# **Table of Contents**

Welcome	1.1
1. Overview	1.2
1.1 Features	1.2.1
1.2 System Requirements	1.2.2
1.3 Install, Uninstall, Update	1.2.3
2. How To Use	1.3
2.1 Regular Uninstall	1.3.1
2.2 Custom Uninstall	1.3.2
2.3 Menu	1.3.3
2.4 Settings	1.3.4
2.5 Software Ratings	1.3.5
3. About WiseCleaner	1.4
3.1 About Us	1.4.1
3.2 Awards	1.4.2
3.3 Help Us	1.4.3

# Welcome to use Wise Program Uninstaller

Wise Program Uninstaller is a tool used to completely uninstall and delete Windows applications. It can also forcefully delete programs that cannot be uninstalled by conventional methods and even safely uninstall Windows 10 built-in applications. Wise Program Uninstaller is currently one of the best Windows application uninstall tools.

		News Support Center				
		Refresh	<u> </u>	<u>lenu</u>		
	Wise Program Uninstaller			. □ ×		
63	Found 91 programs occupying 45.4 GB disk space.	CQ	Search box	H 🛛 🗄 💿 🖫		
Name		Size	Installed On	Rate		
1	Wise AD Cleaner 1.1.9	12.2 MB	11/14/2018	***		
۲	Wise Anti Malware 2.1.8	21.9 MB	1/7/2019	****		
<b>I</b>	Wise Care 365 5.23	41.5 MB	1/7/2019	***		
2	Wise Data Recovery 4.1.1	5.6 MB	10/23/2018	۵۵۵۵۵۵ <sup>8</sup>	1	
	Publisher: Unknown Publisher	Safe Uninstall	🖌 Modify	Forced Uninstall		
	Version: 4.1.1					
7	Wise Disk Cleaner 10.14	13.4 MB	11/9/2018	***		
	Wise Duplicate Finder 1.2.9	7.3 MB	11/17/2018	***	1	
	Wise Folder Hider	9.4 MB	12/14/2018	会会会会会		
Current	t Version: 2.2.9.130	0.0.110	10/04/0040	0.0	g-	
					÷.	

# Overview

1.1 Features

- **1.2 System Requirements**
- 1.3 Install, Uninstall, Update

# **Key Features**

- Free of charge
- Easy to use
- Ensures Clean and Thorough Software Uninstalling
- Able to search more leftovers after an uninstall than other programs
- Forced Uninstall removes any stubborn software
- Completely Free and Perfectly Compatible with Almost All Windows Versions

# **System Requirements**

Wise Program Uninstaller will run on any PC running Microsoft Windows XP or later. If you're running one of the following operating systems, it's OK to run Wise Program Uninstaller:

- 1. Windows 10 (All Windows Editions, including both 32-bit and 64-bit)
- 2. Windows 8 (All Windows Editions, including both 32-bit and 64-bit)
- 3. Windows 7 (All Windows Editions, including both 32-bit and 64-bit)
- 4. Windows Vista (All Windows Editions, including both 32-bit and 64-bit)
- 5. Windows XP (All Windows Editions, including both 32-bit and 64-bit)

Since Wise Program Uninstaller is a small and quick program, it takes less memory and needs fewer hard drive requirements.

Wise Program Uninstaller does not currently support Mac OS or Linux.

# Download, Install, Uninstall and Upgrade

You can refer to the following instructions about how to download Wise Program Uninstaller, how to install Wise Program Uninstaller, how to uninstall Wise Program Uninstaller, how to update Wise Program Uninstaller.

## 1. Download

You are always welcome to download Wise Disk Cleaner from our official site:

Homepage: https://www.wisecleaner.com

Wise Program Uninstaller: https://www.wisecleaner.com/wise-program-uninstaller.html

Download Center: https://www.wisecleaner.com/download.html

### 2. Install

After Wise Program Uninstaller download finishes, please find out the setup file, double click WPUSetup.exe, and then click **"Yes"** after the following dialog box appears.



Then the installer will start automatically and will guide you through the rest of the installation process. :)

## 3. Remove/Uninstall

There are 2 methods to uninstall a program. Please ensure that the application has been closed.

### Method 1: Use the application self-uninstall program

Please open Wise Program Uninstaller folder, find and run



- If you are running a 32bit system, the path is: C:\Program Files\Wise\Wise Program Uninstaller\
- If you are running a 64bit system, the path is: C:\Program Files (x86)\Wise\Wise Program Uninstaller\

### Method 2: Use system Control Panel

- If you are running a XP system, please click **Start Control Panel Add or Remove Programs**, scroll down and find the program you want to uninstall, then click **Remove**
- If you are running a Vista/Win7 system, please click **Start Control Panel Programs Uninstall a Program**, scroll down and find the program you want to uninstall, then click **Uninstall**
- If you are running a Win 8 system, please click **Settings Control Panel Programs Uninstall a Program**, scroll down and find the program you want to uninstall, then click **Uninstall**
- If you are running a Win 10 system, please click Start Settings System Apps & Features, scroll down and find the program you want to uninstall, then click Uninstall

## 4. Upgrade

Please run the application, click Menu - Check for Updates.

Also, you can download the latest version from: https://www.wisecleaner.com/download.html. Please ensure Wise Program Uninstaller has been closed, and then install the latest version.

The minor upgrade can directly install the new version (for example: 1.0-1.x). The major upgrade needs to uninstall the old version, and then install the new version (for example: 1.x-2.x).

# How to use Wise Program Uninstaller

- 2.1 Regular Uninstall
- 2.2 Custom Uninstall
- 2.3 Menu
- 2.4 Settings
- 2.5 Software Ratings

## **Regular Uninstall**

When you open Wise Program Uninstaller, the desktop programs will be displayed by default, that is, the system control panel - uninstall the programs or the settings in the Windows 10 system – the programs list displayed in the program.

Wise Program Uninstaller provides four different operations for desktop programs: Safe Uninstall, Modify, Forced Uninstall, and Delete. For universal apps (and Windows 10 built-in apps), only safe uninstall is provided.

You can enter keywords in the search box to quickly locate the program.

## 1. Safe Uninstall

When using Safe Uninstall, Wise Program Uninstaller will call the program's own anti-installation program to perform the removal operation, and then scan and clean up the residual items.

	Wise Program Uninstaller			₩ _ □	×
63	Found 125 programs occupying 85.67 GB disk space.	CQ		H 🛛 🗄 💿	
Name		Size	Installed On	Rate	
26	Wise Disk Cleaner 10.2.8	13.42 MB	7/2/2020	***	<b>☆</b> 🖗
	Publisher: WiseCleaner.com, Inc. Version: 10.2.8	Safe Uninstall	🖌 Modify	👔 Forced Uninstal	I
	Wise Duplicate Finder 1.36	7.81 MB	5/22/2020	\$\$\$	ŵŵ
	Wise Folder Hider	10.47 MB	4/1/2020	ជជជ	ŵŵ
1	Wise Force Deleter 1.5.2	5.62 MB	5/6/2020	ŵŵŵ	ŵŵ
201	Wise Game Booster 1.5.5	9.75 MB	3/24/2020	ŵŵŵ	ŵŵ
$\bigcirc$	Wise Hotkey 1.2.7	8.13 MB	4/8/2020	\$\$\$	ŵŵ
R	Wise JetSearch 2.01	3.93 MB	5/25/2020	***	ŵŵ
Current	t Version: 2.3.8.142			(	00

## 2. Forced Uninstall

Wise Program Uninstaller searches for program-related files, folders, and registry items, and forcibly deletes these items.

Please use Forced Uninstall carefully. It is only used when Safe Uninstall doesn't work. Please check the search results carefully to confirm whether it contains other irrelevant items.

-	Wise Program Uninstaller		<b>-</b>	<del>-</del> -		×
63	Found 125 programs occupying 85.67 GB disk space.	CQ		88 😰	88 🙆	
Name		Size	Installed On		Rate	
	Wise Duplicate Finder 1.36	7.81 MB	5/22/2020		ជ៌ជំជំវ	347
	Wise Folder Hider	10.47 MB	4/1/2020		ជ៌ជំជំវ	777
17	Wise Force Deleter 1.5.2	5.62 MB	5/6/2020			
	Publisher: WiseCleaner.com, Inc. Version: 1.5.2	Safe Uninstall 🖌 Mod	ify	Force	く Uninstall	
29	Wise Game Booster 1.5.5	9.75 MB	3/24/2020		ជ៌ជំជំវ	342
$\diamondsuit$	Wise Hotkey 1.2.7	8.13 MB	4/8/2020		ŵŵŵť	342
<u>e</u>	Wise JetSearch 2.01	3.93 MB	5/25/2020		ఫఫఫఫ	222
	Wise Memory Optimizer 3.6.7	6.52 MB	5/8/2020		***	342
Curren	t Version: 2.3.8.142				Ø	00

## 3. Modify

Wise Program Uninstaller can only run Modify when the program itself contains modify function. For example, Microsoft Office.

### 4. Delete

When mouse selects a program, it will appear <sup>(2)</sup>. Clicking on this delete symbol will delete the program from the list.

The deletion is just removing the program from the list, not uninstalling the program nor deleting files related to this program. Once deleted, it cannot be recovered. The system control panel will no longer displays this program either.

# **Custom Uninstall**

If Wise Program Uninstaller does not list the program that needs to be uninstalled, or the program does not provide an anti-installation program, you can use Custom Uninstall.

Custom Uninstall is similar to forced Uninstall, searching for files, folders, and registries related to the program, and then forcibly deleting these items.

## 1. Add program

Click the **Custom Uninstall** icon and then click the browse button to find the folder of the program which needs to be deleted.

## 2. Search related items

After clicking **Next**, Wise Program Uninstaller will use the folder name as the default keyword to start searching for related items.

First, Wise Program Uninstaller will check the app's uninstaller and perform a safe uninstall; if there is no uninstaller, it will start searching for related files and registry entries.

## 3. Check the result

After the search is completed, please be sure to carefully check whether the items in the list belong to the program which will be uninstalled to avoid accidental deletion causing other programs to malfunction.

## 4. Delete program

If all listed items (files and registry entries) are safe to remove, please click the Remove button, Wise Program Uninstaller will start to back up the selected items and then perform the deletion.

The backup will take a long time if the application is too large. You can turn OFF the backup function in Settings.

-	Wise Program Uninstaller		•			×
63	Found 123 programs occupying 100.61 GB disk space.	CQ		88 😰	88 🙆	H
Name		Size	Installed On		Rate	
3	Wise Auto Shutdown 1.7.6	4.38 MB	5/22/2020		***	2
	Publisher: WiseCleaner.com, Inc. Version: 1.7.6	🗣 Safe Uninstall 🦨 Modif	y .	Forced	l Uninstall	
<b>®</b>	Wise Care 365 5.54	43.48 MB	5/18/2020		***	1
٢	Wise Data Recovery 5.1.5	19.93 MB	3/26/2020		***	ŝ
	Wise Duplicate Finder 1.36	7.81 MB	5/22/2020		ራራሳ	7 <b>\$</b> 7
	Wise Folder Hider	10.47 MB	4/1/2020		ራሱሱ	727
201	Wise Game Booster 1.5.5	9.75 MB	3/24/2020		ధిచిచిగ	<u>ت</u>
$\bigotimes$	Wise Hotkey 1.2.7	8.13 MB	4/8/2020		హహాహా	767
Curren	t Version: 2.3.8.142				0	00

## Menu

## 1. Main Menu

The Menu button in the upper right corner of Wise Program Uninstaller main window provides a wealth of functions: Online Help, Forum, Homepage, Contact Us, Settings, Language, Uninstall History, and About Us.

	Wise Program Uninstaller			Ēĸ			×
63	Found 205 programs occupying 47.2 GB disk space.	CQ		Onlin	e Help	E _F1	ā
Name		Size	Installed O	Foru	n <sub>Rate</sub>		
	Adobe Audition CC 2015	753.2 MB	10/17/201	Home	epage		
NU.				Cont	act Us		
	Adobe Flash Player 32 NPAPI	20.3 MB	9/15/2018 Set		ngs		
				Lang	uage	•	L
×	Adobe Flash Player 32 PPAPI	20.1 MB	9/15/2018	Unins	tall Histor	у	
Ai	Adobe Illustrator CC 2017	1.1 GB	10/20/2018	Abou	t Us		

### • Online Help

The online document of Wise Program Uninstaller. https://www.wisecleaner.com/help/wiseprogramuninstaller/

### • Forum

WiseCleaner official forum. http://forum.wisecleaner.com/

### • HomePage

WiseCleaner homepage. https://www.wisecleaner.com

### Contact Us

Send a message to us. https://www.wisecleaner.com/feedback.html

### • Language Change the display language of Wise Program Uninstaller.

• About

Display the version ID of Wise Program Uninstaller.

• Uninstall History

The uninstall history of Wise Program Uninstaller has 2 functions: uninstallation logs and restore backup.

Uninstall History		>	<
Program	Uninstall On	Residua	
Wise Anti Malware 2.1.7	11/28/2018	Recover	
Android Studio	12/6/2018	Recover	
Microsoft Office Professional Plus 2016 - en-us	12/12/2018	Recover	
Wise Auto Shutdown	1/8/2019	No residu	
Wise Data Recovery 4.1.1	1/8/2019	Recover 🛛 😵	

Uninstall History

See which programs have been uninstalled by using Wise Program Uninstaller so far.

• Restore Backup

Some records are followed by the word **Recover**, it means that the deleted residual items (including files, folders, and registry entries) can be restored.

If the program was deleted by Safe Uninstall, the residual files and registry entries deleted after the uninstallation can be restored. The program itself cannot be restored. If the program was deleted by Forced Uninstall or Custom Uninstall, all files and registry entries related to the program can be restored.

### 2. Right-click Menu in program

Right-click in the program list displayed by Wise Program Uninstaller can call out the right-click menu.

	Wise Program Uninstaller Found 205 programs occupying 47.2 GB	disk space.	C Q		- □ ×
Name			Size	Installed On	Rate
Au	Adobe Audition CC 2015	Open in Explorer	753.2 MB	10/17/2018	***
1	Adobe Flash Player 32 NPAPI	Google Search →	20.3 MB	9/15/2018	ជជជជជ
	Adobe Flash Player 32 PPAPI	Export to text file	20.1 MB	9/15/2018	<b>ሰ</b> ሰሰሰሰ
Ai	Adobe Illustrator CC 2017		1.1 GB	10/20/2018	***

### • Open in Explorer

Open the directory where the selected program is located.

### • Open in RegEditor

Open the storage location of the selected program's registry information.

- Google Search
  - Search product name

Open the default browser, use the product name as the keyword, and use the Google search engine to find information related to the program.

• Search publisher

Open the default browser, use the publisher as the keyword, and use the Google search engine to find information related to the publisher.

• Export to text file

Export and save Wise Program Uninstaller's program list as a text file.

Export all programs, including desktop programs and universal apps.

## 3. System Context Menu

When you right-click on the shortcut icon, select **Uninstall with WPU** can quickly open Wise Program Uninstaller to uninstall the program. You can set display or close this function in the settings.

By default, Safe Uninstall will be used.

Microsoft Edge	Open iii Uninstall with Wise Program Uninstaller Unpin from Start
	Unpin from taskbar
	Restore previous versions
	Send to >
	Cut
	Сору
	Create shortcut
	Delete
	Rename
	Properties

# Settings

From the Menu of Wise Program Uninstaller, the Settings window can be opened.

Settings		×
Check for Updates		
User Experience Improvement Program		
Display in Context Menu		
Detect the uninstallation of other uninstaller		
✓ Auto backup unistall residuals		
C:\Users\Jeya5\AppData\Roaming\Wise Uninstaller\back	up\	Browse
	OK	Cancel

### • Check for Updates

After checking this option, every time when you run Wise Program Uninstaller, it will automatically check whether there is a new version released.

### • User Experience Improvement Program

After checking this option, it means that users agree to send statistical data to the WiseCleaner server, this can improve Wise Program Uninstaller.

### • Display in Context Menu

Display or not display **Uninstall with WPU** in the right-click menu.

2	Open
	📷 Uninstall with Wise Program Uninstaller
Microsoft Edge	Unpin from Start
5	Unpin from taskbar
	Restore previous versions
	Send to >
	Cut
	Сору
	Create shortcut
	Delete
	Rename
	Properties

### • Detect the uninstallation of other uninstaller

After checking this option, if you uninstall programs by other methods, Wise Program Uninstaller will automatically run and scan the residual items after the uninstallation is completed.

#### • Auto backup uninstall residuals

After checking this option, Wise Program Uninstaller will automatically backup the residual items before deleting. If you use Forced Uninstall or Custom Uninstall, all related files and registry entries will be backed up.

Click the **Browse** button can change the storage location of the backup files.

Backup will take up a lot of disk space, it is recommended to regularly clean up the unnecessary backup files. You can delete the backup files in Uninstall History.

# **Software Rating**

Through the software rating window, you can rate a program and express your opinion. You can also view other users' reviews on a program.

W SOFTWARE RAT	INGS   WiseCleaner.com				×
Wise C Ver:5.54 Software Description	are 365 5.54 Description:	W	3181 Ratings	***** **** *** *** *	2573 429 81 37 61
User Reviews	<ul> <li>Му Review</li> <li>Му Review</li> <li>мивет я доволен этой программой!</li> <li>тут антивируса нет.</li> <li>о не</li> </ul>	<b>∎</b> 8	2020-05-16	Recommended Soft Wise Progra A free and relia remove unwan Rate	tware am Uninsta able tool to ted programs ( 064 Q
105.231.xx	HXFHGHK	<b></b> 9	2020-05-10	Wise Game Free up memor network to imp playing experie Rate	Booster 1 ry and tune up prove game ence 68 Q
Dragu *	ininini ry good software!!! I love it.	<b>1</b> 11	2020-05-04 5 🖬 1 р		

#### • User Reviews

View other users' review on the product.



, Disagree with review

P, Report the review

### • My Reviews

Describe your opinion of the program. Rating is required, other content can choose whether to fill in.

The mouse pointer can rate just by crossing the stars, so before clicking the submit button, please confirm again if the rate is correct.

# About WiseCleaner

3.1 About Us

3.2 Awards

3.3 Help Us

## About WiseCleaner

## Who are we?

WiseCleaner started in February 2005 after many years of preparation. The company specializes in developing freeware and shareware for Windows, system tune-up utilities, and other software, such as our "Free YouTube Utility". Presently, many senior tech members work for the company. And we are setting up a special retail system and support network to provide the best possible service. The company is expanding into diverse forms of system utilities for our customers.

## **Contact Us**

- For technical support, please contact support@wisecleaner.com
- Pre-sales questions and order problems, please contact sales@wisecleaner.com
- Any Media-related inquiries, please contact press@wisecleaner.com
- Any cooperation, please contact partner@wisecleaner.com

## **Official Websites**

English: https://www.wisecleaner.com

中文(中国): https://www.wisecleaner.com.cn

Deutsch: https://www.wisecleaner.eu

日本語: https://jp.wisecleaner.com

## Awards of WiseCleaner



Learn more about Wisecleaner awards.

# Help US

## Donation

Donating to us is the direct way to help us to develop and maintain Wisecleaner products. Please use the following "Donate" button to help us.



## Localize Wisecleaner

Our software supports multiple languages, you can **read this page** to see which languages have been included in our software. If you can help us to translate the materials about our software to your mother tongue, you will get a free license key once your translation is adopted by our editor! For example, you will get a license key of Wise Care 365 after your translation to Wise Care 365 or translations to Wise Disk Cleaner and Wise Registry Cleaner being adopted.

## **Recommend Wisecleaner to Others**

You are always appreciated to recommend our producs to your families, friends, classmates or colleagues etc. You can introduce it on your blog, facebook, twitter, youtube and so on. Of course, you can follow us from below links:

