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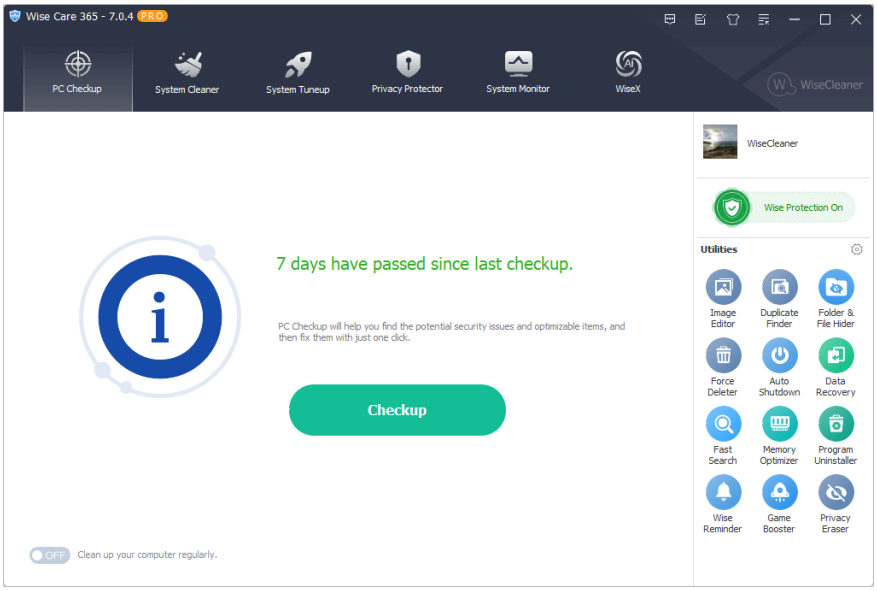
Welcome to Use Wise Care 365

Wise Care 365 is a piece of software designed to take care of your PC every day. As a tuneup utility, Wise Care 365 is comprehensive and full-featured, practical and economical. It will keep your PC in tiptop shape and at peak performance! Enjoy it!



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Overview

1.1 Features

1.2 System Requirements

1.3 Install, Uninstall, Update

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Features

Wise Care 365 has 5 main functions, more than 17+ utilities.

- PC Checkup
  - Checkup
  - Schedule Task
  - Utilities
  - Wise Protection (PRO)
- System Cleaner
  - Registry Cleaner
  - Common Cleaner
  - Advanced Cleaner
  - System Slimming
  - Big Files Manager (PRO)
- System Tuneup
  - System Optimizer
  - Disk Defrag
  - Registry Defrag
  - Startup Manager (PRO)
  - Context Menu (PRO)
- Privacy Protector
  - Privacy Eraser (PRO)
  - Disk Eraser
  - File Shredder
  - Password Generator
  - Site Notifications (PRO)
- System Monitor
  - Process Monitor
  - Operating System
  - Hardware Overview

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System Requirements

Wise Care 365 will run on any PC running Microsoft Windows XP and later. If you're running one of the following operating systems, it's OK to run Wise Care 365:

1. Windows 11 (All Windows editions, including both 32-bit and 64-bit)
2. Windows 10 (All Windows editions, including both 32-bit and 64-bit)
3. Windows 8/8.1 (All Windows editions, including both 32-bit and 64-bit)
4. Windows 7 (All Windows editions, including both 32-bit and 64-bit)
5. Windows Vista (All Windows editions, including both 32-bit and 64-bit)
6. Windows XP[1] (All Windows editions, including both 32-bit and 64-bit)

Since Wise Care 365 is a small and quick program, it takes less memory and needs fewer hard drive requirements.

> Wise Care 365 does not support Mac OS or Linux.

[1]: Only the portable version of Wise Care 365 v7 supports Windows XP.

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Download, Install, Uninstall and Upgrade

You can refer to the following instructions about how to download Wise Care 365, how to install Wise Care 365, how to uninstall Wise Care 365, how to update Wise Care 365.

1. Download

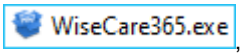
You are always welcome to download Wise Care 365 from our official site:

Homepage: https://www.wisecleaner.com

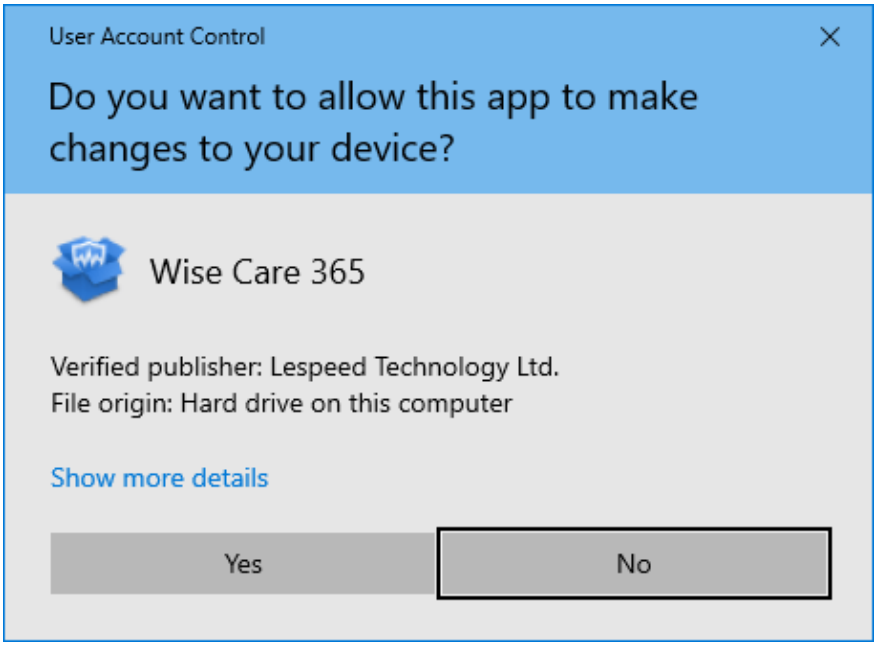
Wise Care 365: https://www.wisecleaner.com/wise-care-365.html

Download Center: https://www.wisecleaner.com/download.html

2. Install

After Wise Care 365 download finishes, please find out the setup file, double click 

, and then click [**Yes**] after the following dialog box appears.



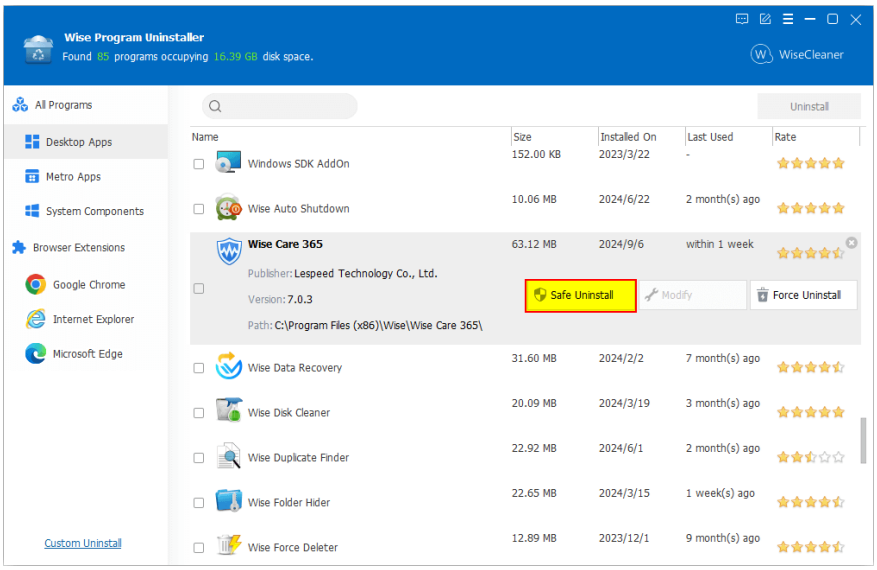
Then the installer will start automatically and will guide you through the rest of the installation process.

3. Remove / Uninstall

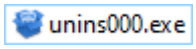
There are 3 methods to uninstall a program. Please ensure that the application has been closed.

Method 1: Use Wise Program Uninstaller

If you have installed **Wise Program Uninstaller**, just open it, scroll and find the program you want to uninstall, select it, and then click [**Safe Uninstall**]. This is the simplest way to uninstall a program and no leftovers.



Method 2: Run the application self-uninstall program

Please open Wise Care 365 folder, find and run 

- If you are running a **32-bit** system, the folder is in: **C:\Program Files\Wise\Wise Care 365**
- If you are running a **64-bit** system, the folder is in: **C:\Program Files (x86)\Wise\Wise Care 365**

Method 3: Use the system Control Panel

- If you are running a Vista/Win7 system, please click **Start –> Control Panel –> Programs –> Uninstall a Program**, scroll down and find the program you want to uninstall, then click **Uninstall**
- If you are running a Win 8 system, please click **Settings –> Control Panel -> Programs –> Uninstall a Program**, scroll down and find the program you want to uninstall, then click **Uninstall**
- If you are running a Win 10 and Win 11 system, please right-click **Start –> Settings –> Apps –> Apps & Features**, scroll down and find the program you want to uninstall, then click **Uninstall**

4. Upgrade

Please run the application, click **Menu - Check for Updates**.

Also, you can download the latest version from https://www.wisecleaner.com/download.html. Please ensure Wise Care 365 has been closed, and then install the latest version.

> The minor upgrade can directly install the new version \(for example: 1.0-1.x\). The major upgrade needs to uninstall the old version, and then install the new version \(for example: 1.x-2.x\)

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How to Use Wise Care 365

2.1 PC Checkup

2.2 System Cleaner

2.2.1 Registry Cleaner

2.2.2 Common Cleaner

2.2.3 Advanced Cleaner

2.2.4 System Slimming

2.2.5 Big Files Manager (PRO)

2.3 System Tuneup

2.3.1 System Optimizer

2.3.2 Disk Defrag

2.3.3 Registry Defrag

2.3.4 Startup Manager (PRO)

2.3.5 Context Menu (PRO)

2.4 Privacy Protector

2.4.1 Privacy Eraser (PRO)

2.4.2 Disk Eraser

2.4.3 File Shredder

2.4.4 Password Generator

2.4.5 Site Notifications

2.5 System Monitor

2.5.1 Process Monitor

2.5.2 Operating System

2.5.3 Hardware Overview

2.5.4 Floating Window

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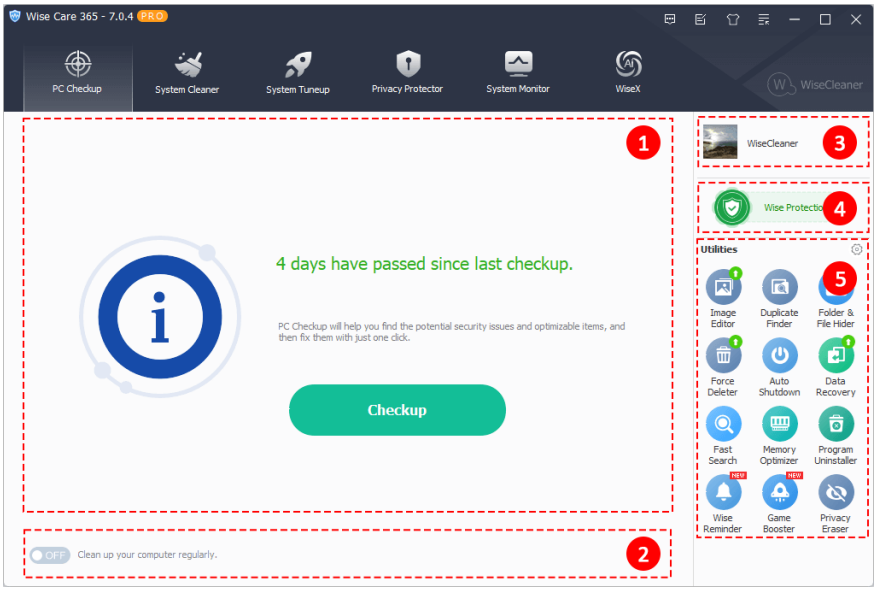
PC Checkup

The following picture is the main interface of Wise Care 365's PC Checkup. This interface is divided into 5 operation areas: Checkup, Schedule Task, Avatar and Username, Wise Protection, and Utilities.



1. Checkup the System with 1-click

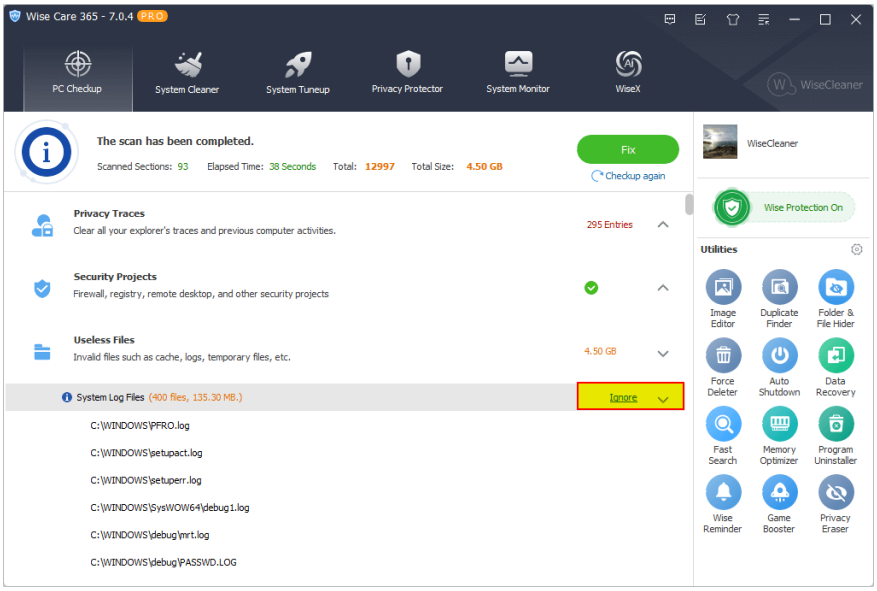
Click the largest green button in the middle of the window to quickly scan the system. Find useless files that can be cleaned and registry problems that can be fixed.

After scanning, the number and size of files that can be deleted will be displayed after the name of each item. For example, **System Log Files**, there are 6 files 2.02 MB in total that can be removed.

Click on an item to view details of which files can be removed. For example, **System Log Files**, click on it and you will see which files will be removed.

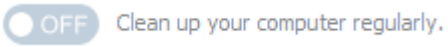
When you move the mouse pointer to an item, you will see the **Ignore** button. Click it to exclude this item, then Wise Care 365 will not clean files in this item, and will not scan this item in the future.

You also can customize the items of Checkup in **Menu -> Settings -> Custom Checkup**.



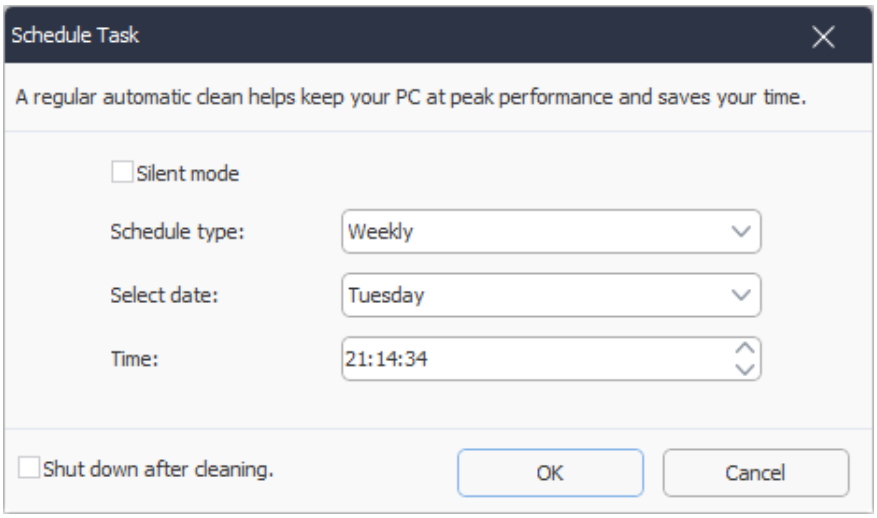
2. Schedule Task

This is used to customize a scheduled cleaning task, located in the bottom left corner of the window.

Task OFF: 

Task ON:

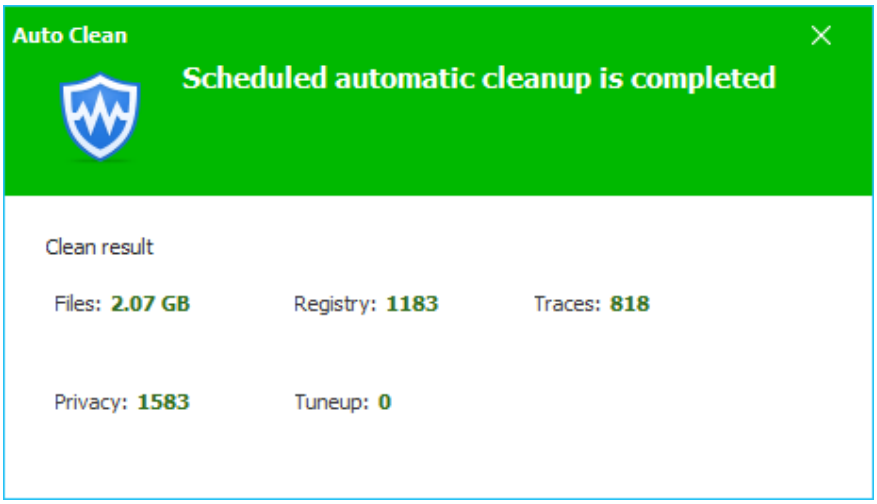
When the task is not started, you can click the button to open the task customization window, then set the run type, run day and run time, or choose shut down automatically after cleaning.



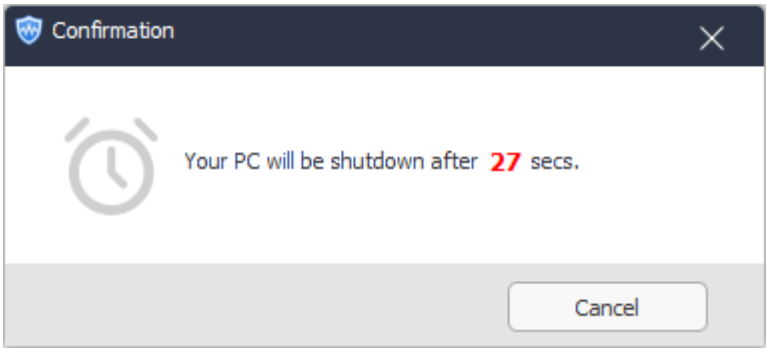
There are 5 task types: **Daily, Weekly, Monthly, On Idle, At login.**

- **Silent Mode**
  When the silent mode is turned on, Wise Care 365 will not pop up the program interface when performing regular cleaning tasks and will run

scanning and cleaning as a background process. After the cleaning is completed, a notification window will appear in the lower right corner of the desktop, prompting the cleaning result.

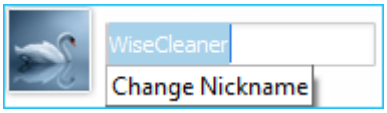


- **Non-Silent Mode**
  Corresponding to the silent mode, when performing regular cleaning tasks, the main interface of Wise Care 365 will open, and then start scanning and cleaning the system.
- **Shut down after cleaning**
  If this option is selected, your computer will shut down after 30 seconds.

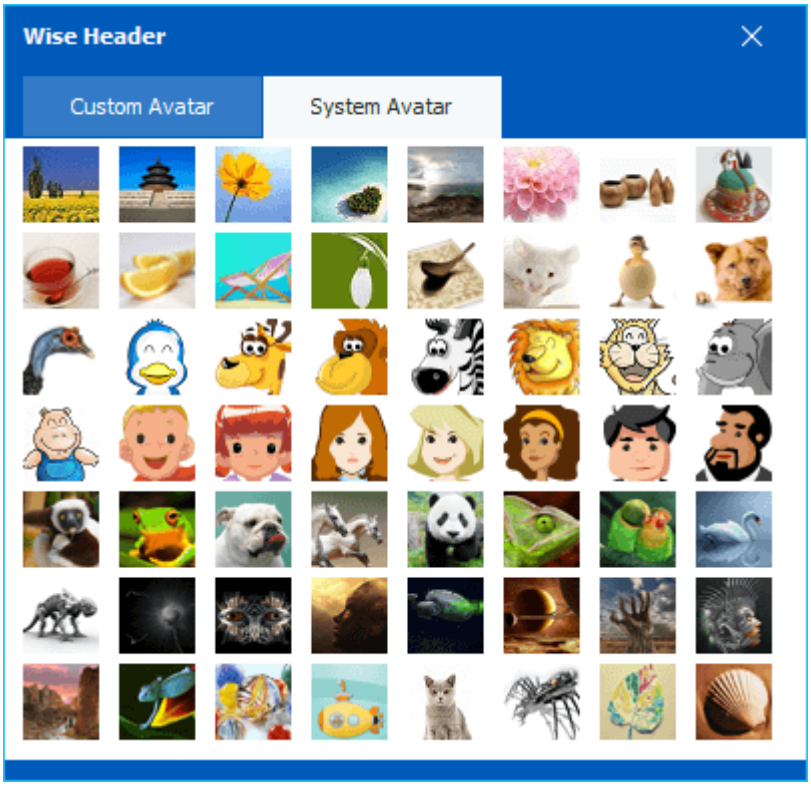


3. Avatar and Username

- **User Name**
  Click the user name area, you can change the displayed name at any time.



- **Avatar**
  Click on the avatar to open the avatar setting window. You can choose to add a local picture as an avatar, or you can use the avatar built into Wise Care 365.



4. Wise Protection

The old name is Real-time System Protection, located on the right side of the Wise Care 365 window, under the Avatar and Username.

Wise Protection, mainly to protect the key position of the registry, prevent applications from maliciously modifying the homepage settings of the IE browser, prevent applications from maliciously adding to system startup items, prevent applications from maliciously modifying the default browser, and block pop-up advertising windows of application.

You can view the details in the **Menu -> Settings -> System Protect**.

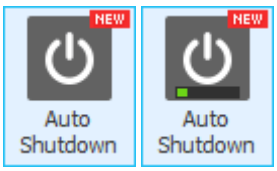
5. Utilities

The Utility area is divided into 2 categories: Built-in Wise Care 365 and external to Wise Care 365. You can click the wrench icon in the upper right corner to expand all tools, and sort all utilities by dragging and dropping the icons.

- **External utilities**
  You need to download and install the installation package before you can use it. But these utilities are all products of WiseCleaner, so you can download them at the download center of WiseCleaner's website, you can also download them by clicking the corresponding icon in the utility area. Mainly include Duplicate Finder, Force Deleter, Auto Shutdown, Data Recovery, Fast Search, Memory Optimizer, Program Uninstaller, Wise Reminder, Game Booster.

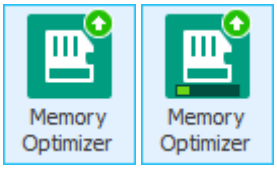
- **Built-in utilities**
  Don't need to install, just click the icon, then you can use it. Mainly include Privacy Eraser, Big Files Manager, Context Menu, Process Monitor, Startup Manager, Disk Defrag, etc.

- **Download utility**
  If there is a red NEW mark in the upper right corner of the icon, it means that the utility has not been installed yet. Click the icon to start downloading and installing automatically.



- **Update utility**
  If there is a green upward arrow in the upper right corner of the icon, it means that the utility has a new update version. Click the green up arrow to start

updating immediately.



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System Cleaner

2.2.1 Registry Cleaner

2.2.2 Common Cleaner

2.2.3 Advanced Cleaner

2.2.4 System Slimming

2.2.5 Big Files Manager

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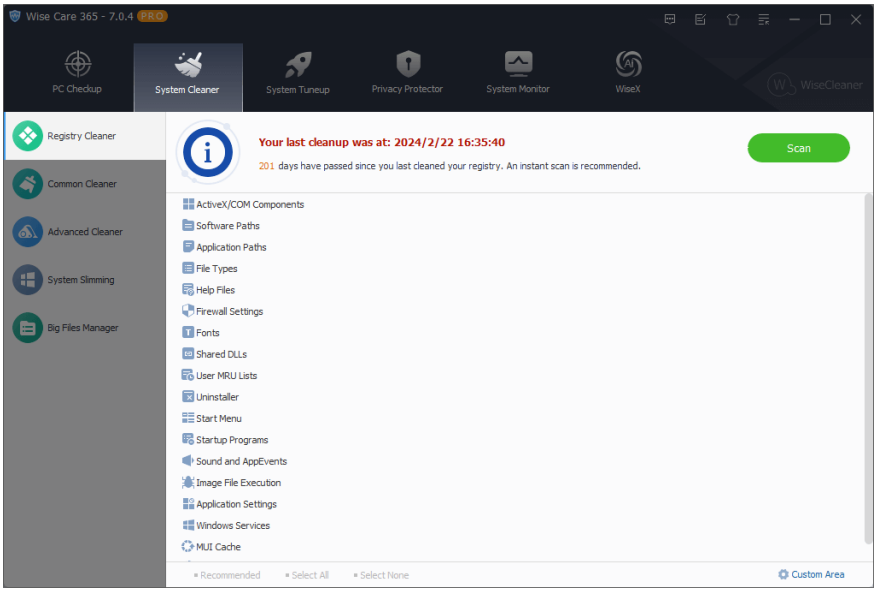
Registry Cleaner

Registry Cleaner can help you scan and clean invalid registry entries in the computer system, such as invalid Activex and COM components, invalid file extension information, missing shared dynamic-link library, useless or invalid uninstallation information, etc.

Wise Care 365 can automatically back up registry entries that are about to be deleted. You can view the registry records that have been backed up in **Menu -> Restore -> Registry Restore**.

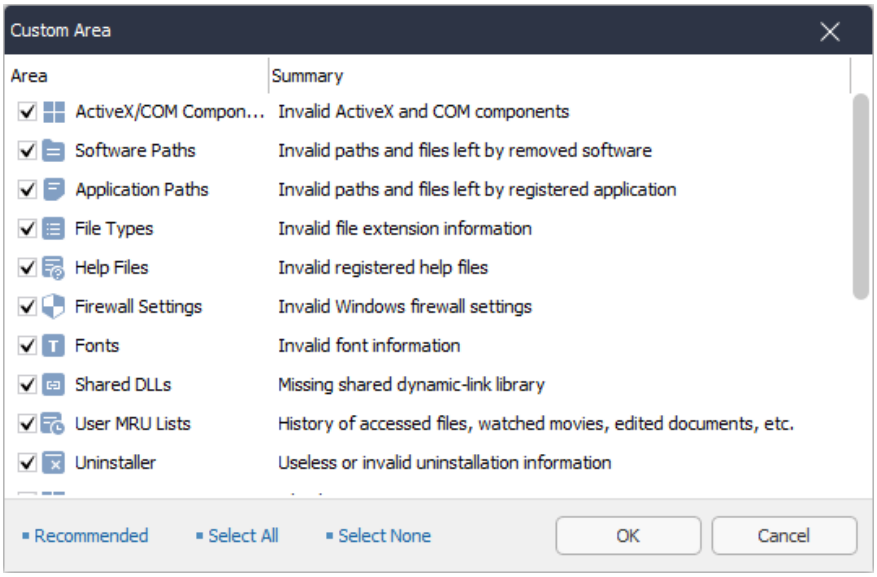
If you want to turn off the automatic backup function, you can disable it in **Menu -> Settings -> Cleaner**.

> It is not recommend turning off automatic backup.



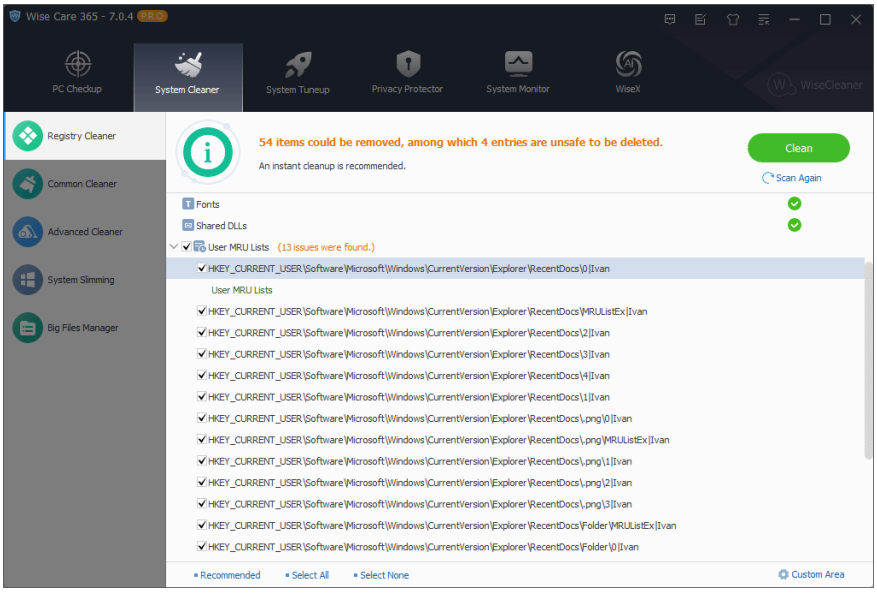
1. Customize the scanning and cleaning items of registry

We recommend using the **Recommended** settings, but you still can reset the items that need to be scanned and cleaned by clicking the **Custom Area** button in the lower right corner of the window.

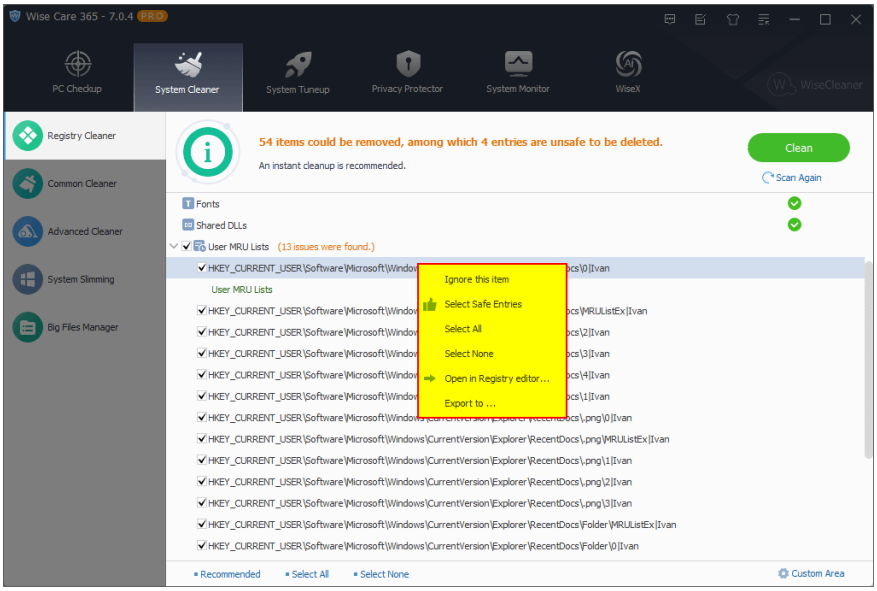


2. Scan Registry

After setting the items which need to be scanned, click the button **Scan**. After the scan is complete, expand the registry item and left-click on a result to view detailed information.



Right-click on an item, you can call out the right-click menu.



- **Ignore this item**
  Add this entry to the Exclusion list, Wise Care 365 will neither scan nor clean it again until you move it from Exclusion. You can view the content of exclusion in **Menu -> Settings -> Exclusion**.
- **Select Safe Entries**
  Only select the safe registry entries to clean.
- **Select All**
  Select all the entries that have been scanned out.
- **Select None**
  Select none of the entries that have been scanned out.
- **Open in Registry Editor**
  View the specific information of the selected entries in the registry editor.
- **Export to ...**
  Export and save all the entries scanned out as a text file.

3. Recommended, Select All, Select None

There are 3 additional buttons at the bottom of the window, **Recommended, Select All, Select None**. These three buttons are only effective after the scan is completed. It cannot be clicked to use before starting the scan. Their specific function is the same as the **Select Safe Entries, Select All, Select None** in the right-click menu.

4. How to scan the registry

Wise Care 365's registry cleaner provides three methods to scan the registry: **Default Scan, Safe Scan, Deep Scan.** The Default Scan is used by default and it can be modified in **Menu -> Settings -> Cleaner**.

Scan Method	Instructions
Default Scan (recommended)	Scan default registry location, but does not clean up unsafe registry entries
Safe Scan	Only scan and clean safe registry locations
Deep Scan	Scan all registry locations, the results listed may contain entries that cannot be safely deleted

> It is not recommended for ordinary users to use the deep scan mode.

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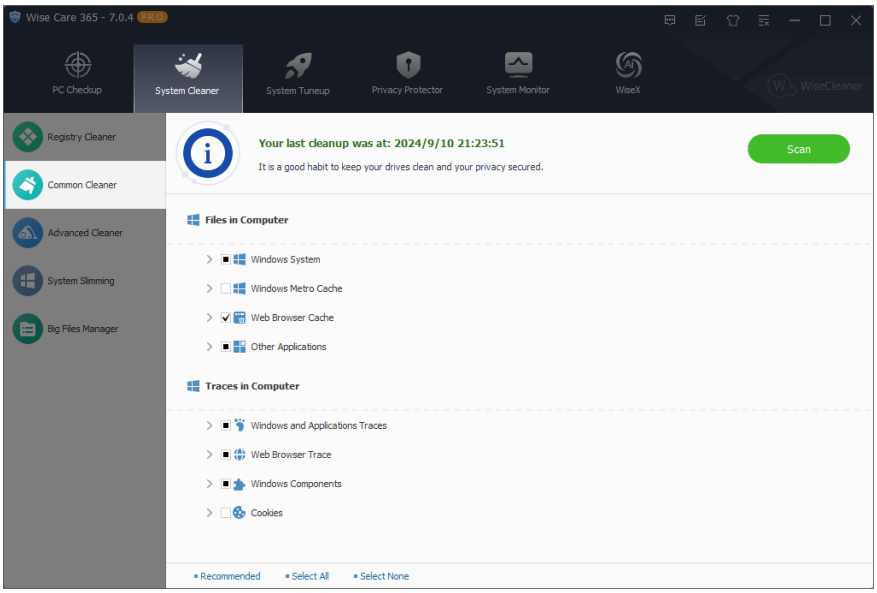
Common Cleaner

It can also be called Disk Cleaner, which can clean up useless files in the system disk, such as, log files, thumbnail cache files, Windows update files, browser cache files, browser history, cookies, browser saved passwords, temporary files created by various third-party applications (Adobe, Office, etc.), etc.

> Before using the Common Cleaner to scan the system, please close the running browser first.
> The files deleted by Common Cleaner cannot be recovered.



1. Select items that need to be scanned

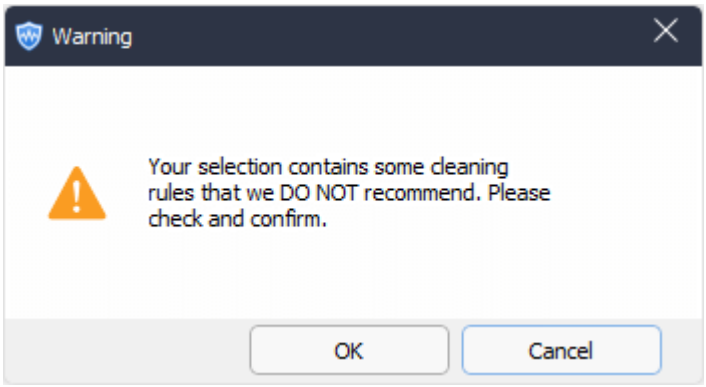
You can left-click to select the items that need to be scanned. It is recommended to use the **Recommended** settings.

☑, it means that **all content** under the item is selected.

▣, it means that **part of the content** under the item is selected. Before changing it to all selected, please expand to see if the content contained in this item needs to be cleaned up.

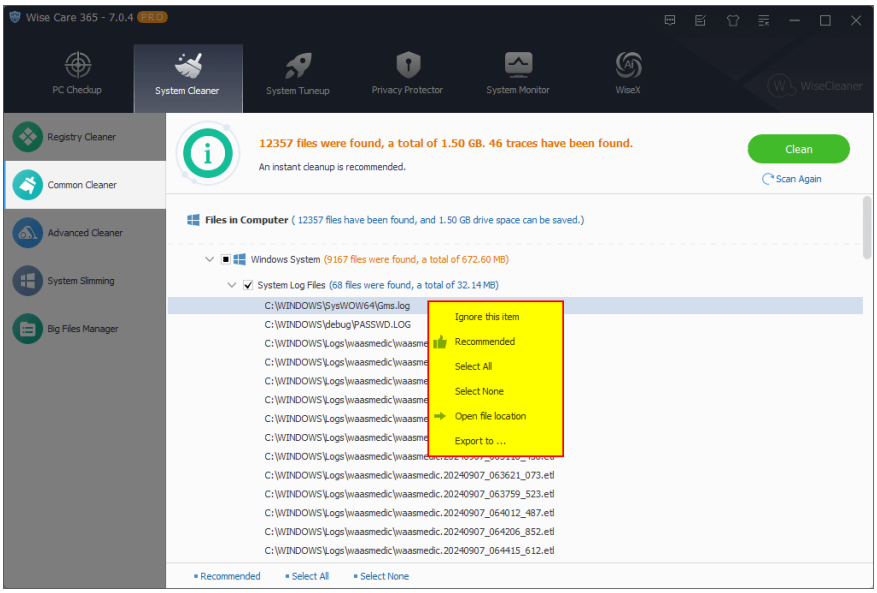
> Browser Saved Passwords in Trace in Computer -> Web Broser Trace is not recommended to scan and clean up.
> The deleted passwords can not be recovered!!!

If you click the checkbox to select all sub-items, you will receive the following prompt message and be asked to confirm again.



2. Select items that need to be deleted

After the scan is complete, you can left-click the items to expand and view the details. Right-click on an item, you can call out the right-click menu.



- **Ignore this item**
  Add this file to the Exclusion list, Wise Care 365 will neither scan nor clean it again until you move it from the Exclusion list. You can review the excluded files in **Menu -> Settings -> Exclusion**.
- **Recommended**
  Only select items that we recommend to clean up.
- **Select All**
  Select all items, and you will receive a prompt message and be asked to confirm again.
- **Select None**
  No items are selected.
- **Open file location**
  Open the location of the selected file.

- **Export to ...**
  Export and save the scan results as a text file.

3. Recommended, Select All, Select None

There are 3 additional buttons at the bottom of the window, **Recommended, Select All, Select None**. These three buttons are only effective after the scan is completed. It cannot be clicked to use before starting the scan. Their specific function is the same as the **Recommended, Select All, Select None** in the right-click menu.

> Please use Select All with caution, unless you understand what the files are about to be deleted.

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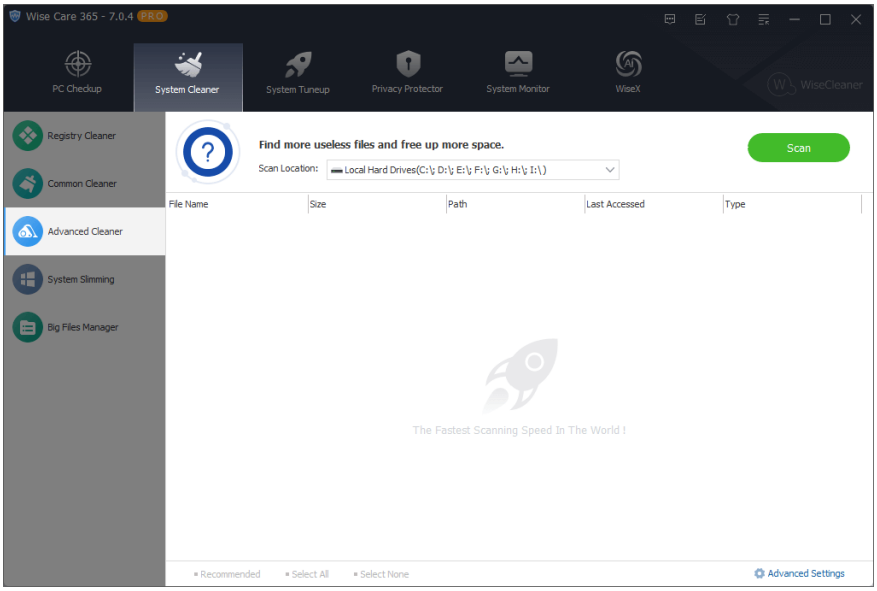
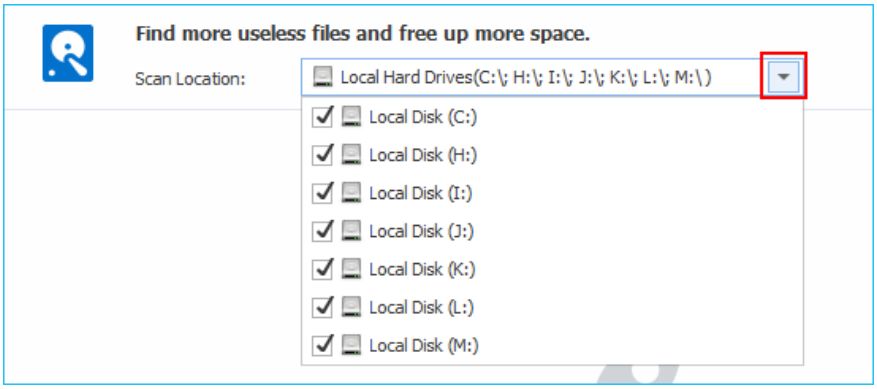
Advanced Cleaner

Scan and clean specific types of files in one or all local drives and removable disks. It also supports emptying specific folders.



1. Select the locations that need to be scanned

To the right of the scan location, click the down arrow to expand the list of drives and select the drives that need to be scanned. All available drives are selected by default.



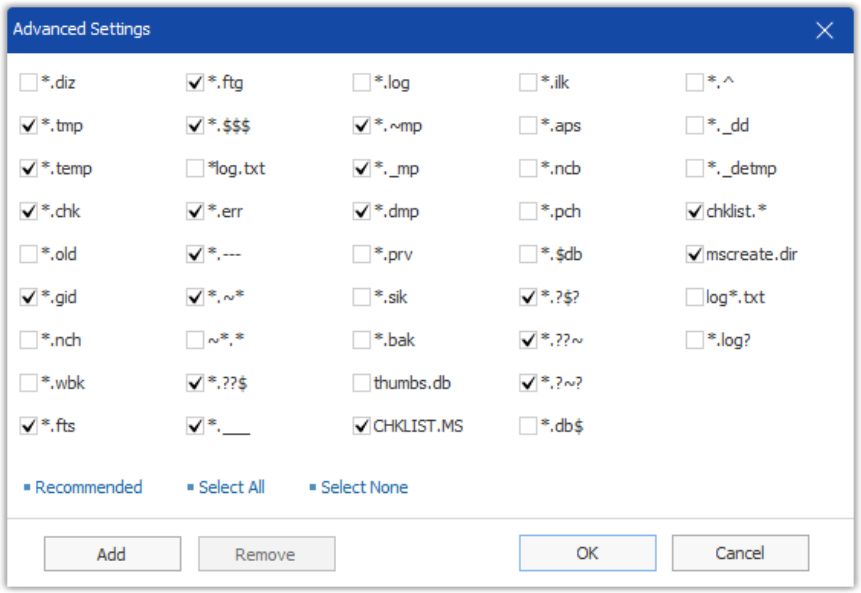
2. Select the file types that need to be scanned

Wise Care 365 finds and cleans files in the specified local drives by default: ***.tmp, *.temp, *.chk, *.gid, *.dmp**, and so on, total 21 types of files. And other 22 types of files that can be selected for cleaning. You can click the button [

Advanced Settings ⌋ in the lower right corner of the window to open the settings window and select the file type that needs to be cleaned.

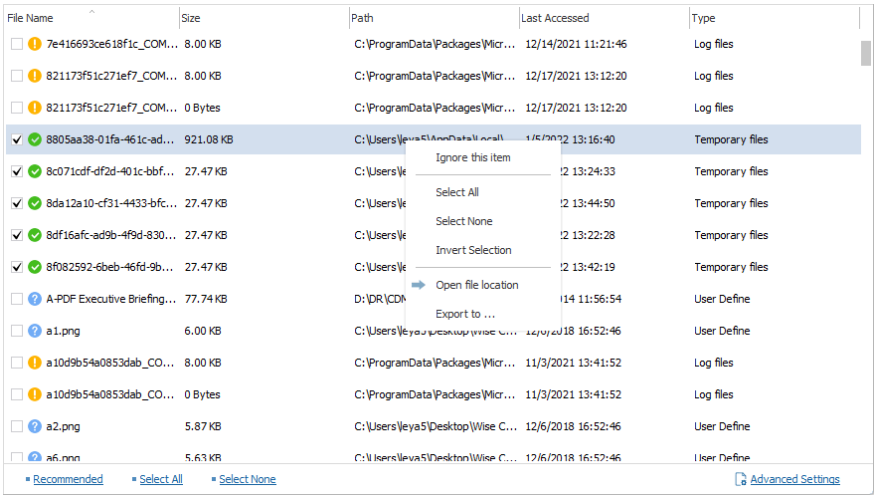
At the same time, you can also click the buton ⌈ **Add** ⌋ to add other file types that need to be cleaned up.

> Before adding a file type that needs to be deleted, please double-check whether the file of this type can be safely deleted. After the file is deleted, it cannot be recovered.
> For ordinary users, please DO NOT use the Add function! It is recommended to use the recommended settings!



3. Select the files that need to be deleted

After the scan is complete, the scan results are sorted by location by default. You can also click the title bar to reorder, for example, click the **File Name**, the list will be sorted by file name; click the **Size**, the list will be sorted by file size. The list also will be sorted by **File Path**, file **Last Accessed** time, and **File Type**.



- : It means that this file can be safely deleted.
- : It means that Wise Care 365 doesn't know whether this file can be safely deleted. It is up to the user to decide whether to delete it.
- : It indicates that this file is a type added by the user in the **Advanced Settings** or a file in a custom folder added in the **Menu -> Settings -> Cleaner**.

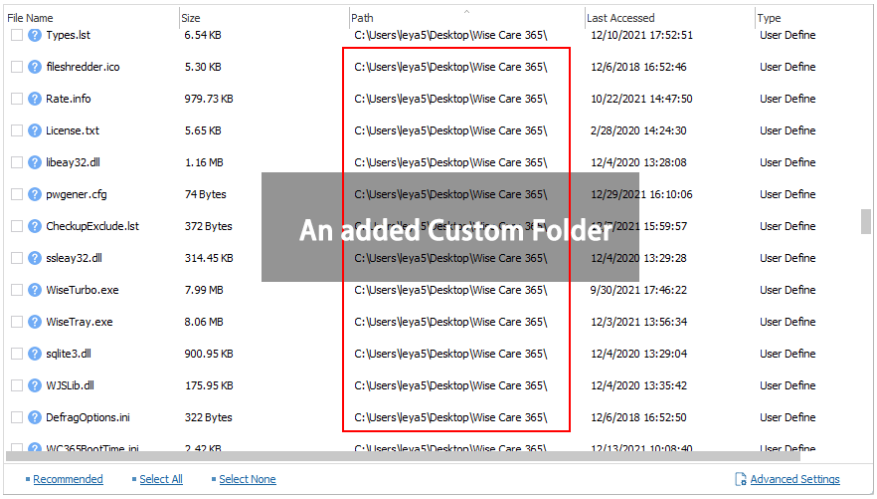
Right-click on an item, you can call out the context menu.

- **Ignore this item**
  Add this file to the Exclusion list, Wise Care 365 will neither scan nor clean it again. You can view the content of exclusion in **Menu -> Settings -> Exclusion**.
- **Select All**
  Select all files.
- **Select None**
  Do not select any files.
- **Invert Selection**
  If you just don't want to delete a few files, you can select these files first, and then use the Invert Selection function, you can quickly select other files which need to be deleted.
- **Open file location**
  Open the location of the selected file.
- **Export to ...**
  Export and save the scan results as a text file.

4. Custom Folder

Advanced Cleaner also supports emptying all files in the specified folder. You can add the folder which needs to be emptied in **Menu -> Settings -> Cleaner**.

> Note: This is to empty the folder, not to clean it. Advanced Cleaner will only empty all the contents of the folder!!!



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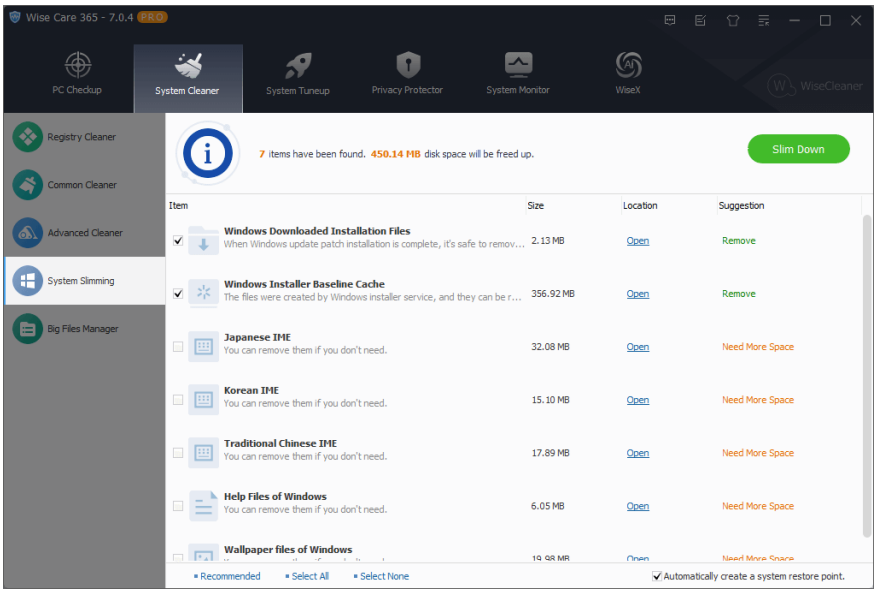
System Slimming

Without affecting the stability and security of the system, delete some specific system files to free up system disk space. Wise Care 365 can clean up the following items:

- **Windows Downloaded Installation Files (Recommended)**
  After successfully installing the Windows update patches, you can safely delete the installation files.
- **Windows Installer Baseline Cache (recommended)**
  The files were created by Windows installer service, and they can be removed.
- **Windows Sample Music/Pictures/Videos/Media (recommended)**
- **Wallpaper Files of Windows (Optional)**
- **Help Files of Windows (Optional)**
- **IME Files (Optional)**
  IME - Input Method Editor, a Windows program that allows users to enter Asian characters through the keyboard. For example, if you delete the Japanese IME, you cannot enter Japanese characters. Therefore, unless you think you will never use this language, please keep the IME of this language.



> The checkbox of Automatically create a system restore point to the bottom right corner is checked by default, which allows Wise Care 365 to create a system restore point before slimming.
> It is strongly recommended to turn on and create a system restore point.

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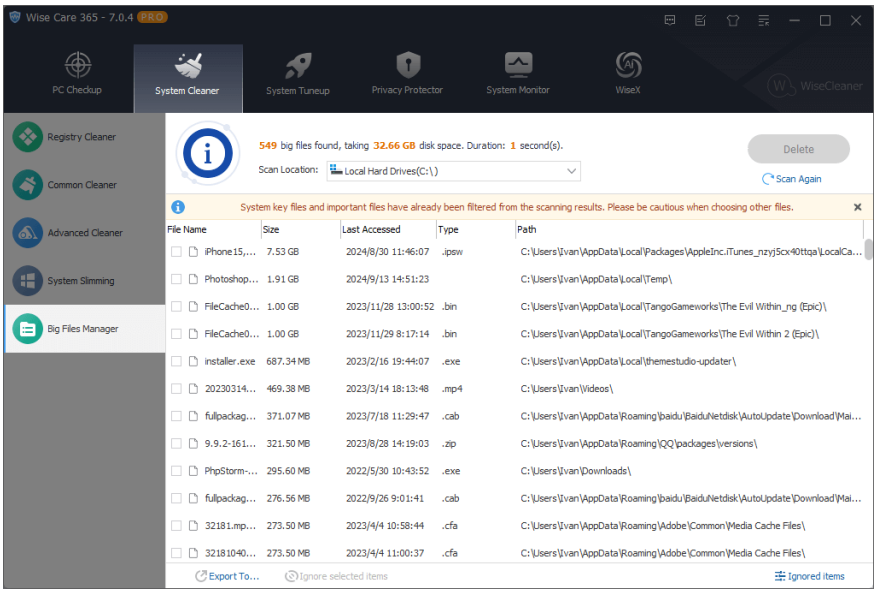
Big Files Manager

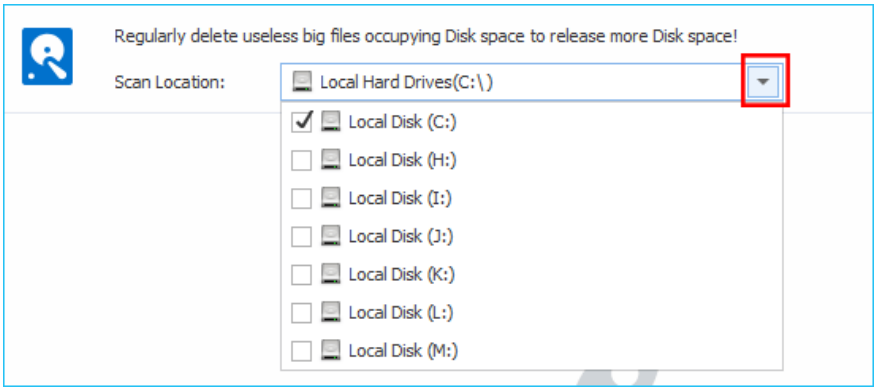
Through Big Files Manager, Wise Care 365 finds files larger than **10 MB** in the specified location. Users can choose to delete these large files to free up more free space.

> Wise Care 365 just lists the files that larger than 10 MB, It's not meant that these files all can be safely deleted. It is up to the user to decide which files to delete.



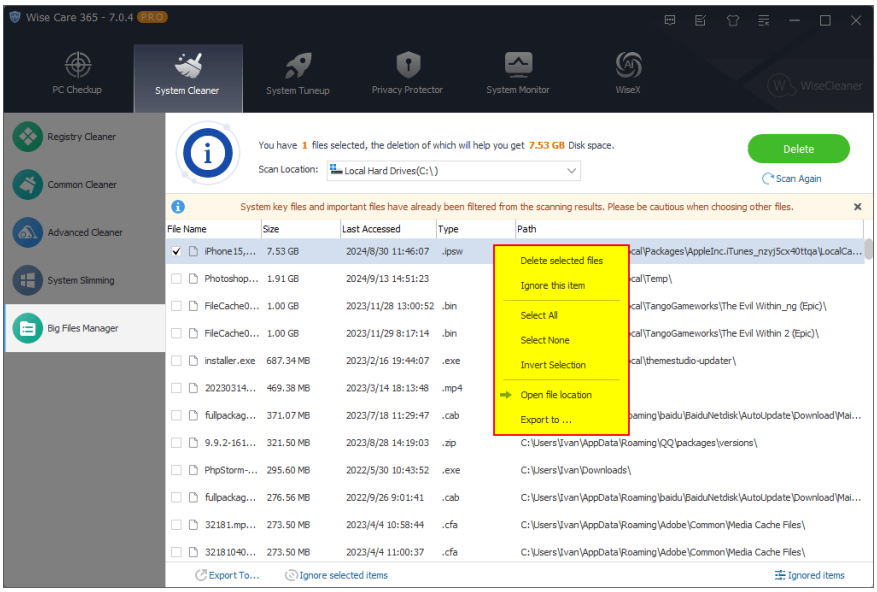
1. Select the locations that need to be scanned

To the right of the scan location, click the down arrow to expand the list of locations and select the drives need to be scanned. In default, all the drives are selected for searching.



2. Select the files that need to be deleted

After the scan is complete, the scan results are sorted by **File Size** by default. You can also click the title bar to reorder, for example, click the **File Name**, the list will be sorted by file name; click the **Size**, the list will be sorted by file size. The list also will be sorted by **File Path**, file Last **Accessed time**, and **File Type**.



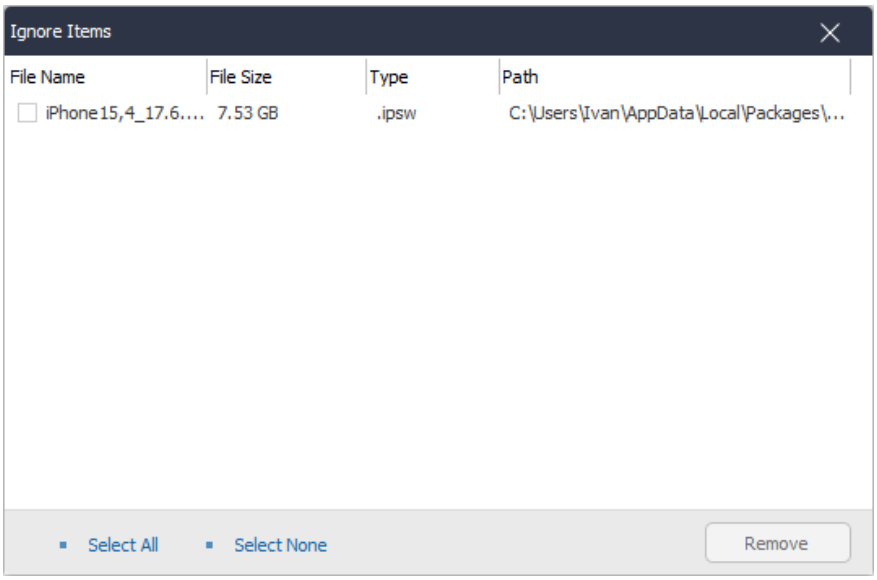
Right-click on an item, you can call out the context menu.

- **Delete selected files**
  Delete selected files.
- **Ignore this item**
  Add this file to the exclusion list, then Wise Care 365 will no longer scan this file. You can view the files that have been ignored in the **Ignored Items** in the lower right corner of the window.
- **Select All**
  Select all files.
- **Select None**
  Do not select any files.
- **Invert Selection**
  If you just don't want to delete a few files, you can select these files first, and then use the Invert Selection function, you can quickly select other files which need to be deleted.
- **Open file location**
  Open the location of the selected file.
- **Export to ...**
  Export and save the scan results as a text file.

3. Export to…, Ignore selected items, Ignored items

There are 3 function buttons at the bottom of the window, **Export to…, Ignore selected items, Ignored items**.

- **Export to** Same as the context menu Export to ....
- **Ignore selected items** Same as the context menu Ignore this item.
- **Ignored items** View all files that have been ignored.



> The Remove button in the Ignored Items window refers to removing the record from the ignored list, not really deleting the file from the disk.

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System Tuneup

2.3.1 System Optimizer

2.3.2 Disk Defrag

2.3.3 Registry Defrag

2.3.4 Startup Manager

2.3.5 Context Menu

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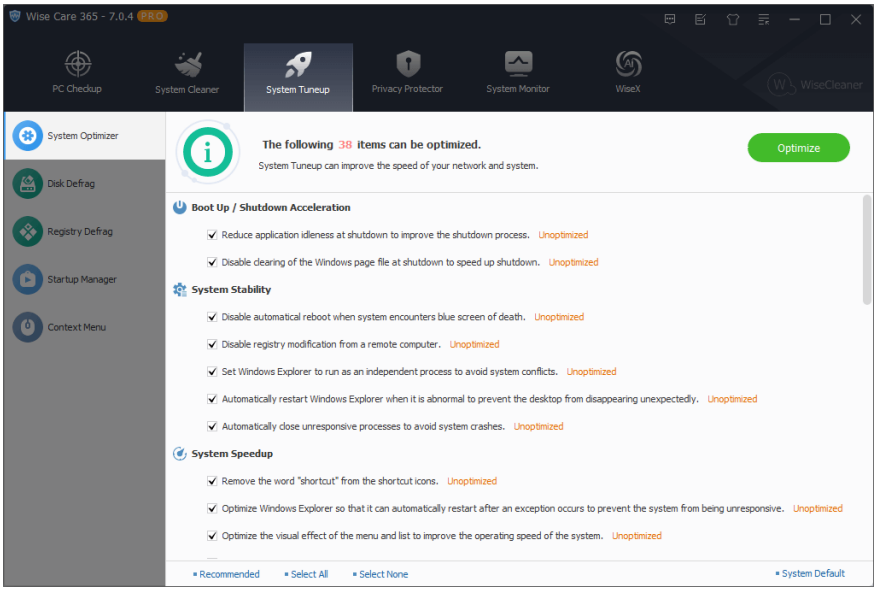
System Optimizer

System Optimizer will accelerate the system startup and shutdown speed, adjust the system stability, and improve network access speed. Some optimization items will come into effect after restart.



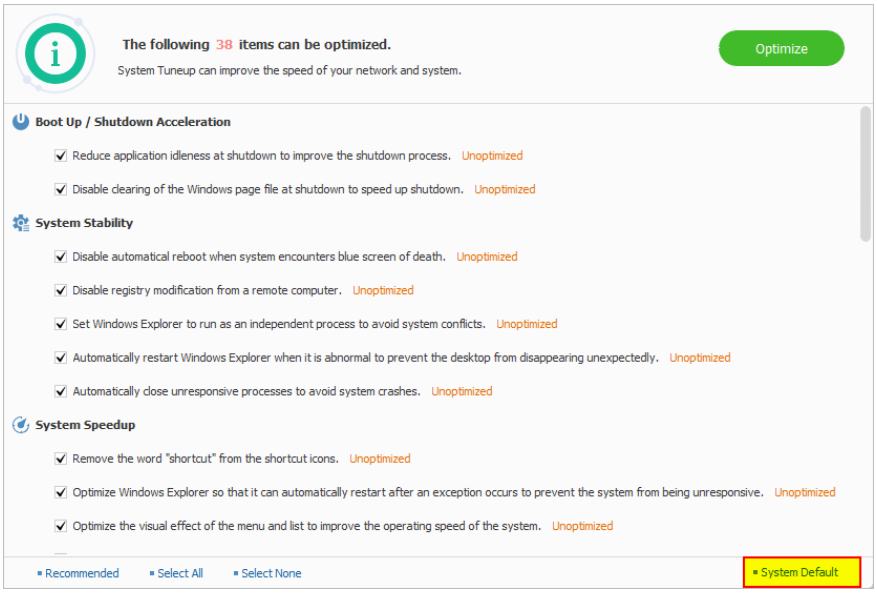
1. Optimize the System

If you have never optimized your system, when you open the System Optimizer tab, Wise Care 365 will list all viable optimization items in your system.

Select the items you want to optimze and then click the **Optimize** button.

2. Undo optimization

If you want to restore the optimized items, you can first use the **Select None** button at the bottom of the window, then select the items you want to restore, and then click the **System Default** button at the bottom of the window.



> Undo the optimization will come into effect after restart.

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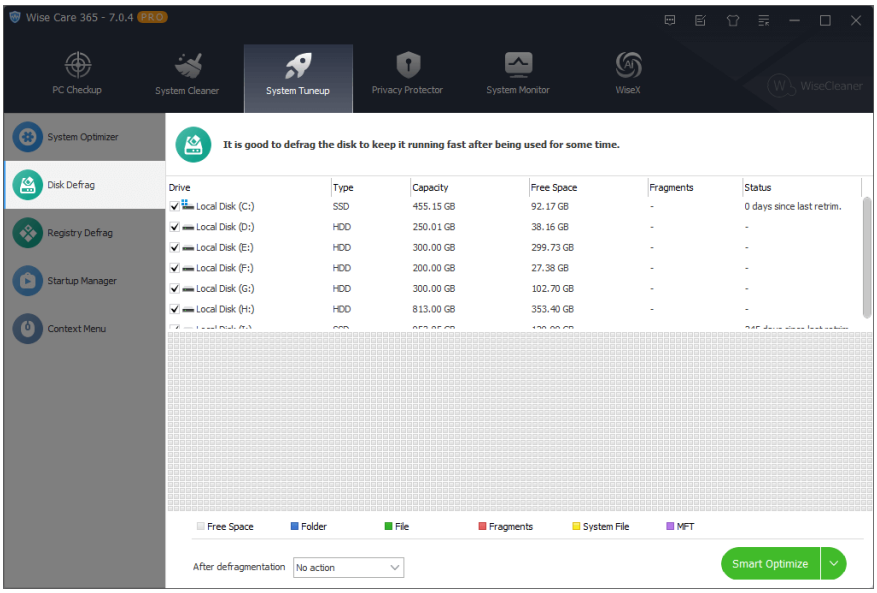
Disk Defrag

Wise Care 365 supports defragmentation and optimization of hard drives to make the file storage more compact, thereby improving system performance and running speed.

It can also use **TRIM** technology to optimize the SSD, improve the performance of the SSD, and extend the service life.

> Before using disk defragmentation, please close all currently running programs to help improve the effect of defragmentation and reduce the time required for defragmentation.



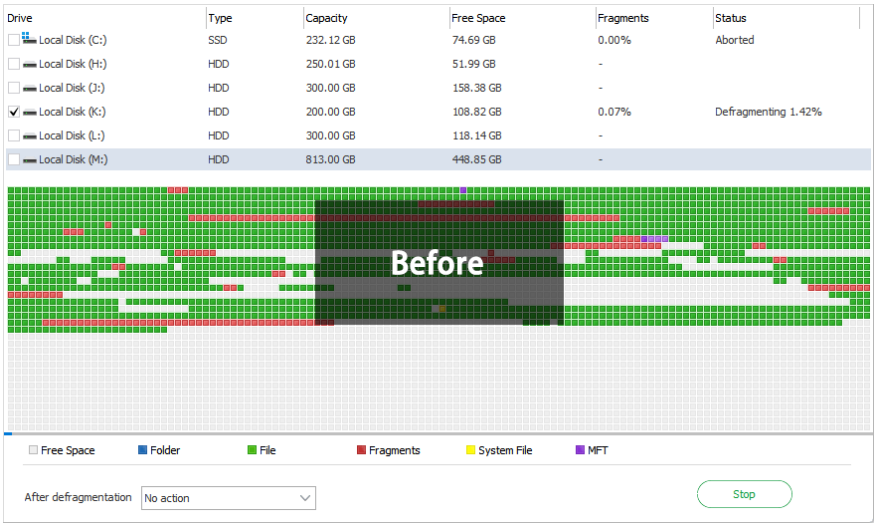
1. Smart Optimize

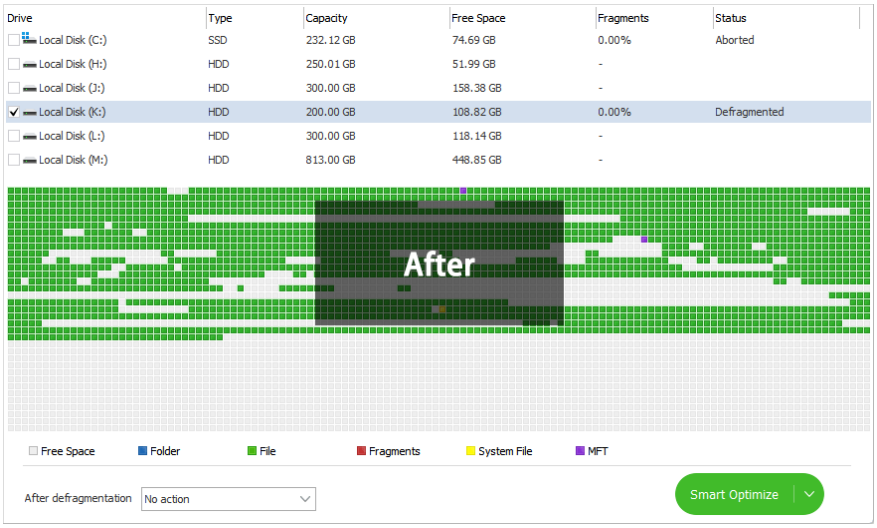
It will analyze the selected drive and choose the most suitable method. If the drive is an SSD, it will use TRIM. If the drive is an HDD, it will use defragmentation.

2. Defragment

This operation will concatenate fragmented files into one chunk so as to accelerate the file-reading speed and free additional available space though a little. (Files that can't be moved or are locked will be skipped.)

> If the selected drive is an SSD, this operation will trim the drive instead of defragmenting it.

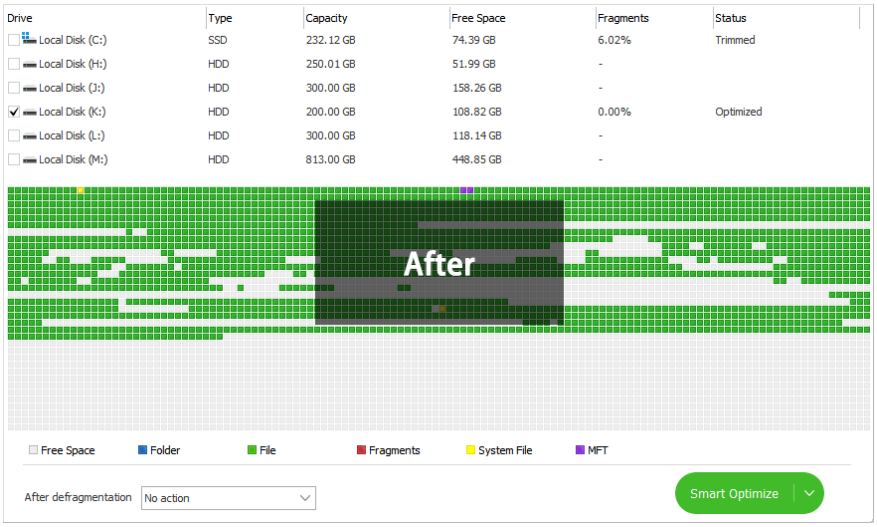




3. Optimize

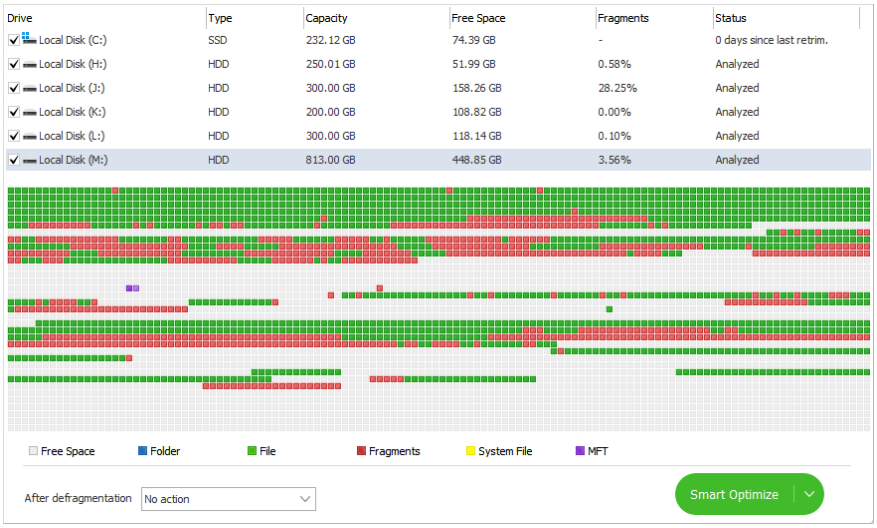
This operation will defragment fragmented files and rearrange all files (fragmented or not) to concatenate storage areas to free up disk space.

> If the selected drive is an SSD, this operation will trim the drive instead of optimizing it.



4. Analyze

As the name suggests, it just analyzes and display the fragmentation status of the selected drives. It doesnot analyze SSD.



5. After defragmentation

Usually, the defragmentation and optimization time will be longer, you can click the drop-down menu to create an automatic task.

There are four tasks: **Shut Down, Sleep, Hibernate, Sign out**.

6. Description of colors

Free space

Directory space (Folder)

Files (not fragmented)

Fragments

System space (system files)

MFT (Master File Table)

Compressed space

Space states

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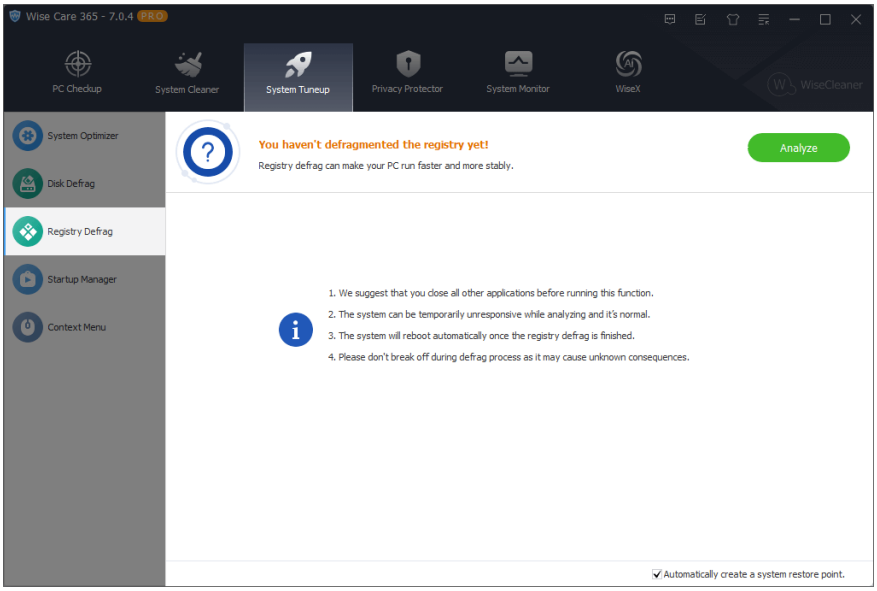
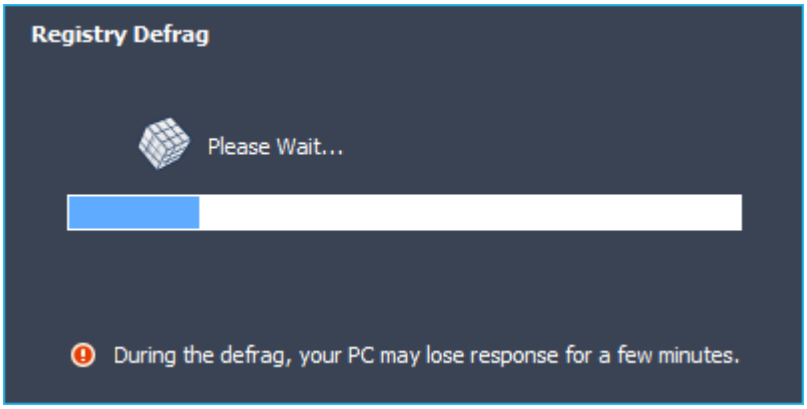
Registry Defrag

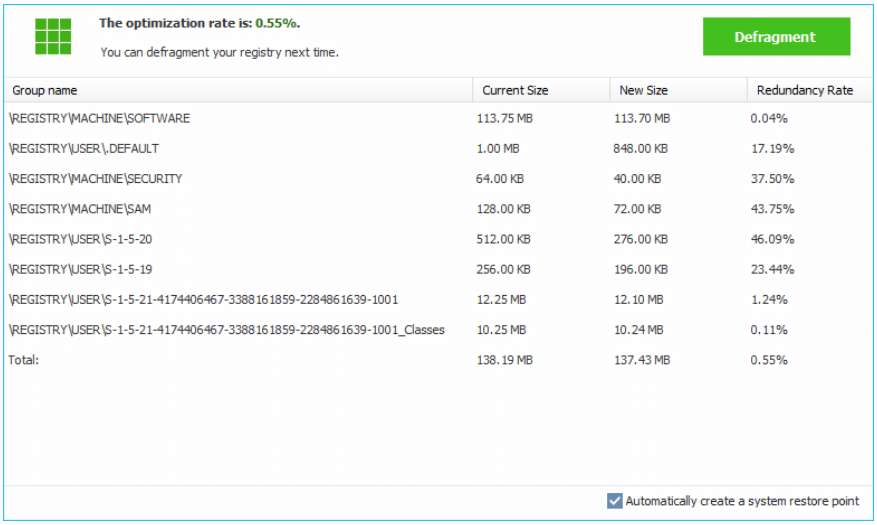
Wise Care 365 can analyze and compress redundant registry fragments. A clean and tidy registry can effectively increase the speed of the system.



1. Analyze the registry status

Wise Care 365 will first analyze the system's registry to determine whether the registry needs to be defragged. During the analysis, the system will lose its response for a few minutes, don't worry.

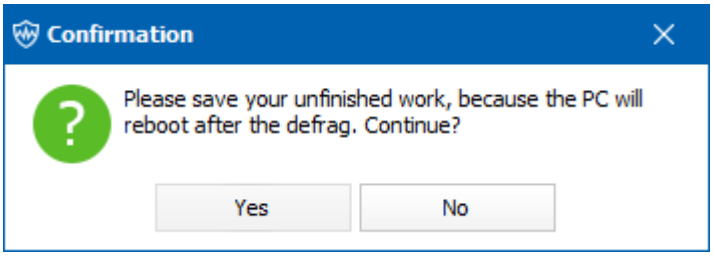




2. Defrag the registry

After the analysis is completed, click the [**Defragment**] button, Wise Care 365 will prompt the user to restart the system.

> Registry defrag requires a system restart.
> Do not use any method to interrupt the registry defrag, otherwise it will cause a serious system failure.



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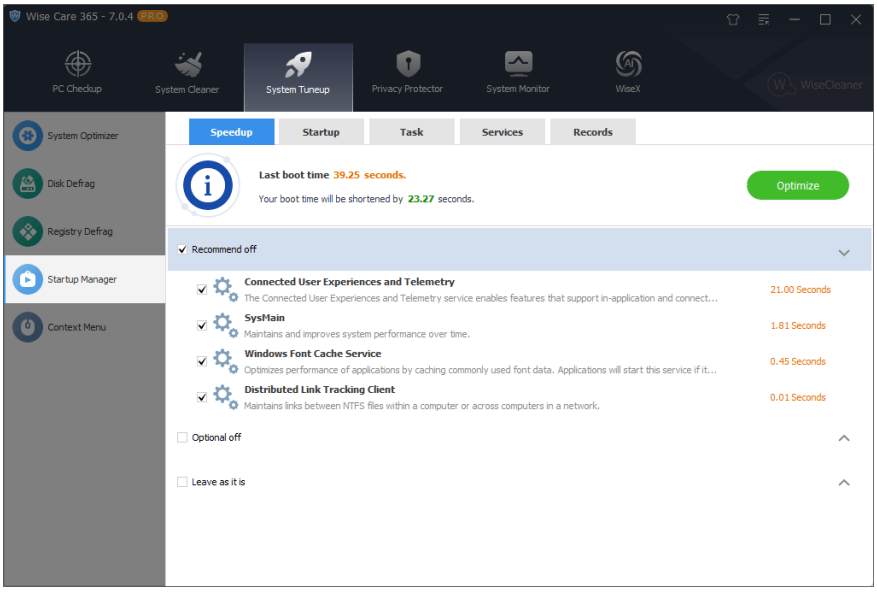
Startup Manager

When the system starts, some software will automatically run, this will slow down the system startup speed. Startup Manager can close these automatically running programs to speed up the system startup speed.

It has five tabs: **Speedup**, **Startup**, Task, **Services**, and **Records**.



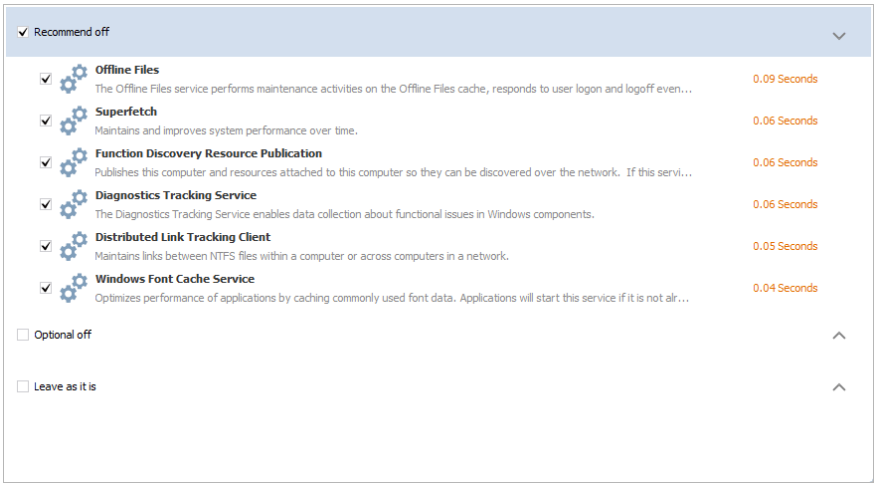
1. Speedup

The **Speedup** panel divides the programs and services that run automatically at startup into three categories: **Recommend Off, Optional Off, Leave as it is**.

After selecting the services and programs that want to be closed, click the **Optimize** button to disable the selected programs and services from running automatically when the system starts.

Recommend off

The services and programs will not affect the system's stability after being disabled.

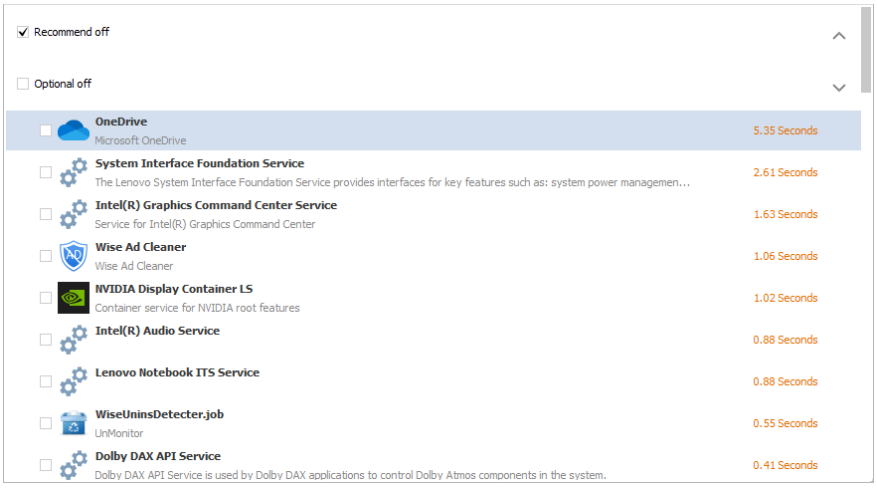


Optional off

After closing these programs or services, it may cause that some of the additional functions of the program cannot be run automatically, and need to be run manually.

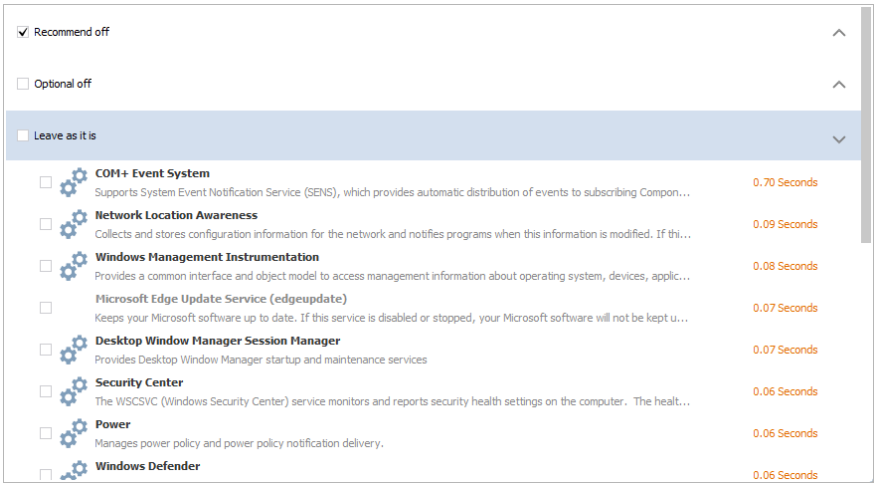
For example, OneDrive, if it does not run automatically when the system starts, its icon will not be displayed in the notification area, and files on the local and OneDrive server will not be automatically synchronized and updated. You need to start OneDrive manually.

Therefore, **Optional Off** means the programs that do not need to run automatically can be closed.



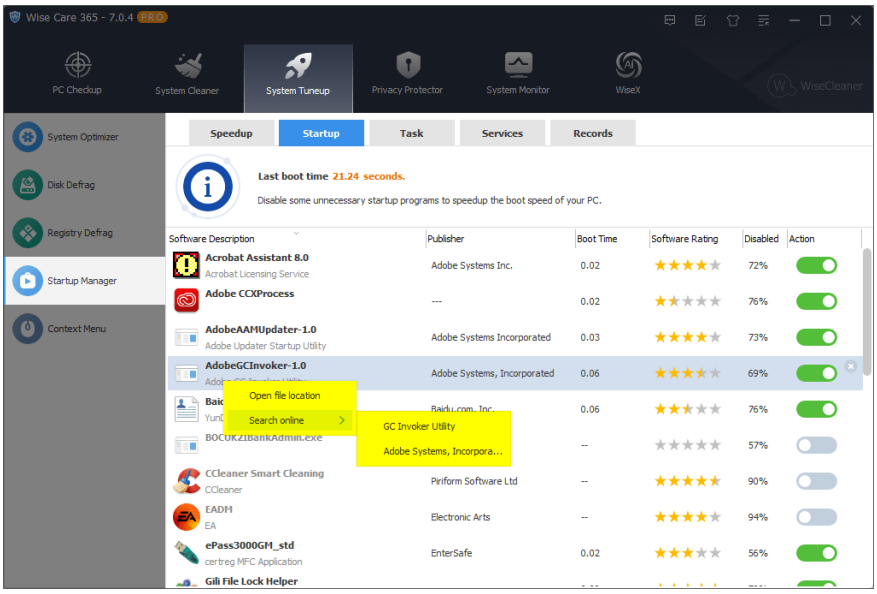
Leave as it is

There is no need to change the current state of services and programs. Most of them are the services of Windows system. Please DO NOT optimize them unless you are sure they can be disabled.



2. Startup

It displays the programs that run automatically when the system starts.



Turn ON/OFF

, It means the program will run automatically when the system starts. Click the button to change the startup type to **Disable**.

, It means the program does not run automatically when the system starts. Click the button to change the startup type to **Enable**.

Deletion

, When the mouse pointer stops on the program, there is a delete icon in the upper right corner of the switch button, click this icon to permanently delete this task from the system Startup.

> Deletion does not mean to delete this program, but to remove this program from the auto-run list. Wise Care 365 cannot set this program to run automatically again. Only the reinstallation can add it to the auto-run list again.

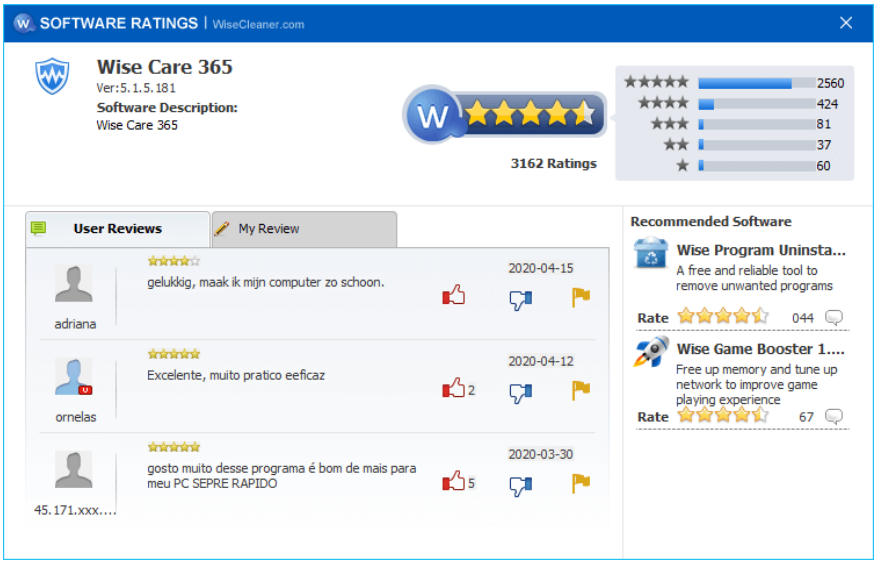
Right-click menu in Startup

Right-click a startup program, you will see the context menu with 2 options: **Open file location, Search online**.

- **Open file location**
  This action will open the program directory.
- **Search online**
  It has 2 sub-options, use Google to search for the name of the program, or the publisher of the program.

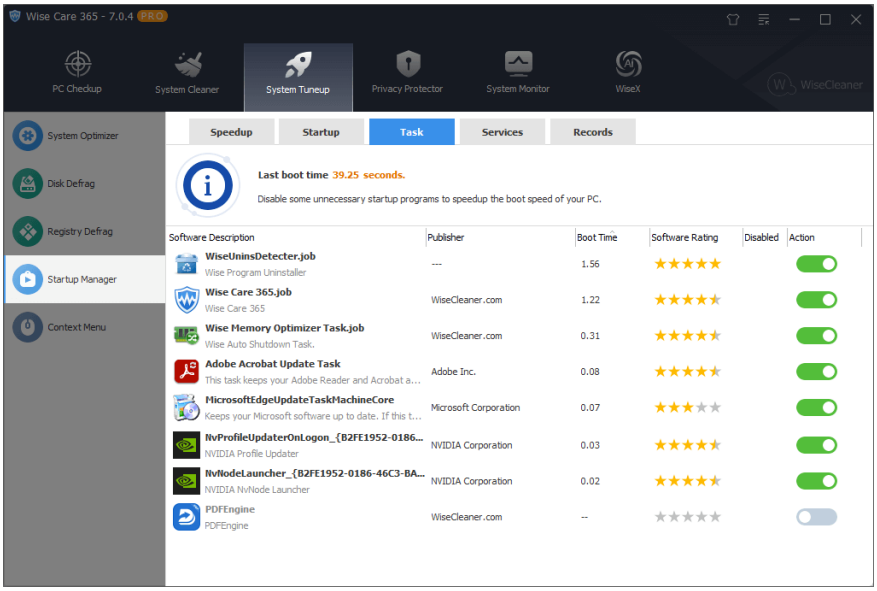
Software Rating

Click the yellow pentagram can open the rating window. Here, you can view other users' comments about this program, and decide whether to disable automatic running. You can also submit your opinions and ratings, and share them with other users.



3. Task

It displays the scheduled tasks that run automatically when the system starts.

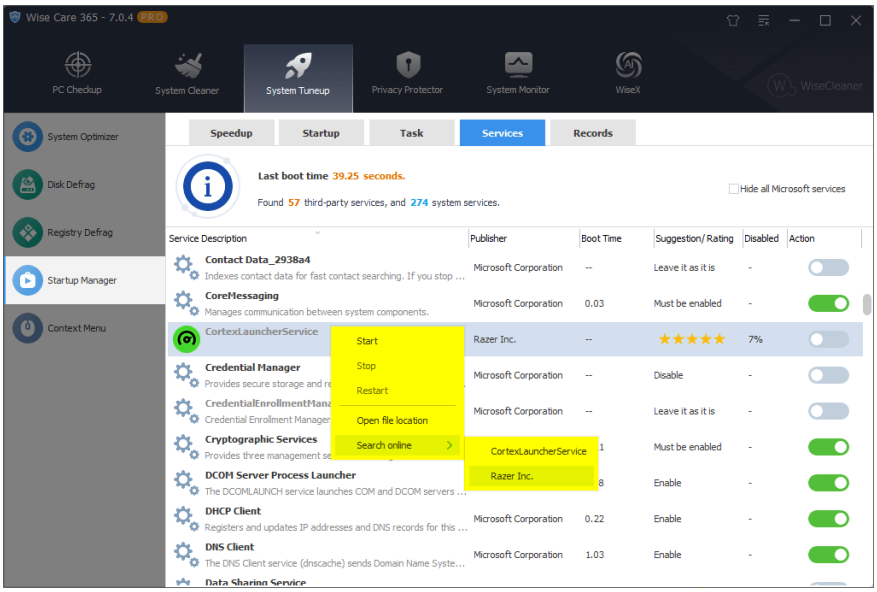


4. Services

The Services panel lists all the services that have been installed, including Windows system services and services of third-party programs. By default, it is sorted by boot time, or you can click the title bar to reorder. For example, sort by service name or publisher, etc.

If the text of the **Service Description** is highlighted, it means that the service is currently running. For example, **Dolby DAX API Service**.

If the text of the service description is gray, it means that the service is currently stopped. For example, **Network Setup Service**.



Suggestion

There are 4 types of suggestions for services: **Must be enabled, Leave it as it is, Enable, Disable**.

Name	Explanation
Must be enabled	This service is a core service of the Windows system and cannot be turned off or disabled.
Enable	It is recommended to enable this service.
Leave it as it is	Keep this service in its current state.
Disable	It is recommended to disable this service.

Hide all Microsoft services

Wise Care 365 displays all services by default. Tick [**Hide all Microsoft services**] in the upper right corner to display the services that only installed by third-party programs.

Turn OFF/ON services

Click the button behind the service to enable or disable the service to run automatically.

, It means the service will run automatically when the system starts. Click the button to change the startup type to **Manual**.

, It means the service does not run automatically when the system starts. Click the button to change the startup type to **Automatic**.

> Turn off the service is to change the startup type of the service to Manual, not to disable it. To start the service, you need to restart the system to take effect.

Rating

Take a look at other users' evaluations of this automatic startup service and decide whether to prohibit automatic running. You can also submit your opinions and ratings to share with other users. Only services installed by third-party programs can be rated.

Right-click menu in Services

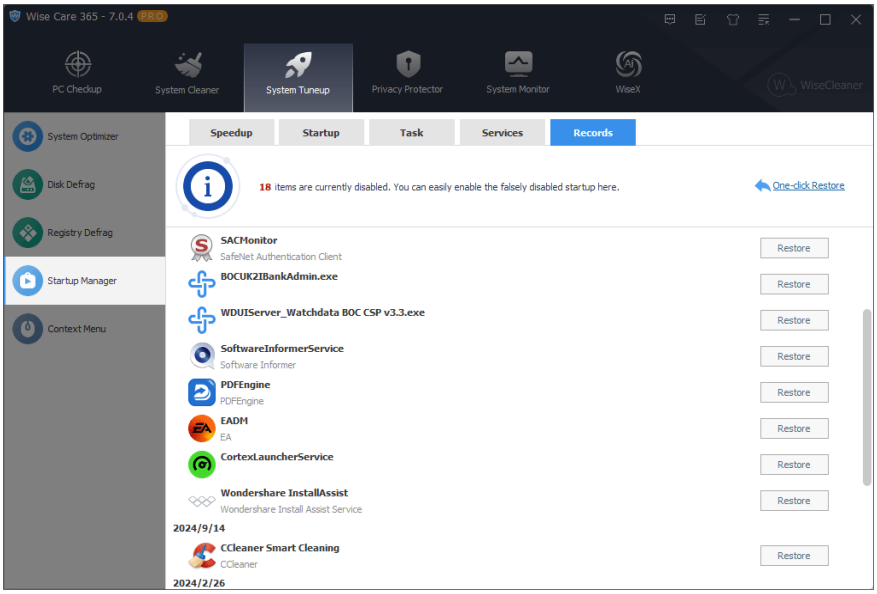
Right-click a service, you will see the context menu with 5 options. **Start, Stop, Restart, Open file location, Search online**.

- **Start**
  If a service is not running (the text of the service description is gray), this action will start it.

- **Stop**
  If a service is running (the text of the service description is highlighted), this action will stop it.
- **Restart**
  If a service is running (the text of the service description is highlighted), this action will stop it, then start it again.
- **Open file location**
  This action will open the directory of the file associated with this service.
- **Search online**
  It has 2 sub-options, use Google to search for the name of the service, or the publisher of the service.

5. Records

The startup items optimization log, what program is optimized at what time. You can click the **Restore** button to resume the automatic running of the program or service, or you can click **One-click Restore** to undo all optimization.



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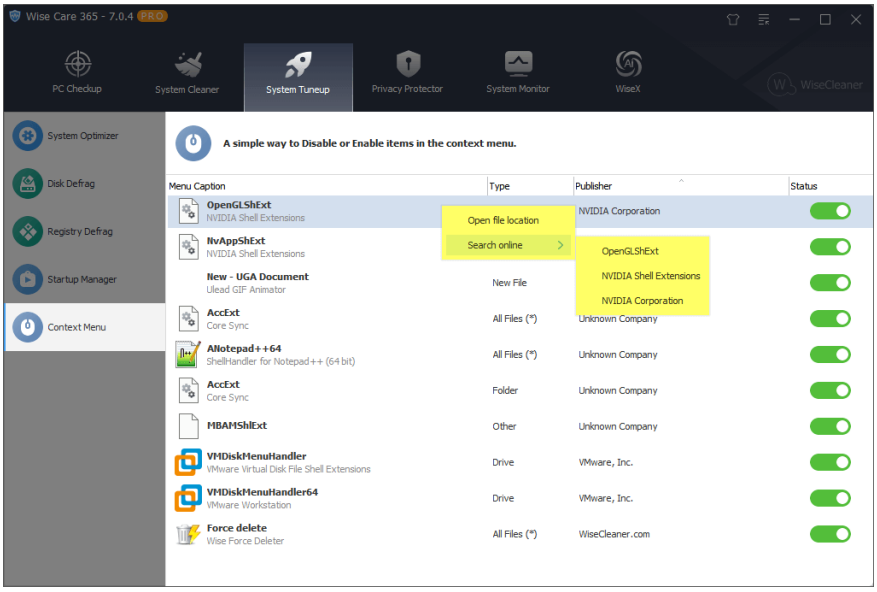
Context Menu

The right-click menu is also called context menu. When you right-click a file, a folder, or a shortcut icon, you can call up the context menu.

The right-click menu management function of Wise Care 365 can easily close unnecessary programs to let them not displayed in the context menu, increases the operating speed of the system.



You can rearrange the list by clicking the title bar: the Menu Caption or publisher. Click the switch button behind the item to enable or disable the specified right-click menu.

Turn ON/OFF

, Indicates that this program is currently displayed in the right-click menu. Click the switch button can disable the display.

, Indicates that this program is not currently displayed in the right-click menu. Click the switch button can turn on the display.

Right-click menu

Right-click a program, you will see the context menu with 2 options: **Open file location, Search online**.

- **Open file location**
  This action will open the program directory.

- **Search online**
  It has 3 sub-options, use Google to search for the name of the program, or the description of the program, or the publisher of the program.

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Privacy Protector

2.4.1 Privacy Eraser

2.4.2 Disk Eraser

2.4.3 File Shredder

2.4.4 Password Generator

2.4.5 Site Notification

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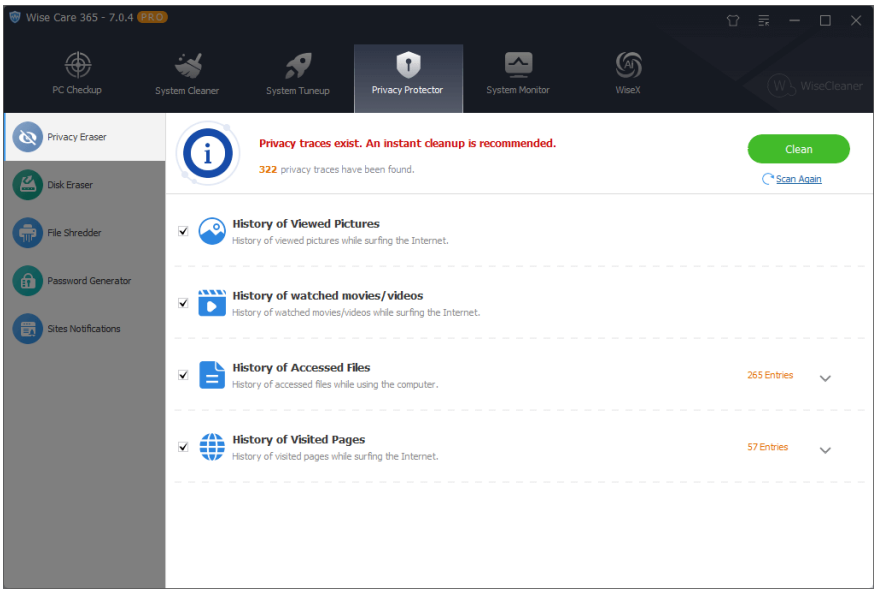
Privacy Eraser

Privacy eraser can delete the history of pictures you have viewed, movies and videos watched, files visited, pages visited, etc.

You can view the detailed information by clicking the triangle behind or the item itself. Then, click the [**Clean**] button to delete the traces that need to be cleaned up.

> Each privacy category is a whole, you can only delete ALL traces in a category, not just some traces.



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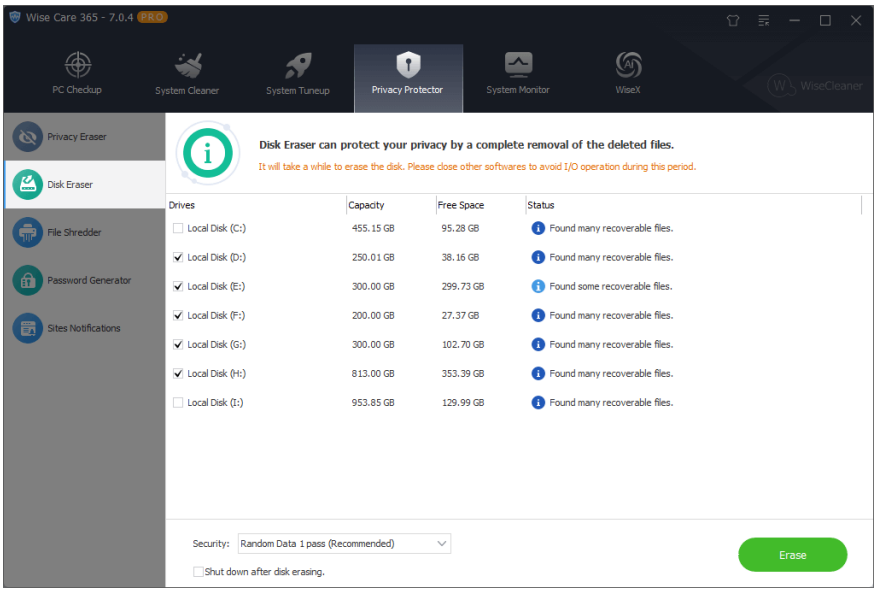
Disk Eraser

The disk eraser of Wise Care 365 fills the remaining space of the disk by creating a large number of 0-byte files, destroying the integrity of deleted files, reducing the recoverability of deleted files, and protecting your privacy.

> Disk Eraser is to erase the FREE SPACE of the select drive, not wipe the whole drive.



1. Select the partition that needs to be erased

When you open the disk eraser panel of Wise Care 365, the program will automatically analyze all disk partitions and give corresponding suggestions.

, It indicates that this drive has no data that can be recovered by data recovery software.

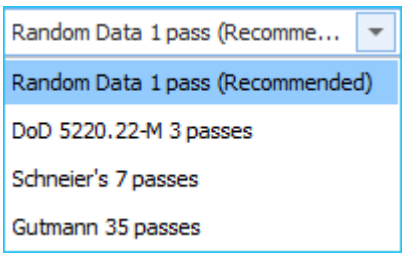
, It indicates that there is a small amount of data in this drive that can be restored by data recovery software.

, It indicates that there is a large amount of data in this drive that can be restored by data recovery software.

2. Choose the erasing method

Wise Care 365 will create 0-byte files to **fill the free space** of the selected drive, and then delete these 0-byte files, which is erased one pass. If you choose to erase 3 times, Wise Care 365 will repeat this operation three times.

Wise Care 365 supports 4 erasing methods: **Random Data 1 Pass, DoD 5220.22-M 3 passes, Schneier's 7 passes, Gutmann 35 passes**.



> The more you erase the disk, the lower recoverability of the data, the higher your disk security index is, but the longer time it will take.

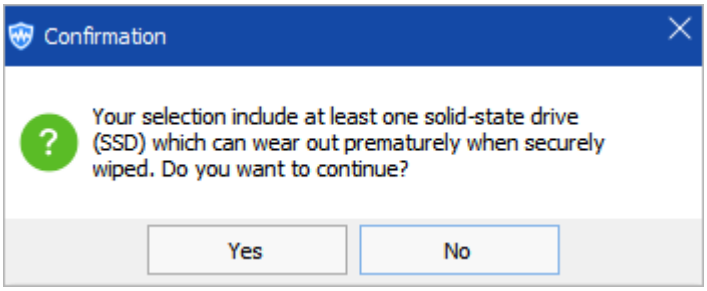
3. Start erasing disk

Before clicking the Erase button, you can check the option 「**Shut down after disk erasing**」, let the system shut down automatically after the erasing is completed.

> Disk Eraser only analyzes NTFS drives. Please don't do any disk I/O operation while disk erasing.

Question: Can I erase a SSD?

When you try to erase an SSD, you will see the following prompt message: *Your selection includes at least one solid-state drive (SSD) which can wear out prematurely when securely wiped. Do you want to continue?*



Wise Care 365 supports erasing SSD and HDD, as long as its file system is NTFS. In view of the limited service life of SSDs, we DO NOT recommend erasing an SSD regularly, only when you need to protect your privacy and prevent deleted data from being restored.

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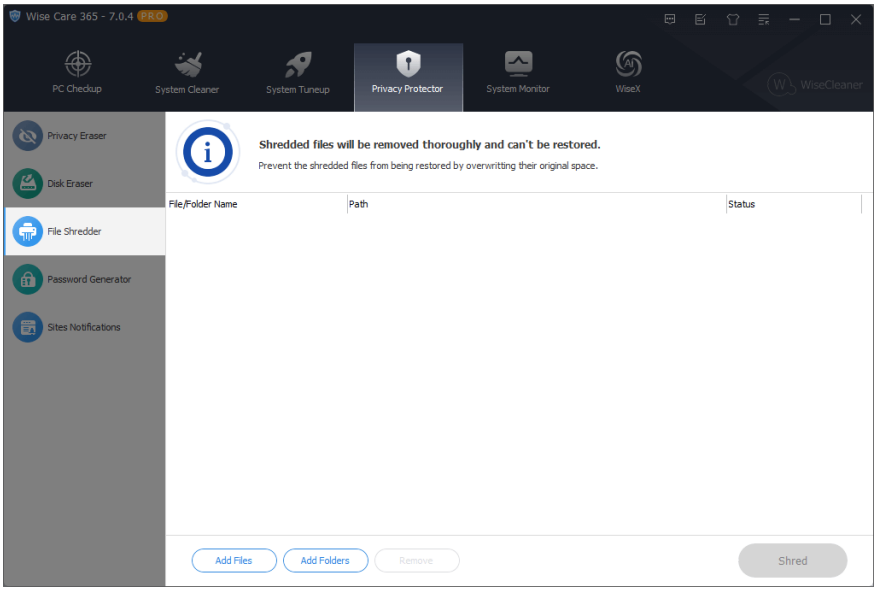
File Shredder

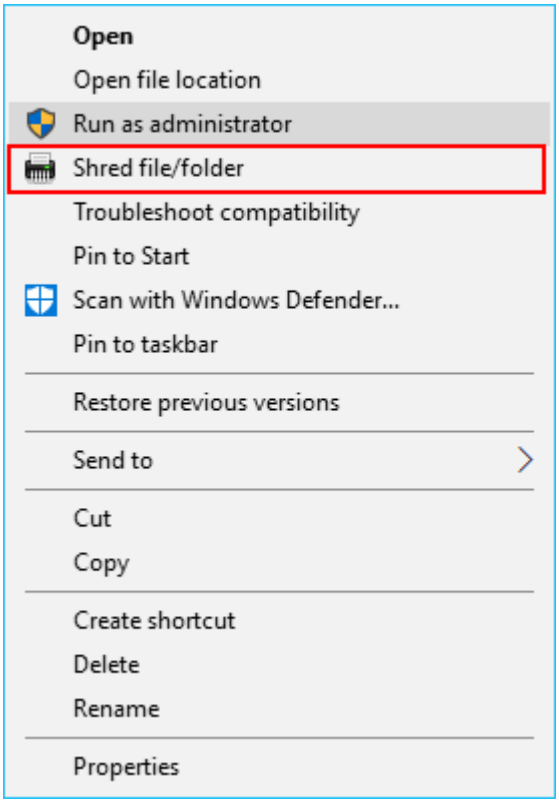
File Shredder deletes the files and folders, then creates 0-byte files to fill the location and reduce the recoverability of the deleted files and folders.



1. Add files or folders

Wise Care 365 provides 2 ways to add files or folders to the shredding window: the add button at the bottom of the window, and the system right-click menu.

- **Add button**
  Click the [**Add Files**] and [**Add Folders**] buttons at the bottom of the window to select the files or folders that need to be shredded.
- **Context menu**
  Right-click a file or folder which needs to be shredded and select [**Shred file/folder**]. This function can be turned on or off in **Menu -> Settings -> General Settings**.



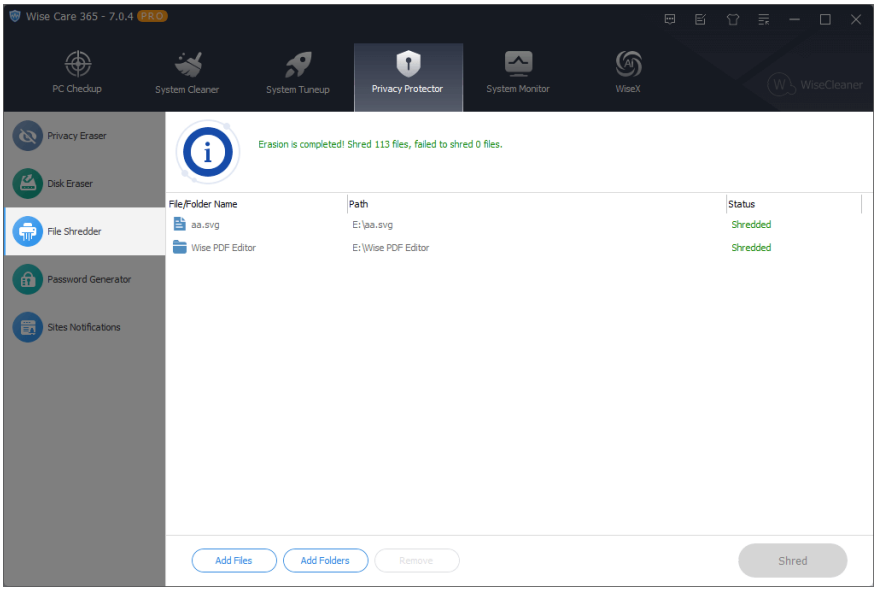
2. Remove files or folders

If you don't want to shred a file or folder, select the file, and then click the [**Remove**] button at the bottom of the window to remove the file or folder from the list.

> Remove, it means to remove the file from the file shredding window of Wise Care 365, not mean to delete the file itself.

3. Shred files or folders

Click the [**Shred**] button to perform a shred operation on all files and folders added in the window.



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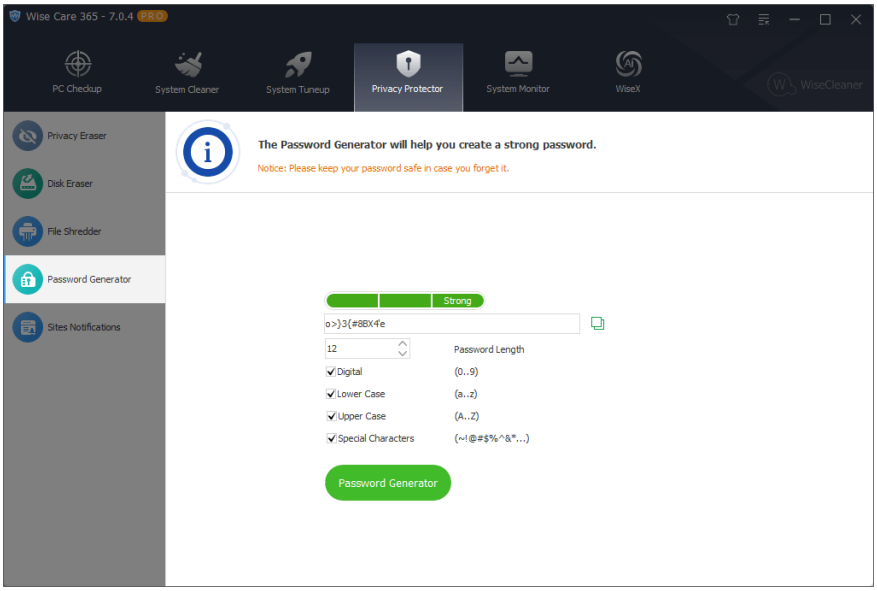
Password Generator

Wise Care 365's password generator can create random passwords and display the security level of the password.

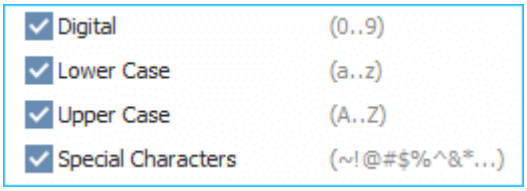


1. Set the number of password composition

The minimum number of passwords supported by Wise Care 365 is 4, and the maximum number of passwords is 30. You can only increase or decrease the number of passwords by clicking the up or down arrows.

2. Set the character types of password composition

Wise Care 365 can create passwords consisting of digital, lower case, upper case, and special characters.



3. The security level of the generated password

After the setting is completed, click the green [**Password Generator**] button to generate a random password. Different character combinations, different password digits, the password security levels will be different as well.

, this means that the password is very simple and can be cracked easily.

, this means that the password is a little strong, but the possibility of being cracked is still a little high.

, this means that the password is safe, the possibility of being cracked is very low.

> Wise Care 365 just generates a password but it won't save the password. If you use the random password generated by Wise Care 365, please be sure to save it to avoid loss due to lost passwords.

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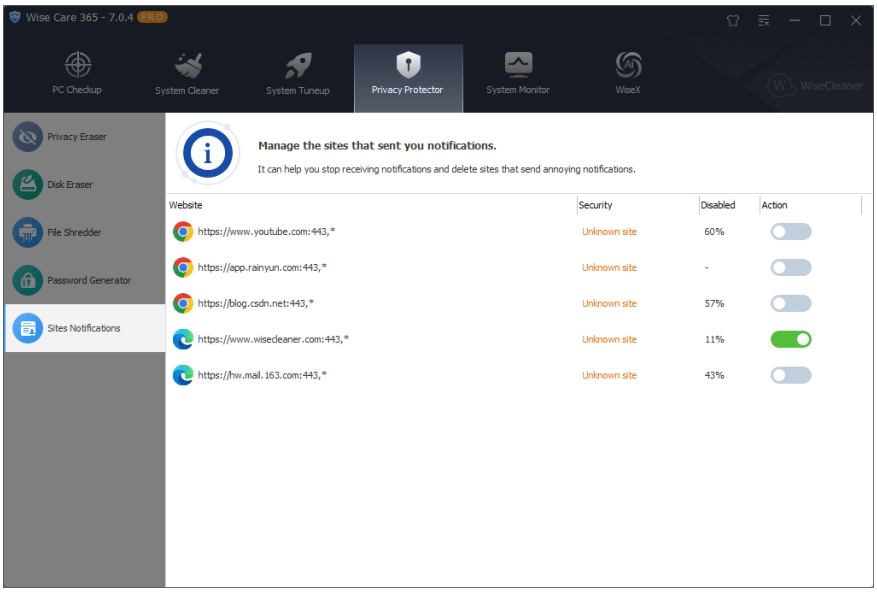
Site Notifications Manager

Sites usually send notifications to let you know about breaking news or chat messages. With the Site Notification Manager of Wise Care 365, you can easily manage the sites that send notifications to you.

> It supports managing Google Chrome, Microsoft Edge (chromium), Brave, and other browsers based on chromium.



- **Allow**

  , It means the site is allowed to send notifications. Click the button to change it to **Not Allow**.

- **Not Allow**

  , It means the site is not allowed to send notifications. Click the button to change it to **Allow**.

- **Deletion**

  , When the mouse pointer stops on the site, there is a deletion icon in the upper right corner of the switch button, click it to delete this site from the browser.

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System Monitor

2.5.1 Process Monitor

2.5.2 Operating System

2.5.3 Hardware Overview

2.5.4 Floating Window

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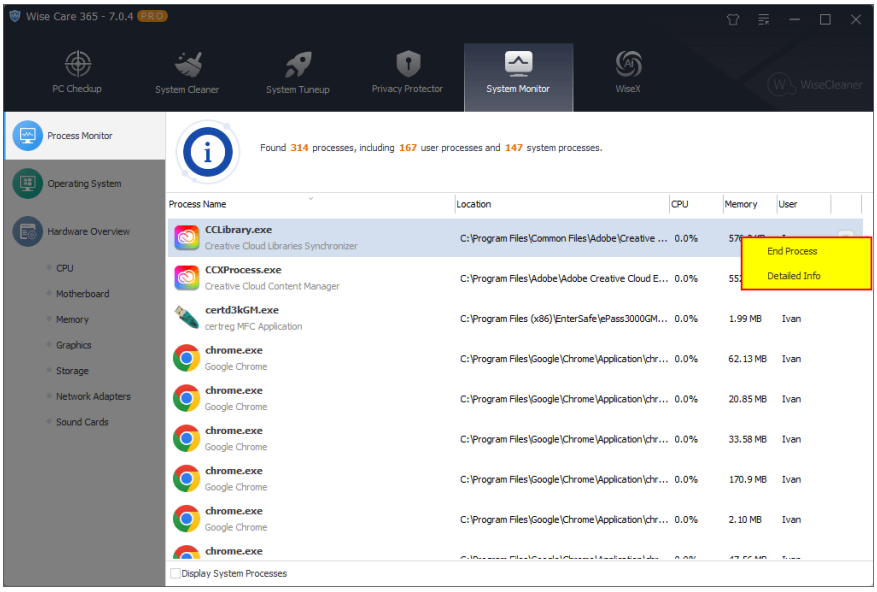
Process Monitor

The Process Monitor panel of Wise Care 365 can display the currently running processes of the system, including system processes and user processes.

By default, only user processes are displayed. If you need to display the system processes, you can check the option [**Display system processes**] at the bottom of the window.



You can reorder the listed processes by clicking the title bar, for example, you can sort the processes by process name, location, CPU, memory, and user.

When the mouse pointer moves to the end of the process, a downward arrow will appear , click this arrow can call out the menu: **End Process, Detailed Info**.

- **End Process**
  As its name, this action will end the selected process. The programs associated with this process will also be closed.
- **Detailed Info**
  This action will open the Properties window of the executable file of this process.

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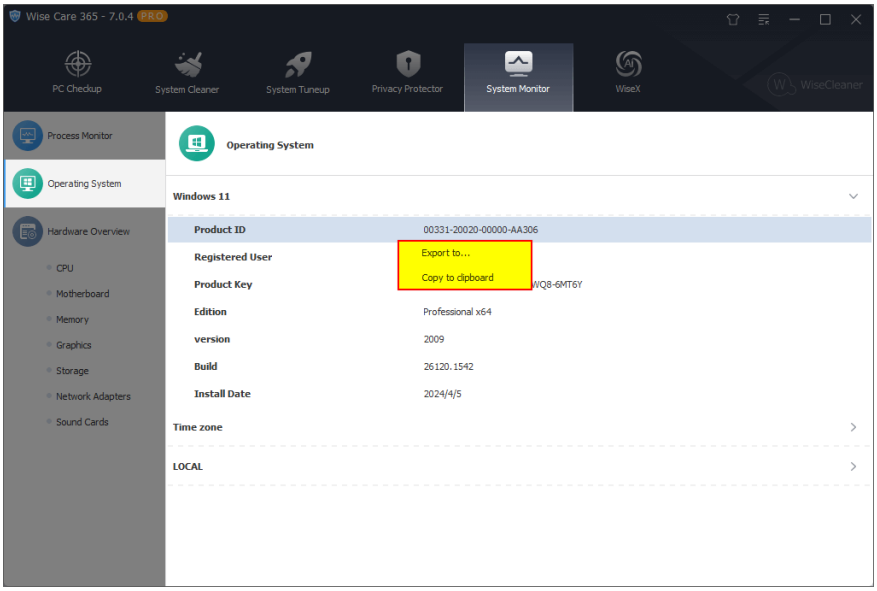
Operating System

In this tab, you can get an overview of the operating system, such as OS version, product key, Build number, Time zone, Region, and Format.



Right-click menu

Right-click a item, you will see the context menu with 2 options: **Export to, Copy to clipboard**.

- **Export to**
  This action will export the operating system information and save as a text file, named **sysinfo.txt**.
- **Copy to clipboard**
  This action will copy the selected information to the clipboard.

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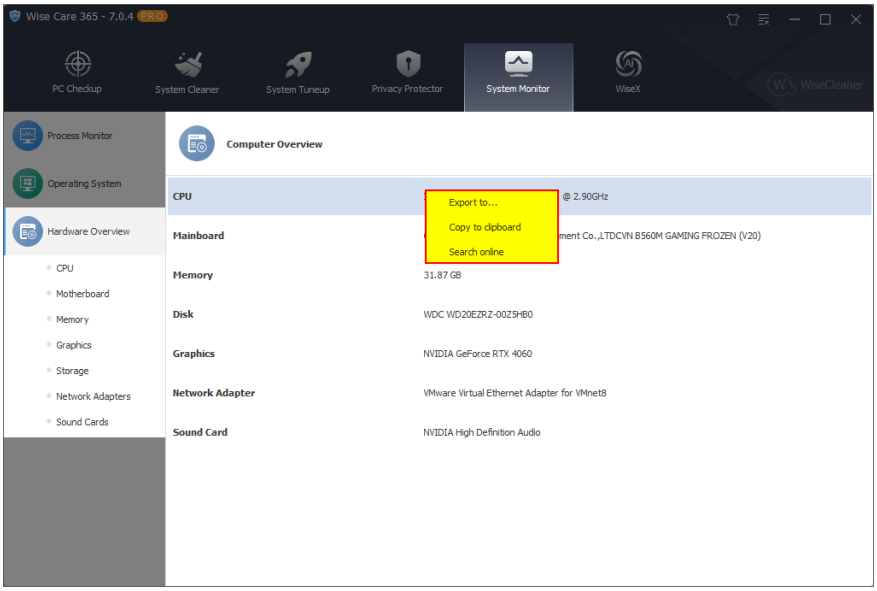
Hardware Overview

Through the hardware overview panel, you can view the basic information of the computer hardware, such as CPU, Mainboard, Memory, Storage, Graphics, Network adapter, and Sound card.



Right-click menu

Right-click a item, you will see the context menu with 3 options: **Export to, Copy to clipboard, Search online**.

- **Export to**
  This action will export the current hardware information and save as a text file, named **Hardwareinfo.txt**.
- **Copy to clipboard**
  This action will copy the selected information to the clipboard.
- **Search online**
  It uses Google to search for the model of the selected hardware.

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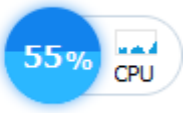
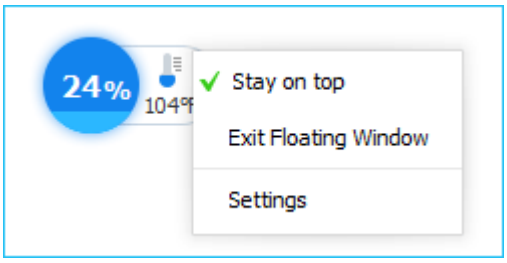
Floating Window

It's also called floating ball, the floating ball of Wise Care 365 consists of 2 parts, a circular area on the left and a curved area on the right.



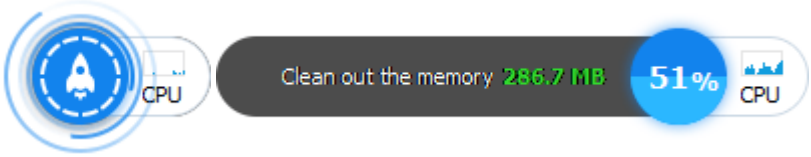
Right-click on the floating window can call out the context menu, has 3 options.



- **Stay on top**
  Keep the floating window always in front of all windows.
- **Exit Floating Window**
  This action will close the floating window. And it will change the state of the option **Display floating window automatically when running Wise Care 365** to Unchecked.
- **Settings**
  Open the settings window of Wise Care 365.

1. Left area

The circle on the left shows the memory usage of the system. Click the ball can optimize the memory and release more available memory.



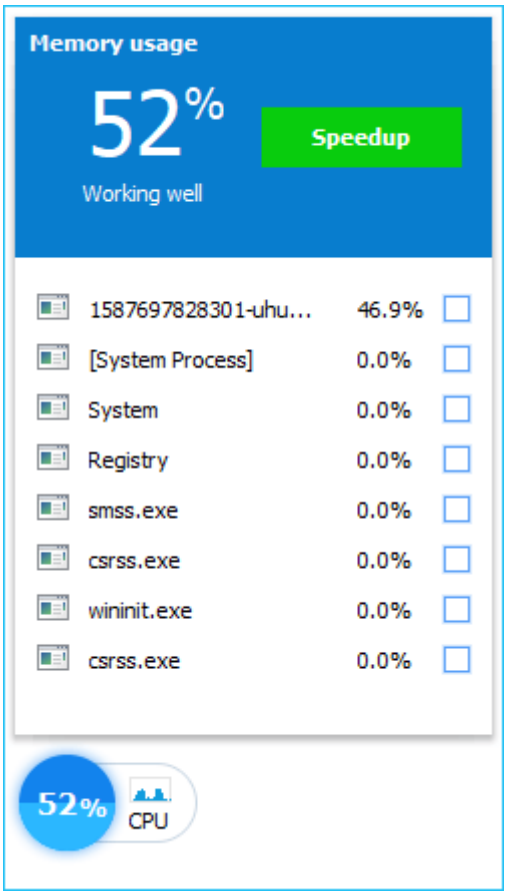
2. Right area

The right side can display the CPU usage and the hardware temperature, which can be customized in **Menu -> Settings -> Tray**.

Display CPU usage

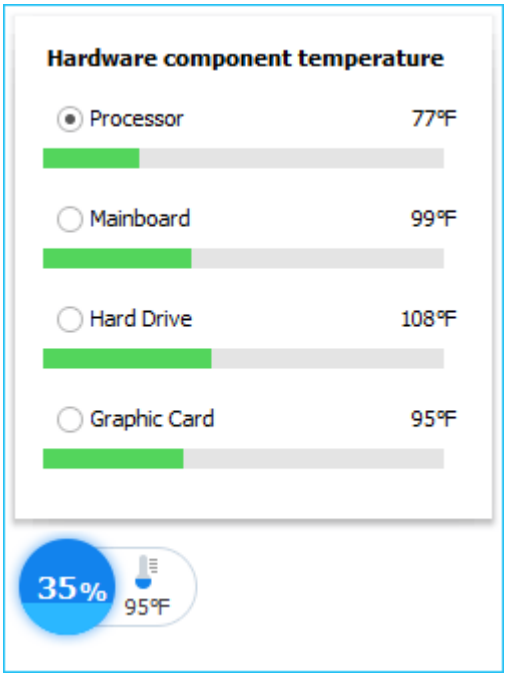
When the CPU usage is displayed, left-click the area on the right to view the top eight processes with the highest CPU usage, select the process that needs to be closed, and click the speedup button at the top of the window can close the process quickly.

> The Speedup button only optimizes memory, and does not end running processes.



Display hardware temperature

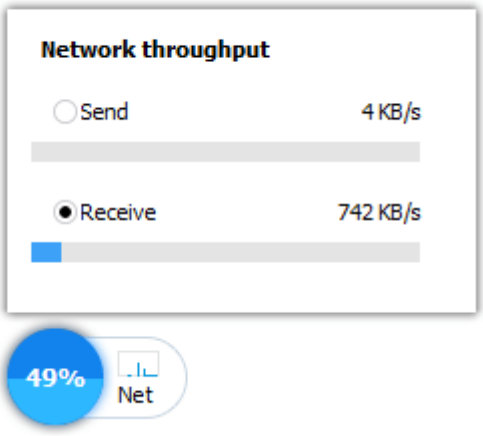
When the temperature is displayed, left-click the right area to view the temperature of other hardware, such as CPU temperature, graphics card temperature, hard drive temperature, and mainboard temperature. The temperature unit can be modified in **Menu -> Settings -> General**.



Display network activity

When displaying network activity, left-click the area on the right to view details of network throughput, including the amount of data sent and received in real time.

> This feature only works on Windows 10 and Windows 11.



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Advanced

3.1 Wise Protection

3.2 Theme

3.3 Menu & Settings

3.3.1 Menu

3.3.2 Settings

3.4 Register

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Wise Protection

Its original name is System Protection, protects the registry's key locations in real-time, effectively prevents applications from changing the homepage settings of the IE browser, prevents applications from adding to the system startup items, prevents programs from changing the default browser, and prevents advertising windows of applications from popping up.

1. Turn ON\OFF Protection

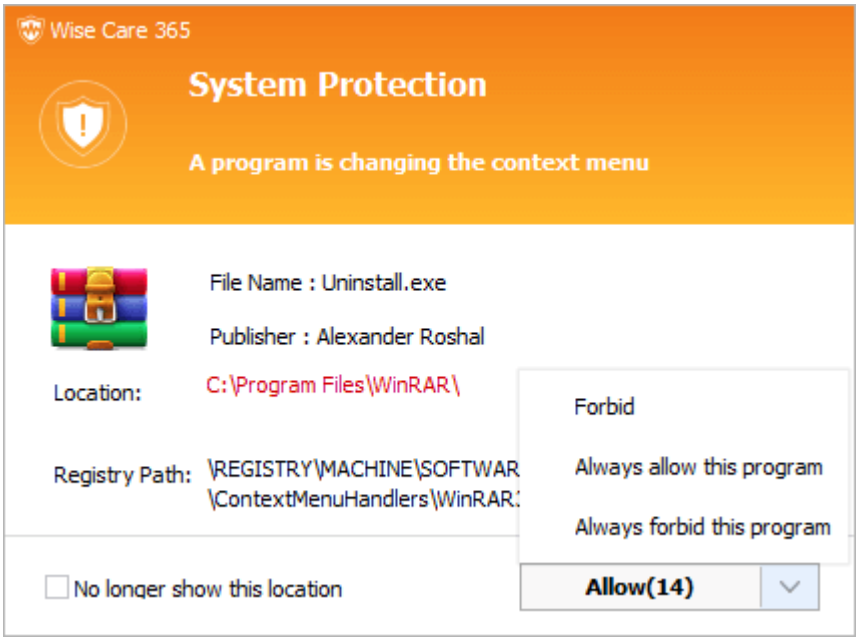
The switch of system protection is on the right side of the PC Checkup panel, above the Utilities area.

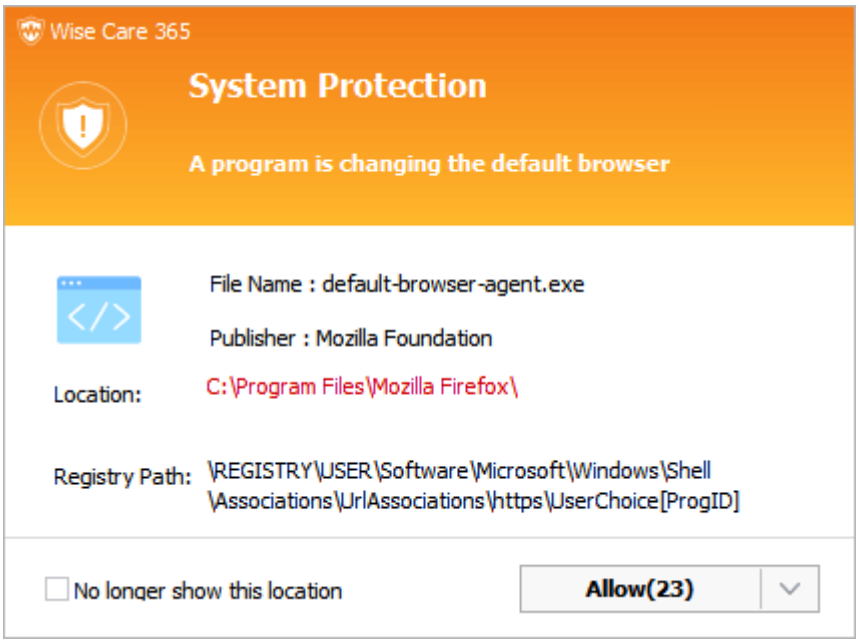
, this means that the system protection is turned off.

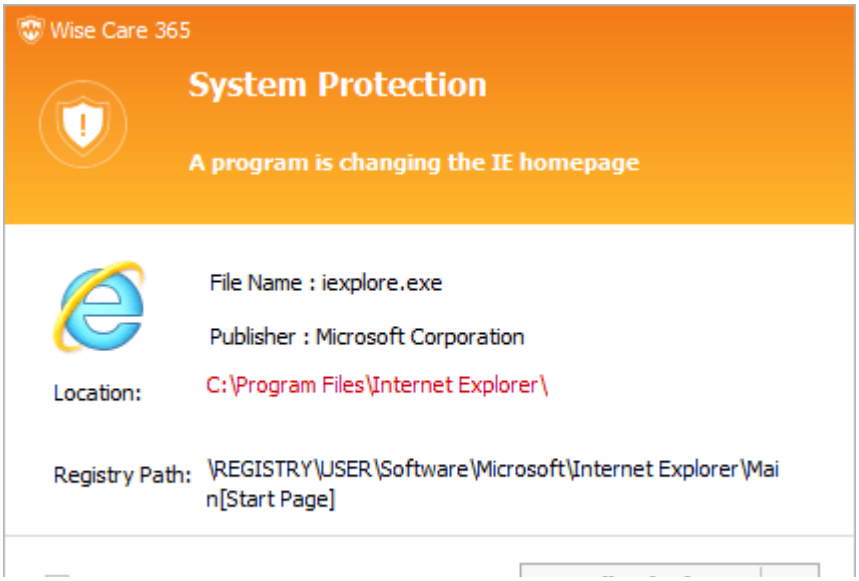
, this means that the system protection is turned on.

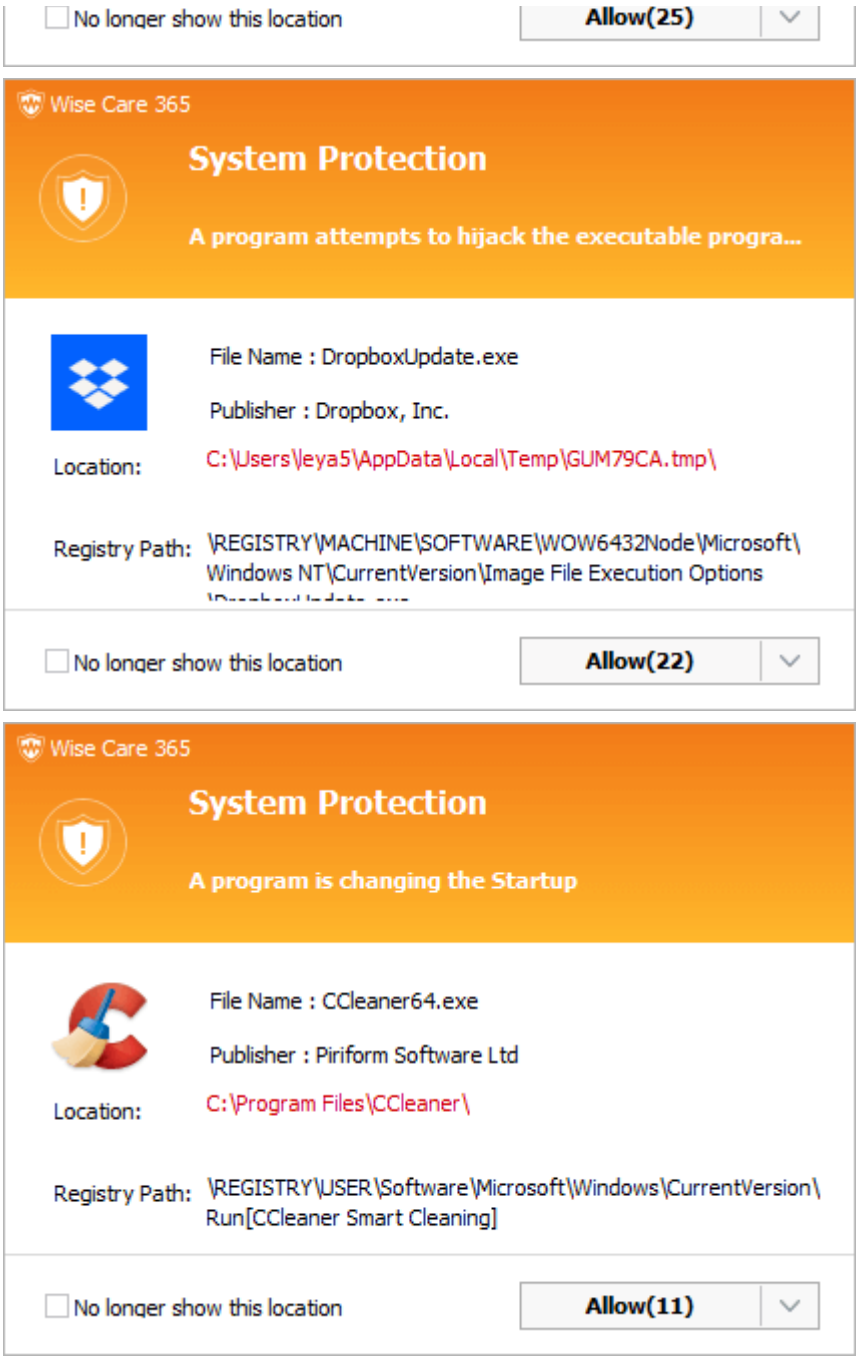
2. Notification of system protection

After system protection is turned on, Wise Care 365 will monitor some specific registry keys in real-time. Once an app modifies these registry keys, Wise Care 365 will prompt a message in the lower right corner of the desktop and ask for the processing method. The default processing method is Allow.


Wise Care 365
System Protection
A program is changing the context menu
File Name : Uninstall.exe
Publisher : Alexander Roshal
Location:
C:\Program Files\WinRAR\
Registry Path:
\REGISTRY\MACHINE\SOFTWAR
\ContextMenuHandlers\WinRAR
Forbid
Always allow this program
Always forbid this program
No longer show this location
Allow(14)


Wise Care 365
System Protection
A program is changing the default browser
File Name : default-browser-agent.exe
Publisher : Mozilla Foundation
Location:
C:\Program Files\Mozilla Firefox\
Registry Path:
\REGISTRY\USER\Software\Microsoft\Windows\Shell
\Associations\UrlAssociations\https\UserChoice[ProgID]
No longer show this location
Allow(23)


Wise Care 365
System Protection
A program is changing the IE homepage
File Name : iexplore.exe
Publisher : Microsoft Corporation
Location:
C:\Program Files\Internet Explorer\
Registry Path:
\REGISTRY\USER\Software\Microsoft\Internet Explorer\Mai
n[Start Page]



Wise Care 365 provides 4 processing methods: **Allow, Forbid, Always allow this program, Always forbid this program**. And one optional option: **No longer show this location**.

- **Allow**

  Allow the program to modify the registry this time.

- **Forbid**

  Forbid the program to modify the registry this time.

- **Always allow this program**

Add the app to the **Whitelist**, always allow the application from modifying the registry, and do not display a warning message.

- **Always forbid this program**

  Add the app to the **Blacklist**, always prohibit the application from modifying the registry, and do not display a warning message.

- **No Longer show this location**

  Once this option is selected, Wise Care 365 will no longer monitor this registry key. When other programs modify this registry key, Wise Care 365 will not pop up a prompt message.

3. Set up Wise Protection

All protections are enabled by default. But you can change it in **Menu - Settings - System Protect.**

- **Application whitelist**

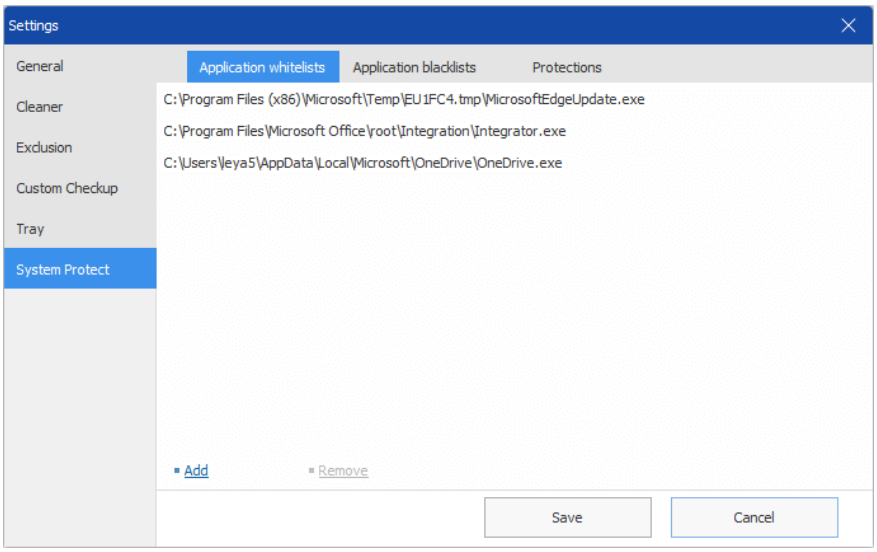
  Here are the apps that you **ALLOW** to run. You can add a new app, or remove an app from this whitelist.

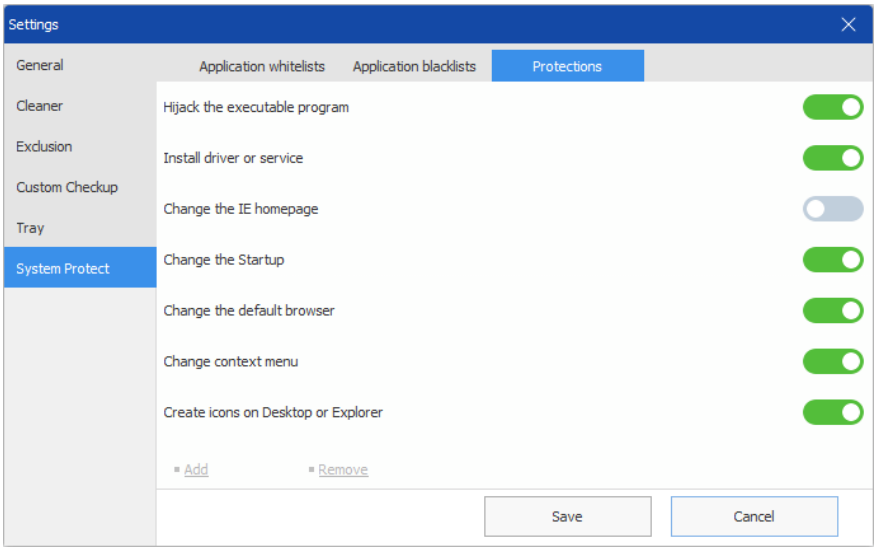
- **Application blacklist**

  Here are the apps that you **DO NOT ALLOW** to run. You can add a new app, or remove an app from this Blacklist.

- **Protections**

  Here are monitored behaviors. You can click the switch to turn the protection on or off.





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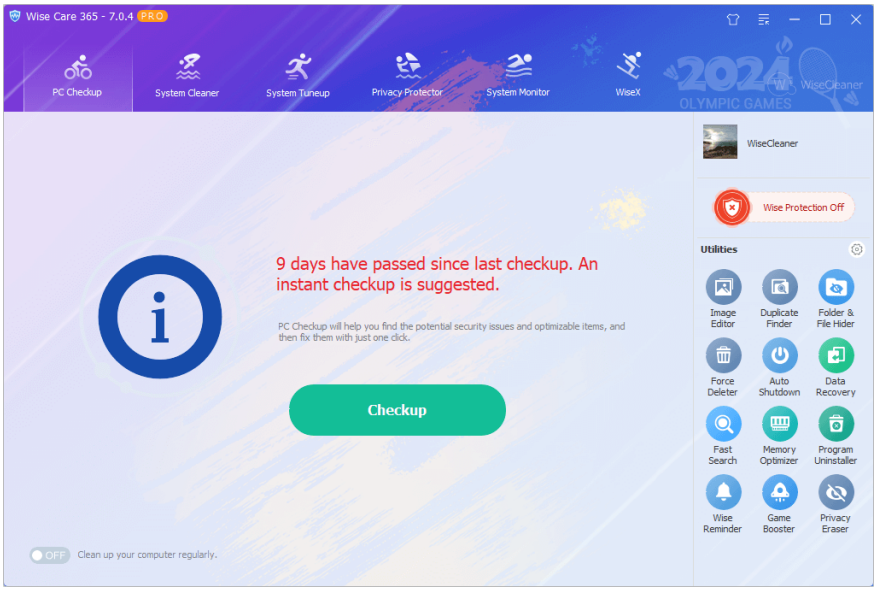
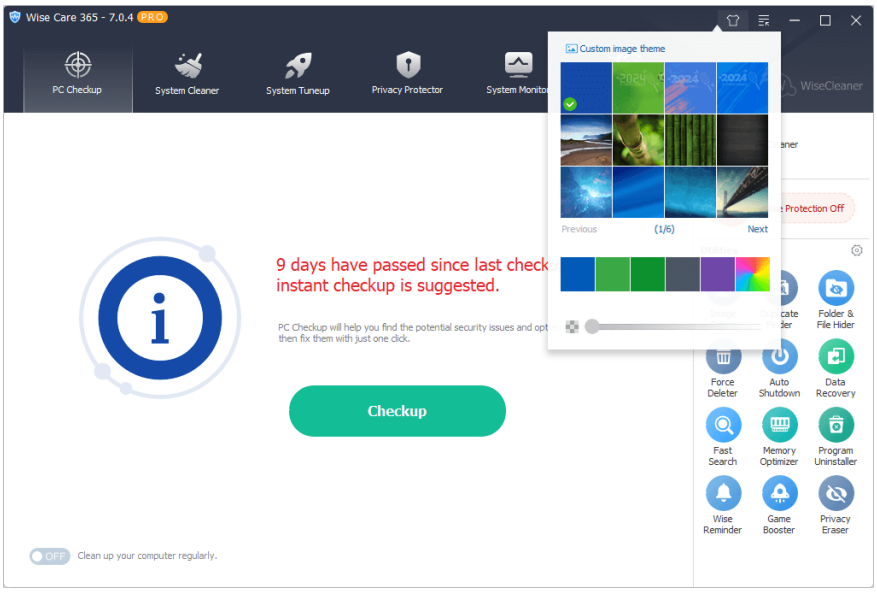
Theme

Wise Care 365 provides multiple themes and you can also use your favorite picture as the background. If you do not like the official themes, you can **make a personalized theme for Wise Care 365**.



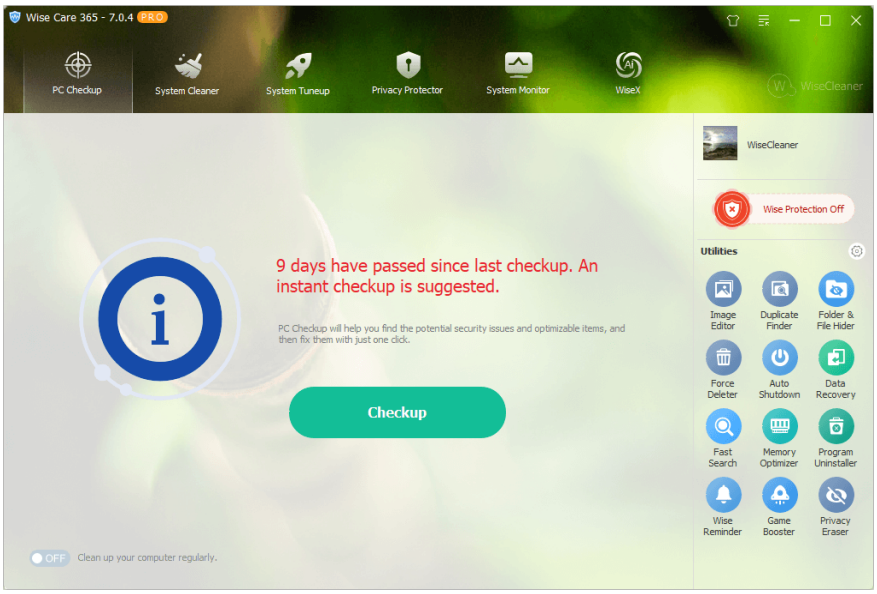
1. Use the official theme

Running Wise Care 365, click the theme icon on the top right of the window to expand the theme panel, click the Previous or next to browse all themes, and left-click the theme you like, Wise Care 365 will download and apply the theme automatically. The scroll bar below can adjust the transparency effect of the theme.



2. Use a picture as background

If you want to use your favorite picture as the background of Wise Care 365, it is very easy. Click the theme icon at the top right of the window to expand the theme panel, click the **Custom image theme** in the upper left corner of the panel, and then select the picture.



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Menu & Settings

3.3.1 Menu

3.3.2 Settings

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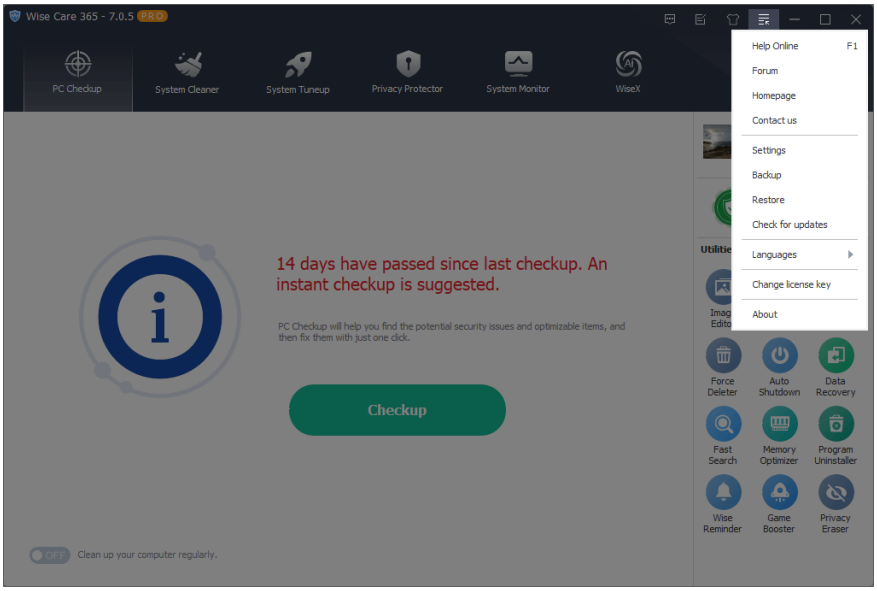
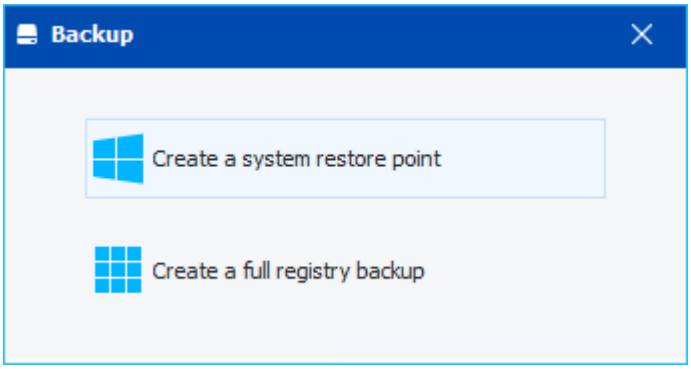
Menu

The menu of Wise Care 365 provides various functions, such as **Help Online, Forum, Homepage, Contact us, Settings, Backup, Restore, Check for updates, Languages, Register (Change license key), About**.



1. Backup

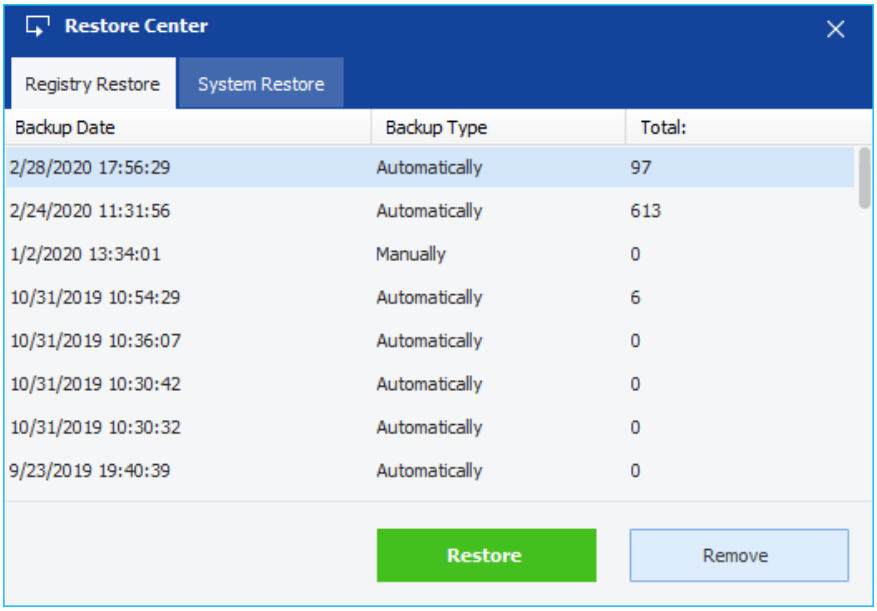
Wise Care 365 supports creating a system restore points and backup the full registry.

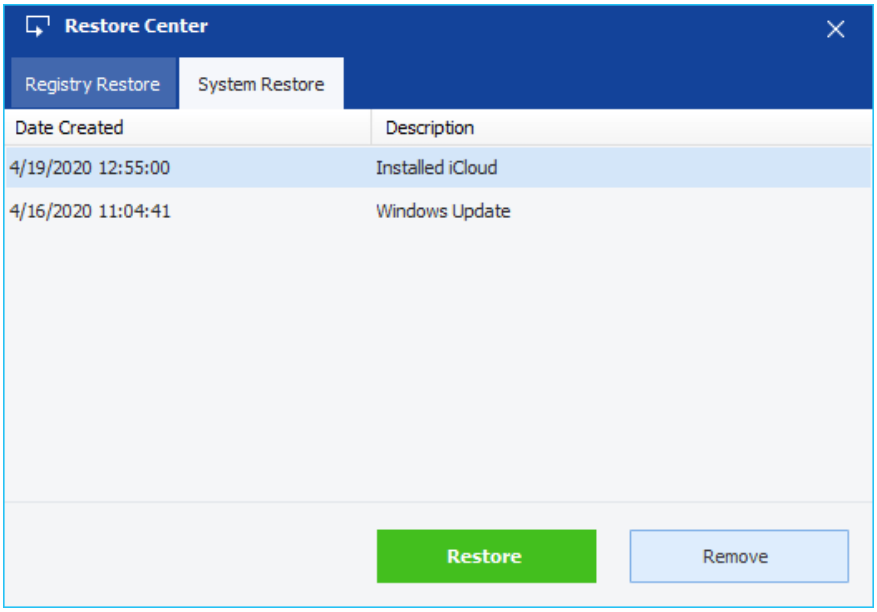


2. Restore

Wise Care 365 backs up the registry entries automatically before cleaning. You can restore the deleted registry entries from the Restore center if a certain program that doesn't run properly after cleaning.

You can also use the system restore point to restore the system to an earlier state.





3. Check for updates

Wise Care 365 detects new versions automatically, you can set the frequency of checking in **Settings -> General**. You can also click this option [**Check for updates**] to check now.

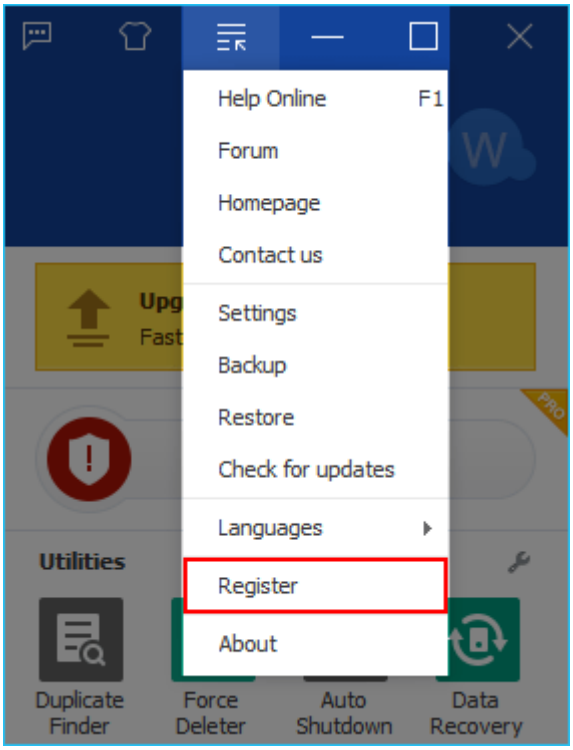
4. Languages

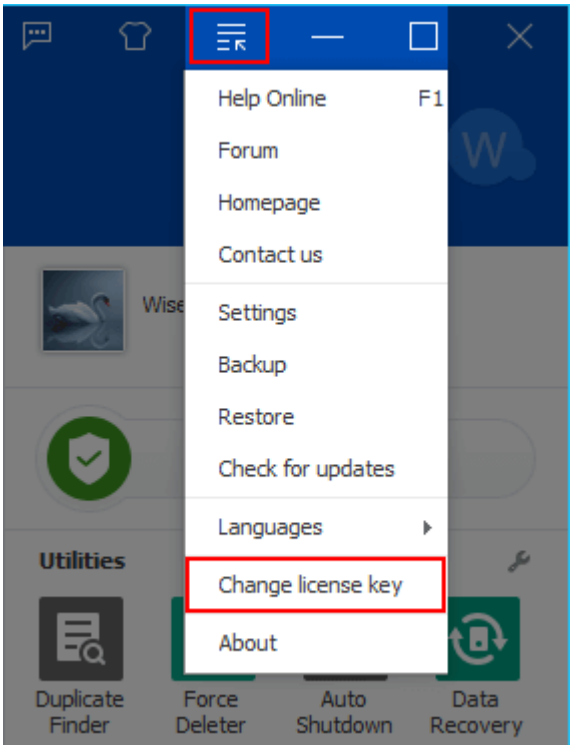
Wise Care 365 supports 40+ languages. When installing and running the program for the first time, Wise Care 365 will automatically match the language displayed by the system. Users can also change the interface language at [**Languages**] in the menu.

5. Register (Change license key)

If the current version is Free, it will be displayed as [**Register**], and you can activate Wise Care 365 to Pro version by entering a license key in the registration window.

If the current version is a Pro version, it will be displayed as [**Change license key**], and you can change the current license key by entering a new license key in the registration window.





6. About

The About window mainly displays the version number of the program and supports e-mail, homepage, and authorization status. If it is a free version, the Status is Free. If it is a Pro version, the Status is the expiration date of the license key.

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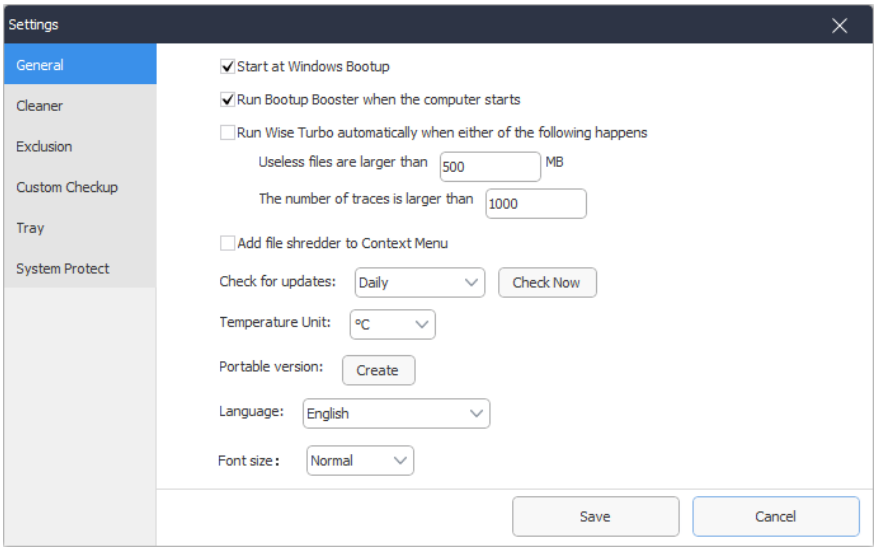
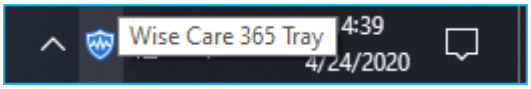
Settings

1. General

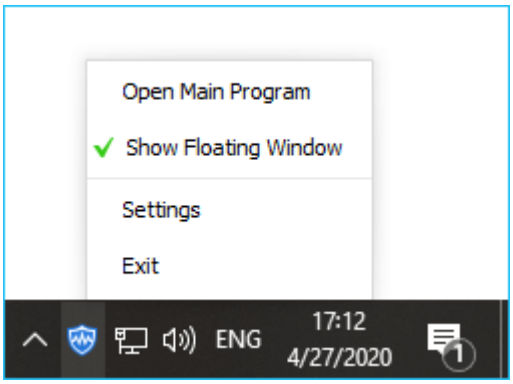


1.1 Start at Windows Bootup

The default is checked. Wise Care 365 Tray program will run automatically when the system starts.



Right-click on the tray icon can call out the context menu, it has 4 options.

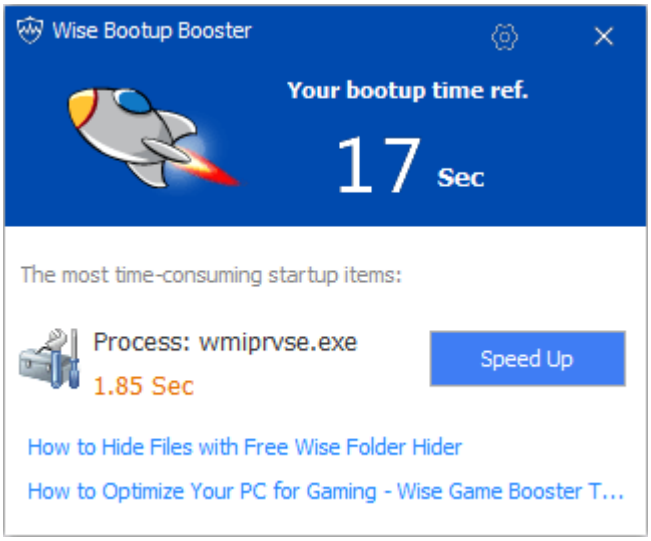


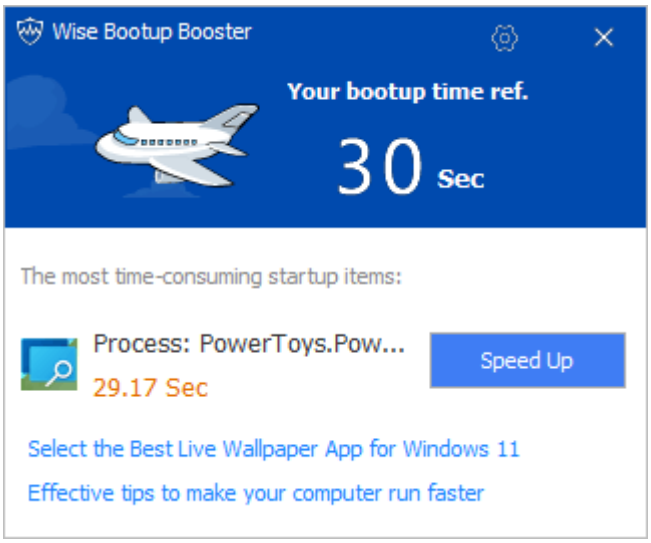
- **Open Main Program**
  Open Wise Care 365 main window.
- **Show Floating Window**
  Display the floating window.
- **Settings**
  Open the settings window of Wise Care 365.

- **Exit**
  Close the tray program. If Wise Care 365 is now running, this will also close Wise Care 365.

1.2 Run Bootup Booster when the computer starts

The default sate is selected. Wise Boot Booster automatically runs when the Windows system starts, calculates, and displays the time spent on this startup and the most time-consuming item (process, or service).

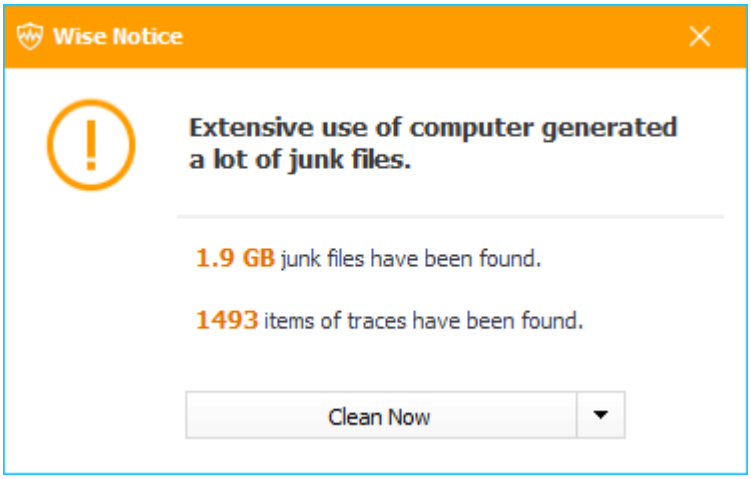




> **Misconception: 30-29.17=0.83**
> Some users misunderstand bootup time as the sum of time consumed by all automatically running processes and services. It is taken for granted that the current bootup time minus the time consumed by a certain process or service equals the new bootup time. This isn't the case.
> Disabling or deleting processes or services that consume a lot of time during startup can indeed improve the system's startup speed significantly. However, this does not mean that the startup time will be reduced by exactly the amount of time these processes or services were taking.

1.3 Run Wise Turbo automatically

The default status is checked. Wise Turbo will check the system periodically. You will see a prompt message in the lower right corner of the desktop coming from Wise Turbo when the size of junk files or the number of traces exceeds the threshold.



Wise Care 365 runs Wise Turbo twice a day. The first time, 5 minutes after the computer starts. The second time is at the set task time (the default is the time when Wise Care 365 was first installed).

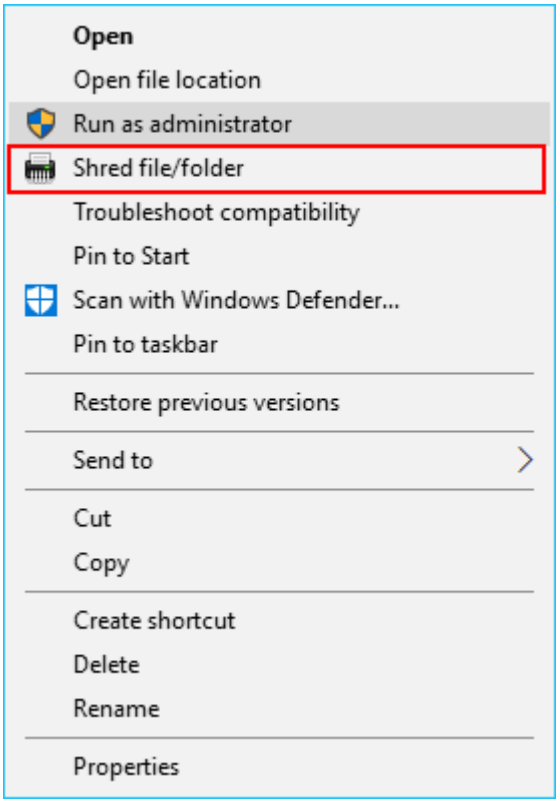
The drop-down menu of the Clean Now button provides the other 2 options: **Remind Later, Never Show again**.

- **Clean Now**
  If you click the **Clean Now** button, it will open the Wise Care 365 main window, scan, and clean the system automatically.
- **Remind Later**
  This option will close the Wise Notice window and displays it again when the next task runs.
- **Never Show Again**
  If you choose this option, it will close the window and uncheck the option **Run Wise Turbo automatically when either of the following happens**.

> The file size and the number of traces only need to meet one of them, and Wise Turbo will prompt you to clean it up.

1.4 Add shred file/folder to Context Menu

The default is checked. Turn on or off the display at Context Menu.



1.5 Check for updates

Set the frequency of automatically checking for new versions of Wise Care 365.

1.6 Temperature Unit

Set the temperature unit displayed in Wise Care 365, such as hardware temperature and weather temperature.

1.7 Portable Version

Click the [**Make Portable Version**] button can create Wise Care 365 portable version, store the portable version files on a USB drive, or removable disk, you can run Wise Care 365 on other computers without installation.

> The portable version is a Free version, it does not store your registration information.

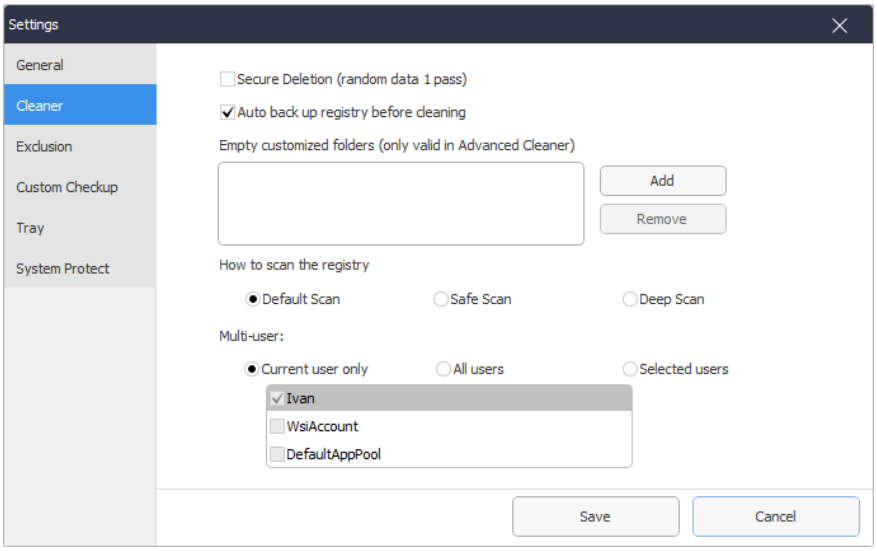
1.8 Language

Same as Languages in the menu, change the display language of Wise Care 365.

1.9 Font size

Provides three font sizes: **Normal**, **Large**, and **Larger**.

2. Cleaner



2.1 Secure Deletion

If you select this option, Wise Care 365 will erase the location where the files are stored after cleaning, reducing the probability of recovering the deleted files, and improving privacy security. It is the same as the file shredding function, erased one pass.

> Secure Deletion only effective in PC Checkup, Common Cleaner (not including emptying Recycle Bin), and Advanced Cleaner.
> Secure Deletion is slower than normal deletion.

2.2 Auto registry backup when cleaning

The default state is selected. Before cleaning, Wise Care 365 will automatically back up the registry keys that will be deleted.

> It is not recommended to turn off this feature!!!

2.3 Custom folder to empty

Add folders that need to be automatically emptied to the list. When you run Advanced Cleanup, Wise Care 365 will automatically delete all the files in the folder.

> Please use this function with caution. Once the files in the folder are deleted, they cannot be recovered!!!
> It is only valid in Advanced Cleaner.

2.4 How to scan the registry

Wise Care 365 provides three different ways to scan the registry: **Default Scan, Safe Scan, Deep Scan**. Default Scan is used by default.

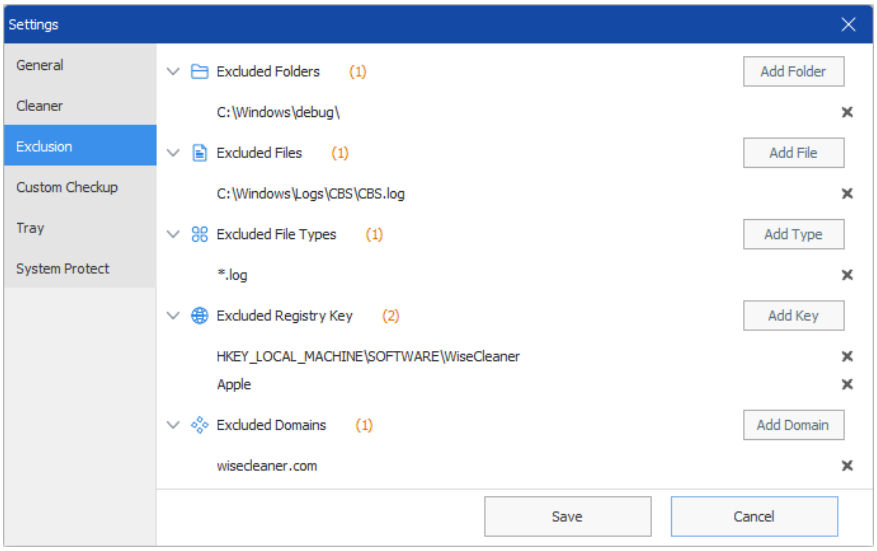
> It is not recommended for ordinary users to use the Deep Scan!!!

2.5 Multi-user

Wise Care 365 supports scanning the registry files of different accounts under the current system. By default, only the registry files of the current user will be scanned.

3. Exclusion

If you want to keep a file, folder, registry entry, cookie, please add it to the exclusion list, and then Wise care 365 will no longer scan the items in the exclusion list.

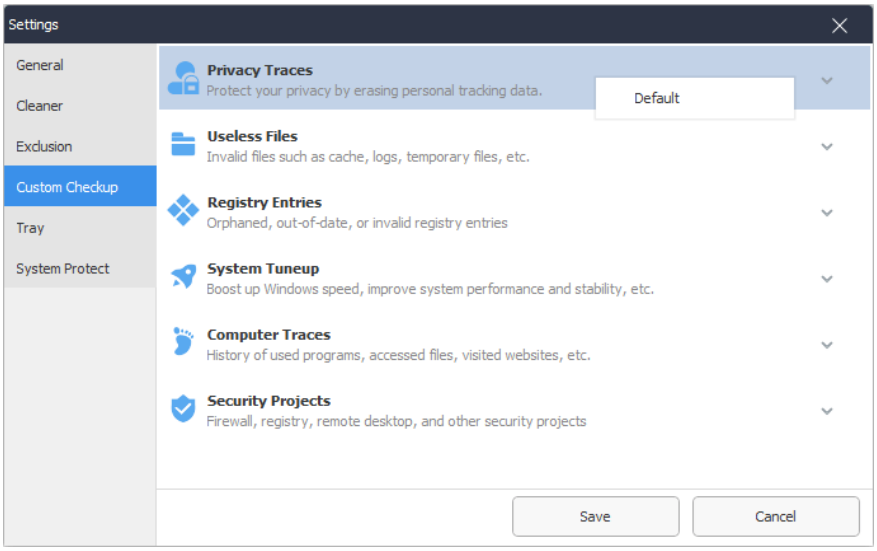


There are two ways to add items to the exclusion list. The first method is to right-click the item in the scan results and select "Ignore this item." The second method is to use the [**Add**] button in the Exclusion panel.

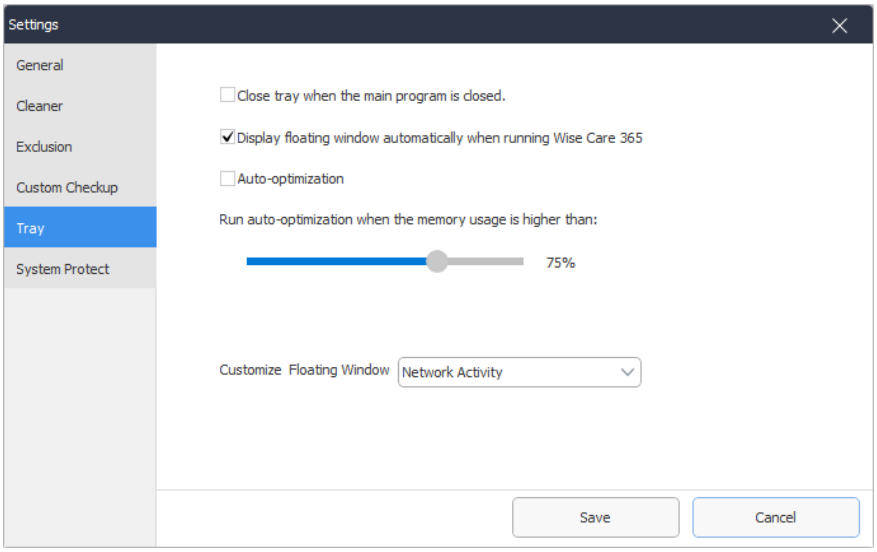
- **Exclusion Folder**
  Wise Care 365 will no longer clean up the specified folder. Valid in PC Checkup, Common Cleaner, and Advanced Cleaner.
- **Exclusion File**
  Wise Care 365 will no longer clean up the specified file. Valid in PC Checkup, Common Cleaner, and Advanced Cleaner.
- **Exclusion File Type**
  Wise Care 365 will no longer clean up files of the specified type. Valid in PC Checkup, Common Cleaner, and Advanced Cleaner.
- **Exclusion Registry Key**
  Wise Care 365 will no longer clean up the specified registry entry, which can be a registry path or a keyword. Valid in PC Checkup, Common Cleaner, and Registry Cleaner.
- **Exclusion Domain**
  Wise Care 365 will no longer clean up cookies of the specified domain. Valid in PC Checkup and Common Cleaner.

4. Custom Checkup

Customize the content of the PC Checkup. Right-click on any item can restore the list to the default settings.



5. Tray

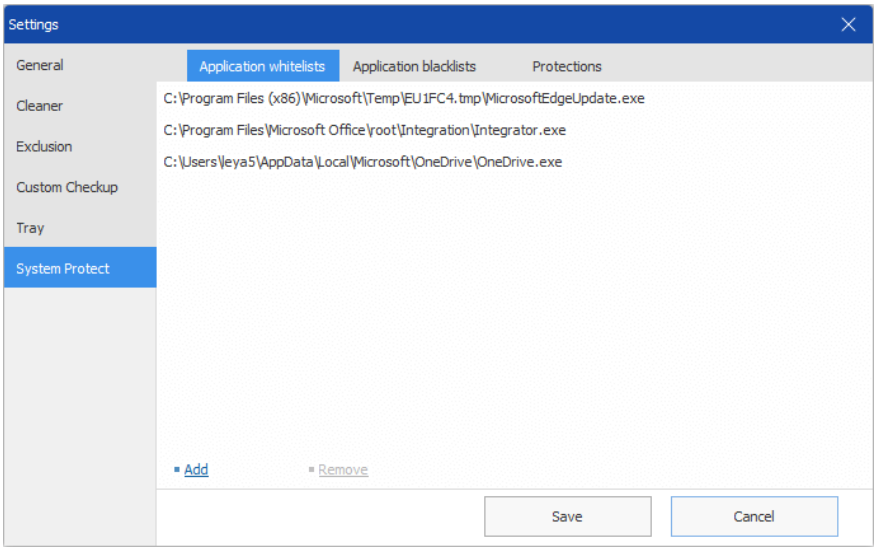


- **Close tray when the main program is closed**
  If this option is selected, when you close the Wise Care 365 main window, the Wise Care 365 Tray program in the notification area will also be closed.
- **Display floating window automatically when running Wise Care 365**
  The default state is selected. After canceling, the floating window will not be displayed.
- **Auto-optimization**
  Set the threshold for automatic memory optimization.
- **Customize Floating Window**
  Customize the content displayed on the right side of the floating window, CPU Usage, CPU Temperature, Disk Temperature, Graphic Card Temperature, Mainboard Temperature, and Network Activity.

6. System Protect

Display the programs that are prevented or allowed by Wise Protection. You can add programs that need to be prevented or allowed by clicking the [**Add**] buttons.

For more details about Wise Protection.



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Activate the PRO

Most functions of Wise Care 365 are free to use, and only a few functions need to be upgraded to the Pro version before they can be used. For example, System Protection, Big Files Manager, Startup Manager, Context Menu, Privacy Eraser, clean up multi-user registry, etc.

1. Buy a license key

It is recommended to purchase on the WiseCleaner official website. There are 4 types of license keys:

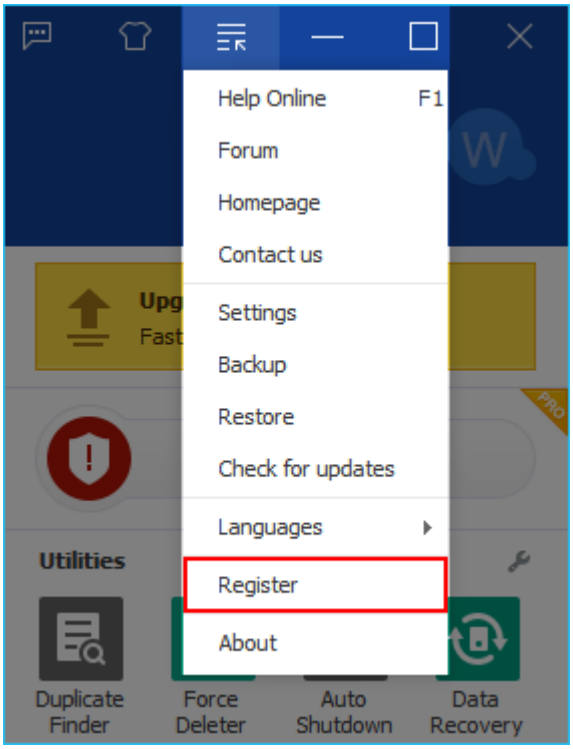
- **Single Solution** (only available on 1 PC)
  - 1-year validity
    The license key is valid for 1 year and starts from the day of purchase.
  - Lifetime
    The license key is permanently valid and there is no using-time limitation.
- **Family Pack** (can be used on up to 3 PCs)
  - 1-year validity
    The license key is valid for 1 year and starts from the day of purchase.
  - Lifetime
    The license key is permanently valid and there is no using-time limitation.

2. Open register window

There are 3 ways to open the registration window:

- Click the upgrade button on the right side of the main window of Wise Care 365

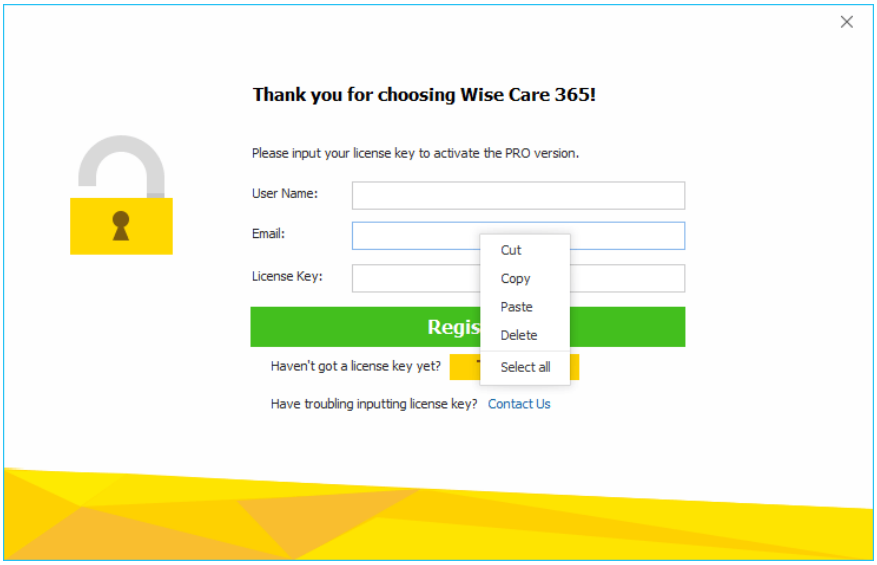
- Through Menu - Register



- Click to use any of the Pro version features

3. Enter the license key

When entering the license key, it is recommended to **COPY** and **PASTE**, and confirm that there is no blank space before and after the license key.



4. FAQs

Invalid license key

The license key entered is incorrect, 0 and o, or there are spaces. After closing the main window of Wise Care 365, re-run the program, reopen the registration window, copy and paste the license key, and check if there is a space before and after the license key.

Can’t find your registration information

The email address entered is incorrect or used another product license key.

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About WiseCleaner

4.1 About Us

4.2 Awards

4.3 Help Us

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About WiseCleaner

Who are we?

WiseCleaner started in February 2005 after many years of preparation. The company specializes in developing freeware and shareware for Windows, system tune-up utilities, and other software, such as our "Free YouTube Utility". Presently, many senior tech members work for the company. And we are setting up a special retail system and support network to provide the best possible service. The company is expanding into diverse forms of system utilities for our customers.

Contact Us

- For technical support, please contact support@wisecleaner.com
- Pre-sales questions and order problems, please contact sales@wisecleaner.com
- Any Media-related inquiries, please contact press@wisecleaner.com
- Any cooperation, please contact partner@wisecleaner.com

Official Websites

English: https://www.wisecleaner.com

Français: https://www.wisecleaner.com/fr/

中文(中国): https://www.wisecleaner.com.cn

Deutsch: https://www.wisecleaner.eu

日本語: https://jp.wisecleaner.com

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Awards of WiseCleaner

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Help US

Donation

Donating to us is the direct way to help us to develop and maintain Wisecleaner products. Please use the following "Donate" button to help us.

Localize Wisecleaner

Our software supports multiple languages, you can **read this page** to see which languages have been included in our software. If you can help us to translate the materials about our software to your mother tongue, you will get a free license key once your translation is adopted by our editor! For example, you will get a license key of Wise Care 365 after your translation to Wise Care 365 or translations to Wise Disk Cleaner and Wise Registry Cleaner being adopted.

Recommend Wisecleaner to Others

You are always appreciated to recommend our producs to your families, friends, classmates or colleagues etc. You can introduce it on your blog, facebook, twitter, youtube and so on. Of course, you can follow us from below links:

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