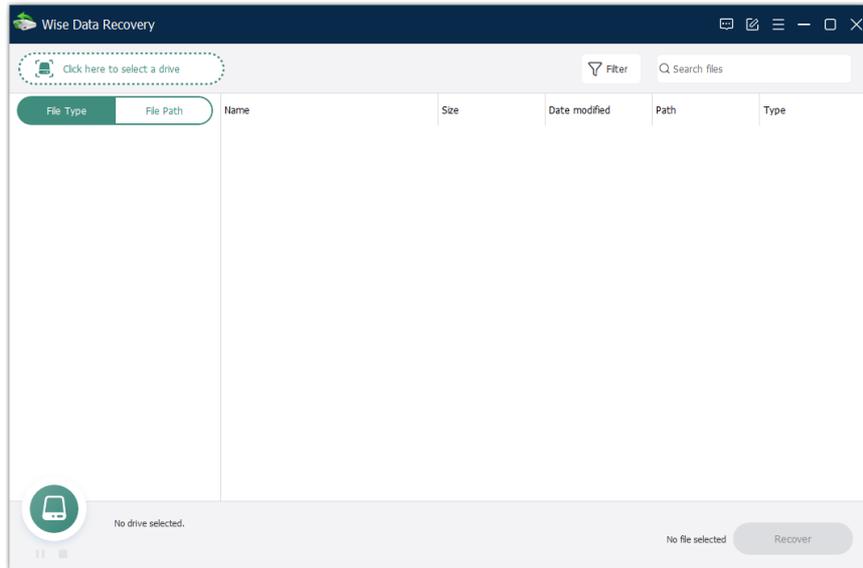


Table of Contents

Welcome	1.1
1. Overview	1.2
1.1 Features	1.2.1
1.2 System Requirements	1.2.2
1.3 Install, Uninstall, Update	1.2.3
2. How to Use	1.3
2.1 Recover Files From Local Drives	1.3.1
2.2 Recover Files From External Devices	1.3.2
3. Advanced	1.4
3.1 Menu	1.4.1
3.2 Register	1.4.2
4. About WiseCleaner	1.5
4.1 About Us	1.5.1
4.2 Awards	1.5.2
4.3 Help Us	1.5.3

Welcome to Use Wise Data Recovery

Wise Data Recovery is a free data recovery program. It can recover files (photo, audio, email, txt, document, etc.) that have been "permanently" deleted and marked as free space by the operating system. The program can also be used to recover files deleted from USB flash drives, memory cards, or MP3 players.



©2006-2022 WiseCleaner.com all right reserved, powered by GitbookEdited:
2022-03-03

Overview

[1.1 Features](#)

[1.2 System Requirements](#)

[1.3 Install, Uninstall, Update](#)

©2006-2022 WiseCleaner.com all right reserved, powered by GitbookEdited:
2021-11-30

Features

Key Features of Wise Data Recovery:

- Fast scan, light size, portable available
- Recover deleted photos/images (.jpg, .png, .gif. etc.)
- Recover deleted documents (Word, txt, Excel etc.)
- Recover other data such as emails, audios, videos, archives
- Recover data from removable drives, such as USB, SD card, MP3 player etc.
- Preview the files before recovering them
- Wise and easy file filter by file type, file size and date modified
- Easy to use

©2006-2022 WiseCleaner.com all right reserved, powered by GitbookEdited:
2022-03-02

System Requirements

Wise Data Recovery will run on any PC running Microsoft Windows XP and later. If you're running one of the following operating systems, it's OK to run Wise Data Recovery:

1. Windows 11 (All Windows editions, including both 32-bit and 64-bit)
2. Windows 10 (All Windows editions, including both 32-bit and 64-bit)
3. Windows 8/8.1 (All Windows editions, including both 32-bit and 64-bit)
4. Windows 7 (All Windows editions, including both 32-bit and 64-bit)
5. Windows Vista (All Windows editions, including both 32-bit and 64-bit)
6. Windows XP¹ (All Windows editions, including both 32-bit and 64-bit)

Since Wise Data Recovery is a small and quick program, it takes less memory and needs fewer hard drive requirements.

Wise Data Recovery does not support Mac OS or Linux.

¹: Only the portable version of Wise Data Recovery v6 supports Windows XP.

©2006-2022 WiseCleaner.com all right reserved, powered by Gitbook
Edited: 2022-03-02

Download, Install, Uninstall and Upgrade

You can refer to the following instructions about [how to download Wise Data Recovery](#), [how to install Wise Data Recovery](#), [how to uninstall Wise Data Recovery](#), [how to update Wise Data Recovery](#).

1. Download

You are always welcome to download Wise Data Recovery from our official site:

Homepage: <https://www.wisecleaner.com>

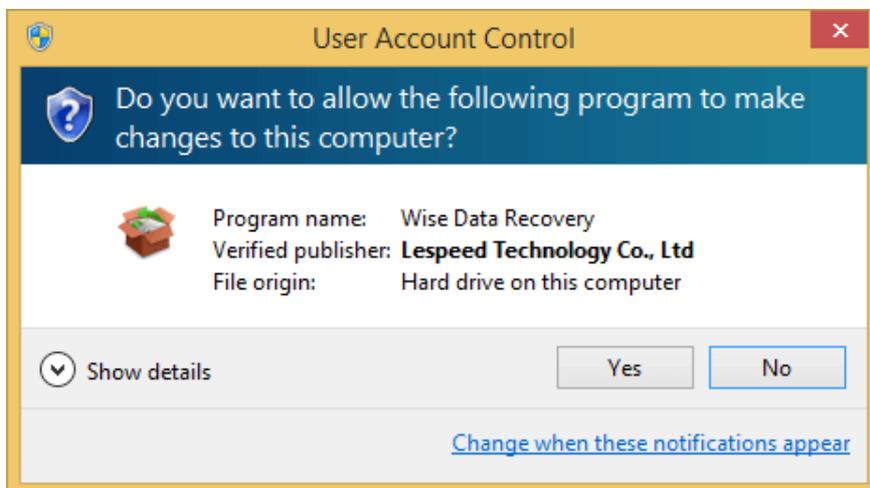
Wise Data Recovery: <https://www.wisecleaner.com/wise-data-recovery.html>

Download Center: <https://www.wisecleaner.com/download.html>

2. Install

After Wise Data Recovery download finishes, please find out the setup file, double

click  [WDRSetup_6.0.2.489.exe](#), and then click [**Yes**] after the following dialog box appears.



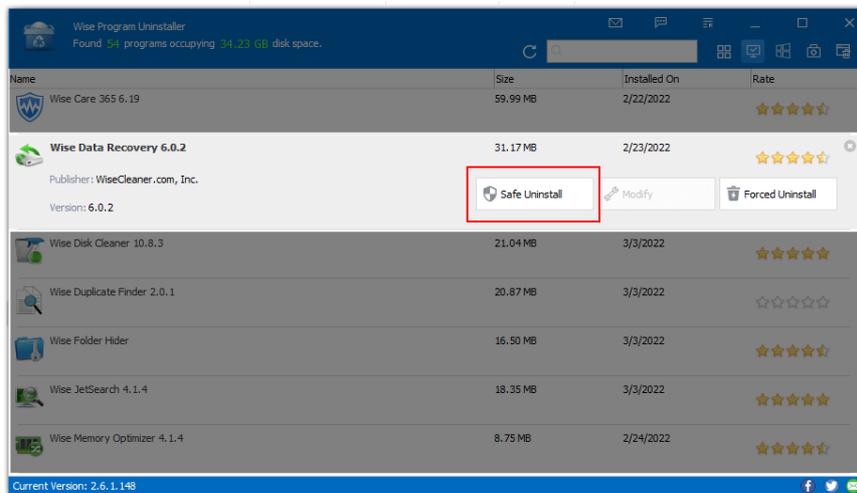
Then the installer will start automatically and will guide you through the rest of the installation process.

3. Remove / Uninstall

There are 3 methods to uninstall a program. Please ensure that the application has been closed.

Method 1: Use Wise Program Uninstaller

If you have installed **Wise Program Uninstaller**, just open it, scroll and find the program you want to uninstall, select it, and then click [**Safe Uninstall**]. This is the simplest way to uninstall a program and no leftovers.



Method 2: Run the application self-uninstall program

Please open Wise Data Recovery folder, find and run  **unins000.exe**

- If you are running a **32-bit** system, the folder is in: **C:\Program Files\Wise\Wise Data Recovery**
- If you are running a **64-bit** system, the folder is in: **C:\Program Files (x86)\Wise\Wise Data Recovery**

Method 3: Use the system Control Panel

- If you are running a Vista/Win7 system, please click **Start → Control Panel → Programs → Uninstall a Program**, scroll down and find the program you want to uninstall, then click **Uninstall**
- If you are running a Win 8 system, please click **Settings → Control Panel → Programs → Uninstall a Program**, scroll down and find the program you want to uninstall, then click **Uninstall**
- If you are running a Win 10 and Win 11 system, please right-click **Start → Settings → Apps → Apps & Features**, scroll down and find the program you want to uninstall, then click **Uninstall**

4. Upgrade

Please run the application, click **Menu - Check for Updates**.

Also, you can download the latest version from <https://www.wisecleaner.com/download.html>. Please ensure Wise Data Recovery has been closed, and then install the latest version.

The minor upgrade can directly install the new version \for example: 1.0-1.x\). The major upgrade needs to uninstall the old version, and then install the new version \for example: 1.x-2.x\)

©2006-2022 WiseCleaner.com all right reserved, powered by GitbookEdited:
2022-03-03

How to Use Wise Data Recovery

[2.1 Recover files from local drives](#)

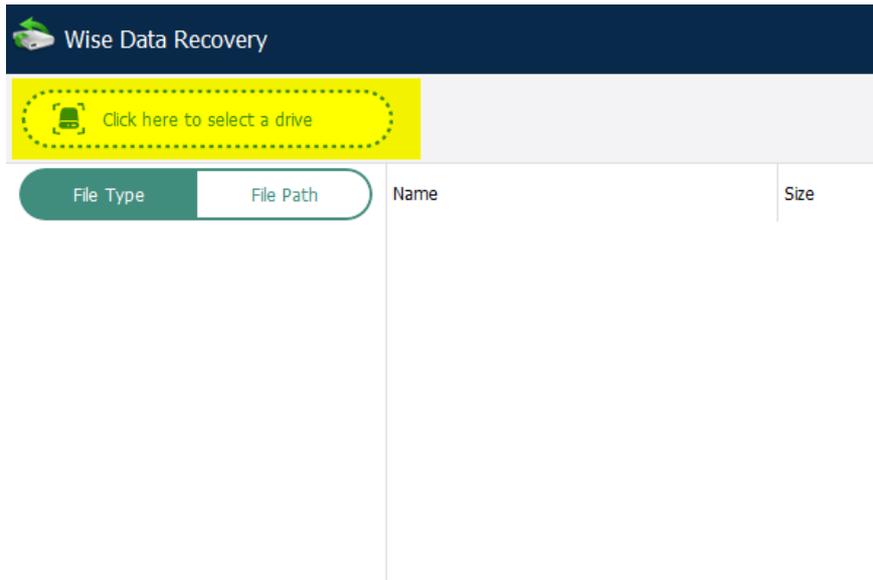
[2.2 Remove files from external devices](#)

©2006-2022 WiseCleaner.com all right reserved, powered by GitbookEdited:
2022-03-03

Recover Files From Local Drives

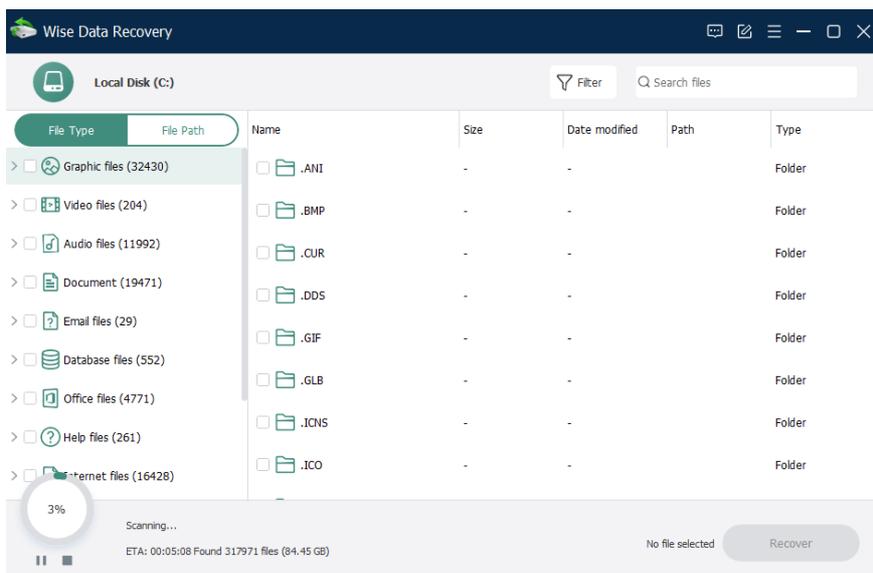
1. Select a drive.

After launching Wise Data Recovery, you can see a button [**Click here to select a drive**] in the upper left corner of the screen. Please click it and then you can select the specific drive where you have lost the data.



2. Scan the drive

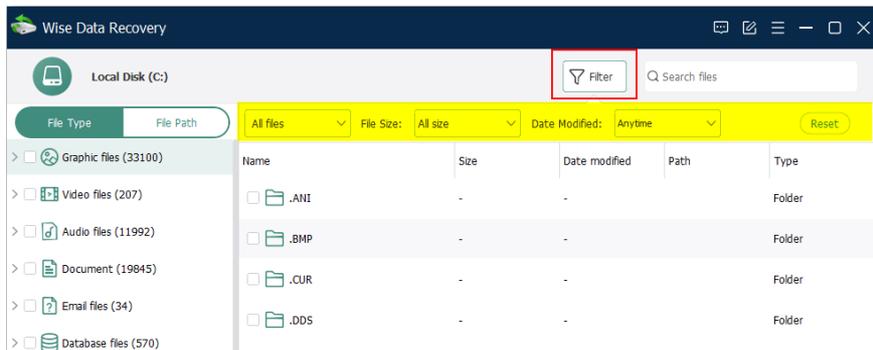
Wise Data Recovery will start the comprehensive scanning automatically after you click the specific drive.



You can see the real-time scanning result through the progress graph in the lower left corner and clearly know that how long it will take to complete this scan.

And you can also pause and stop the scanning at any time by click button  (Pause) and  (Stop).

By the way, during and after the scanning, you can change the File Type, File Size and Date Modified to filter and select the files you want to recover. After you set the filter, Wise Data Recovery will load the results match to what you want.



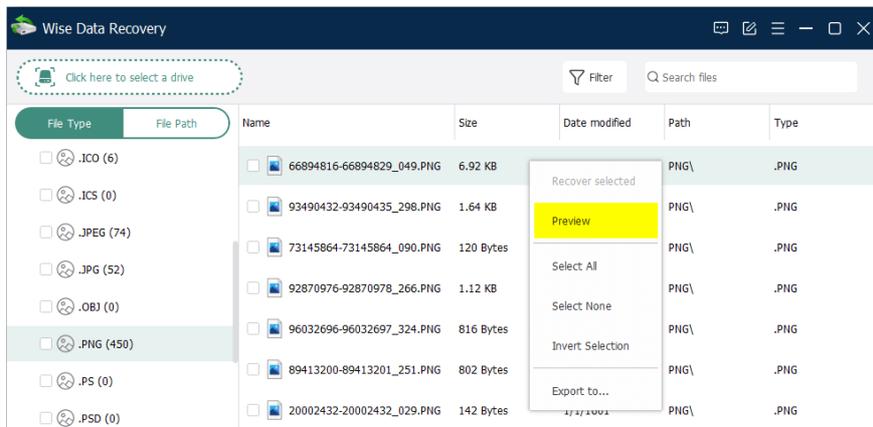
Moreover, you can also directly search the keywords in the right-up box. Wise Data Recovery will recognize all the files related to the keywords.

3. Preview and recover the files.

Wise Data Recovery allows you to preview the files before recovering them.

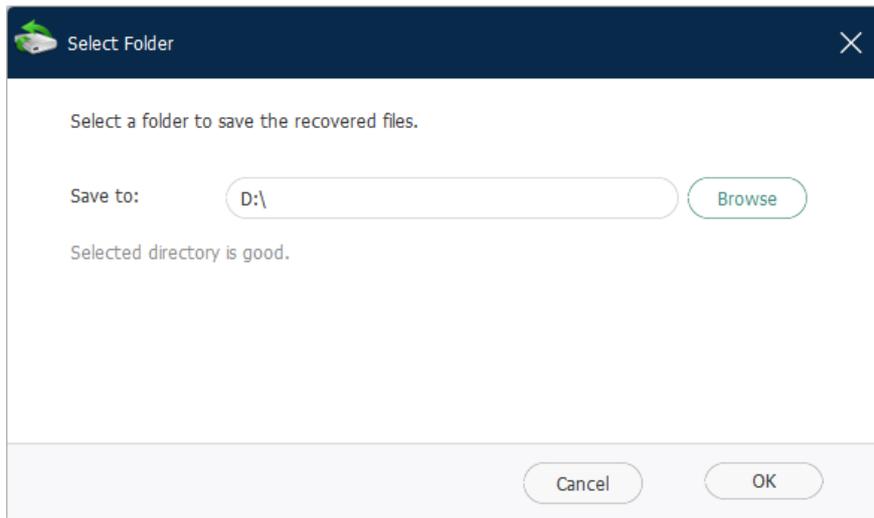
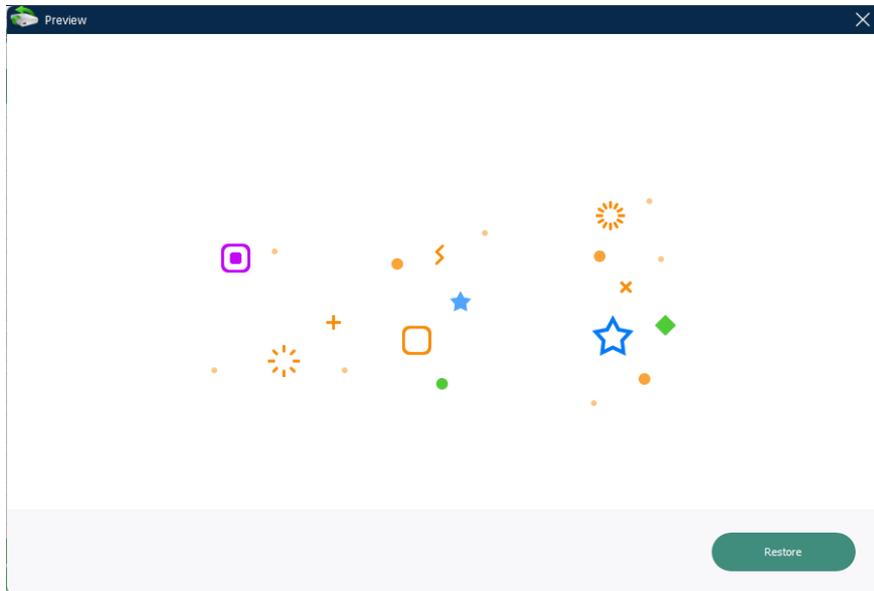
Preview files after scanning

Please select one of the recoverable file, right-click it and click Preview. Then you can see the content of this file. Or you can also double-click this file to preview it. Wise Data Recovery supports previewing almost all the common types of files, such as images, videos, audios, emails, documents and so on.



Recover files

After you preview the files and confirm that they are what you want to recover, you can directly click the Recover button to recover them. Or, you can select the files you want to restore, then click the button Recover in the lower-right corner, then choose a location to save the recovered files.



Please notice: Do not save the files to the drives where you deleted or lost the data.

©2006-2022 WiseCleaner.com all right reserved, powered by GitbookEdited:
2022-03-03

Recover Files From External Devices

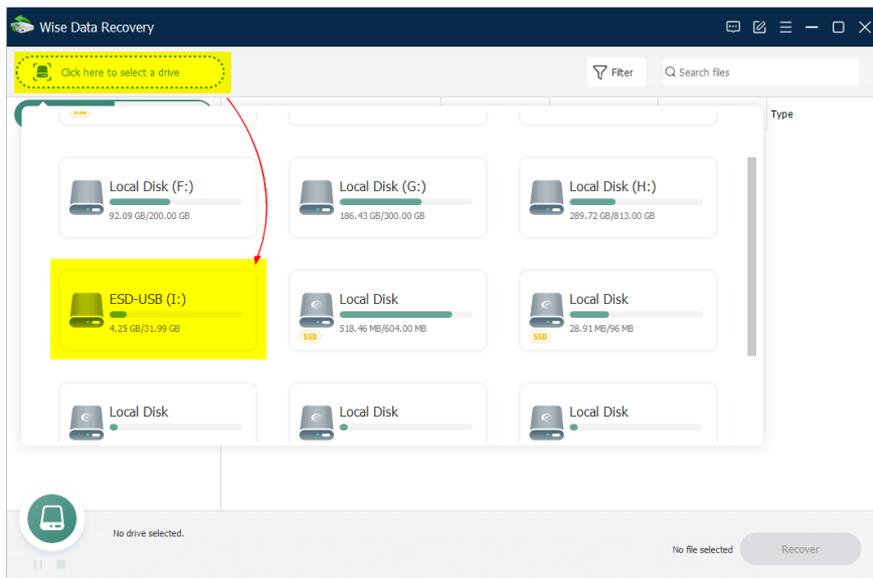
Except for the local drive, Wise Data Recovery also can recover the lost data from external drive, USB drive, SD card, mobile phone and other removable devices.

1. Connect the external devices

Before launching Wise Data Recovery, please connect your external devices first. In this way, Wise Data Recovery can detect it exactly.

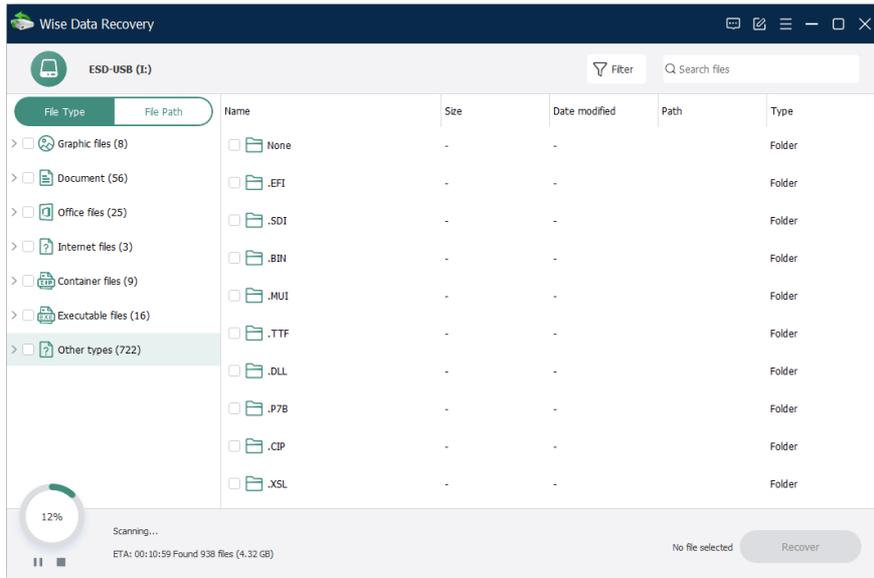
2. Select the external device

After connecting the external device, please start Wise Data Recovery and select the external device.



3. Scan the external device

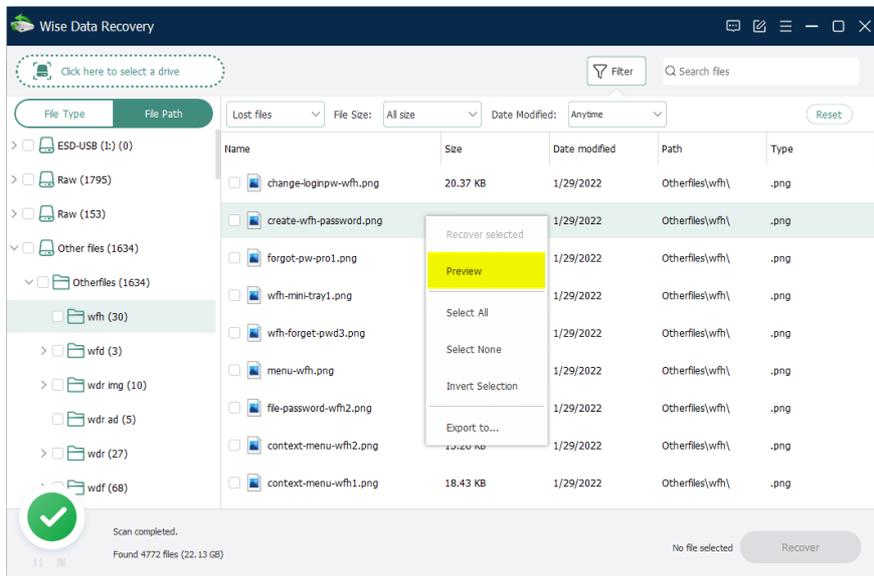
Wise Data Recovery will start the comprehensive scanning automatically after you click the specific drive. During the scanning process, you can see the real time scanning result, pause and stop it at any time and filter the files by changing the File Type, File Size and Date Modified.



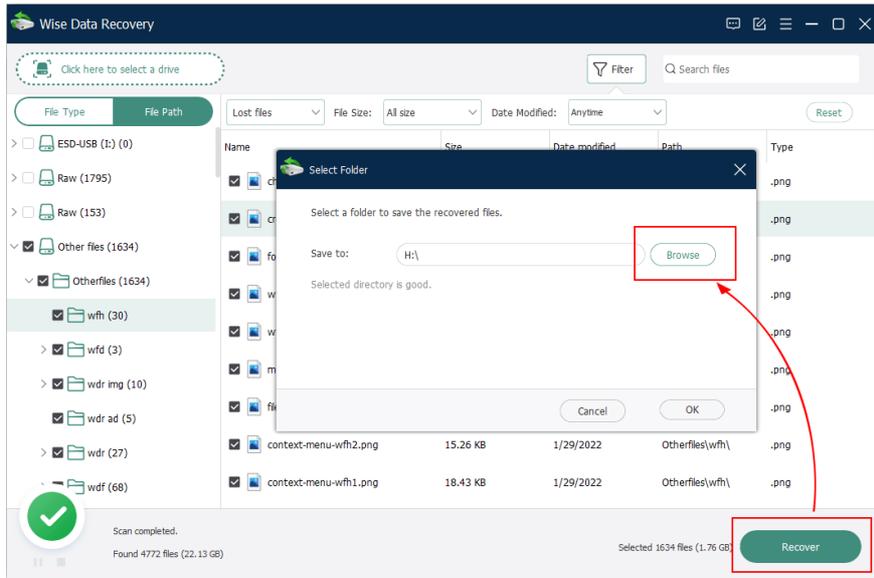
4. Preview and recover files

As the same in local drives, Wise Data Recovery allows you to preview the files before recovering them.

Please select one of the recoverable file, right click it and click Preview. Then you can see the content of this file. Or you can also double-click this file to preview it. Wise Data Recovery supports to preview almost all the common types of files, such as images, videos, audios, emails, documents and so on.



After previewing and confirming that they are what you want to recover, just click the Recover button and save them in an another location.



Please notice: Do not save the files to the drives where you deleted or lost the data.

©2006-2022 WiseCleaner.com all right reserved, powered by GitbookEdited:
2022-03-03

Advanced

[3.1 Menu](#)

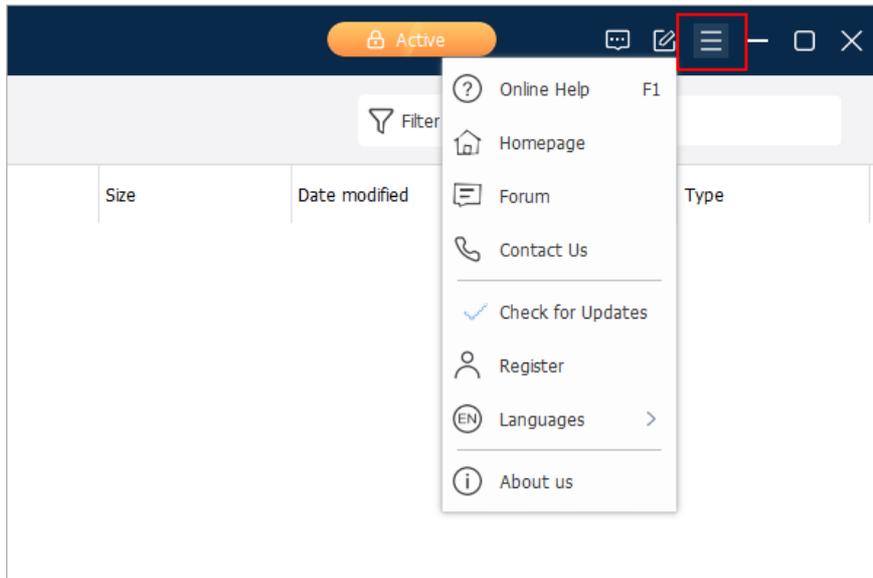
[3.2 Register](#)

©2006-2022 WiseCleaner.com all right reserved, powered by GitbookEdited:
2022-03-04

Menu

1. Menu in the main window

The menu of Wise Data Recovery provides various functions, such as Help Online, Forum, Homepage, Contact us, Check for updates, Languages, Register (Change license key), About.



Check for updates

Wise Data Recovery detects new versions automatically. You can click this option [**Check for updates**] to check now. If this option is selected, the auto-check function has been enabled.

Languages

Wise Data Recovery supports 40+ languages. When installing and running the program for the first time, Wise Data Recovery will automatically match the language displayed by the system. Users can also change the interface language at [**Languages**] in the menu.

Register (Change license key)

If the current version is Free, it will be displayed as [**Register**], and you can activate Wise Data Recovery to Pro version by entering a license key in the registration window.

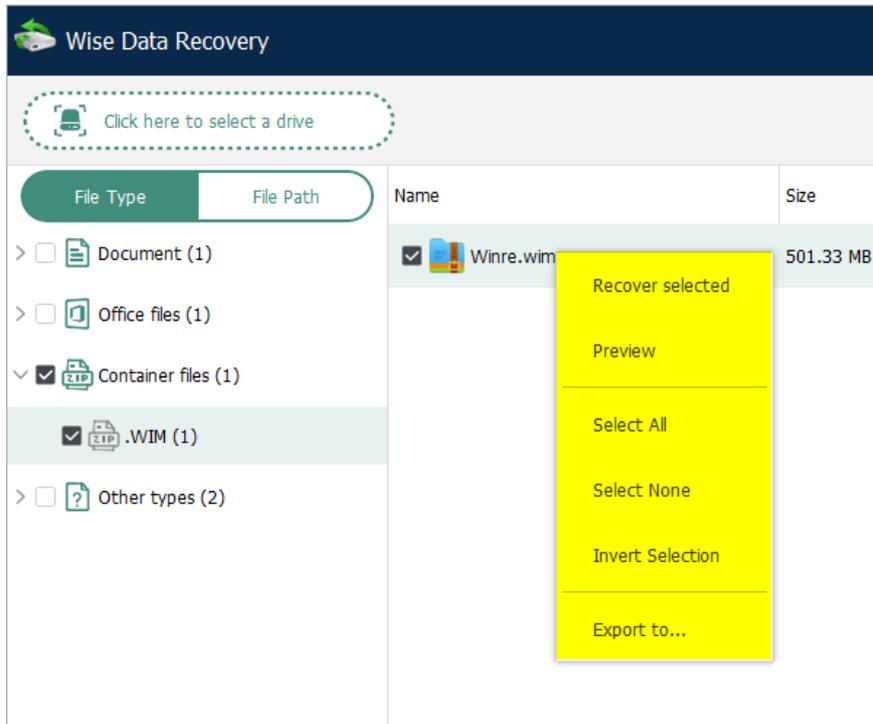
If the current version is a Pro version, it will be displayed as [**Change license key**], and you can change the current license key by entering a new license key in the registration window.

About

The About window mainly displays the version number of the program and supports e-mail, homepage, and authorization status. If it is a free version, the Status is Free. If it is a Pro version, the Status is Activated.

2. Context Menu

After the scan is complete, right-click on a file, you will see the right-click menu.



- **Recover selected**
If the file is selected, this option will be enabled, and you can quickly recover this file.
- **Preview**
If this file is a picture, MS office document, or text file, you can preview it immediately without recovery.
- **Select all**
Select all file in this list.
- **Select none**
No files are selected.
- **Export to**
Export and save the scan result as a text file.

©2006-2022 WiseCleaner.com all right reserved, powered by GitbookEdited:
2022-03-04

Activate the PRO

Most functions of Wise Data Recovery are free to use. The free version can recover files up to **2 GB (2000 MB)** in total. When the cumulative size of the recovered files exceeds 2 GB, you need to upgrade it to the Pro version before continuing to use it to recover more files.

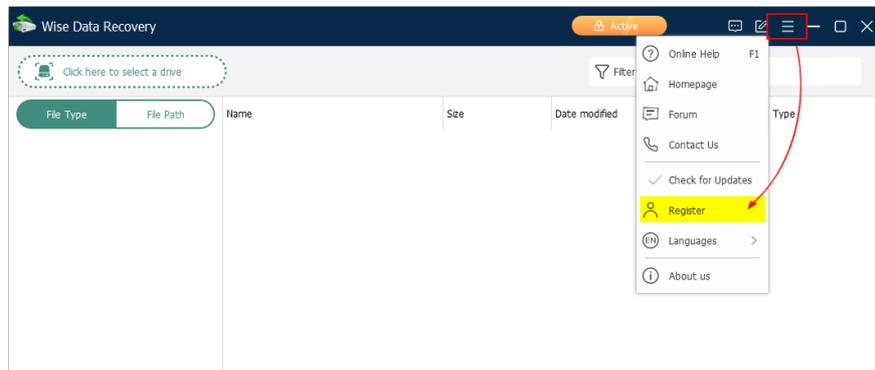
1. Buy a license key

It is recommended to purchase on the [WiseCleaner official website](#). There are 2 types of license keys:

- **Single Solution**
only available on 1 PC. The license key is valid for 1 year and starts from the day of purchase.
- **Family Pack**
can be used on up to 3 PCs. The license key is valid for 1 year and starts from the day of purchase.

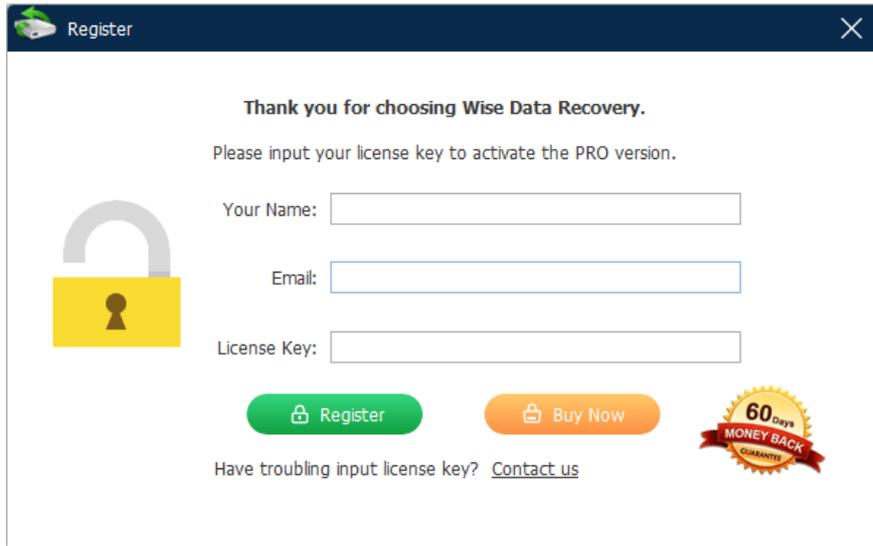
2. Open register window

Please click the Menu icon in the top right corner, then click Register.



3. Enter the license key

When entering the license key, it is recommended to **COPY** and **PASTE**, and confirm that there is no blank space before and after the license key.



4. FAQs

Invalid license key

The license key entered is incorrect, 0 and o, or there are spaces. After closing the main window of Wise Data Recovery, re-open the program, reopen the registration window, copy and paste the license key, and check if there is a space before and after the license key.

Can't find your registration information

The email address entered is incorrect or used another product license key.

©2006-2022 WiseCleaner.com all right reserved, powered by GitbookEdited:
2022-03-04

About WiseCleaner

[4.1 About Us](#)

[4.2 Awards](#)

[4.3 Help Us](#)

©2006-2022 WiseCleaner.com all right reserved, powered by GitbookEdited:
2022-03-04

About WiseCleaner

Who are we?

WiseCleaner started in February 2005 after many years of preparation. The company specializes in developing freeware and shareware for Windows, system tune-up utilities, and other software, such as our "Free YouTube Utility". Presently, many senior tech members work for the company. And we are setting up a special retail system and support network to provide the best possible service. The company is expanding into diverse forms of system utilities for our customers.

Contact Us

- For technical support, please contact 
- Pre-sales questions and order problems, please contact 
- Any Media-related inquiries, please contact 
- Any cooperation, please contact 

Official Websites

English: <https://www.wisecleaner.com>

中文(中国): <https://www.wisecleaner.com.cn>

Deutsch: <https://www.wisecleaner.eu>

日本語: <https://jp.wisecleaner.com>

©2006-2022 WiseCleaner.com all right reserved, powered by GitbookEdited:
2021-11-30

Awards of WiseCleaner

Learn more about [Wiscleaner awards](#).

©2006-2022 WiseCleaner.com all right reserved, powered by GitbookEdited:
2021-11-30

Help US

Donation

Donating to us is the direct way to help us to develop and maintain Wisecleaner products. Please use the following "Donate" button to help us.



Localize Wisecleaner

Our software supports multiple languages, you can [read this page](#) to see which languages have been included in our software. If you can help us to translate the materials about our software to your mother tongue, you will get a free license key once your translation is adopted by our editor! For example, you will get a license key of Wise Care 365 after your translation to Wise Care 365 or translations to Wise Disk Cleaner and Wise Registry Cleaner being adopted.

Recommend Wisecleaner to Others

You are always appreciated to recommend our products to your families, friends, classmates or colleagues etc. You can introduce it on your blog, facebook, twitter, youtube and so on. Of course, you can follow us from below links:



©2006-2022 WiseCleaner.com all right reserved, powered by GitbookEdited:
2022-03-04